

National Certificate in Community Support Services (Residential) (Level 3)

Level 3

Credits 56

This qualification **has been reviewed**. The last date to meet the requirements is 31 December 2018.

Transition Arrangements

This qualification has been reviewed and replaced by the New Zealand Certificate in Health and Wellbeing (Level 3) with strands in Health Assistance, Newborn Hearing Screening, Orderly Services, Support Work, Vision Hearing Screening, and Whānau, Kin and Foster Care [Ref: 2470].

Version 4 of this qualification has been republished to extend the last date of enrolment into programmes leading to the qualification from 31 December 2015 to 31 December 2016, also to extend the last date for assessment from 31 December 2017 to 31 December 2018.

The last date to meet the requirements of the qualification is 31 December 2018 at which point the qualification will be designated discontinued. From that date no results can be reported against the qualification.

For detailed information see [Review Summaries](#) on the NZQA website.

This qualification contained standards that had expired or been replaced by other standards. For the purposes of this qualification people who have gained credit for the expiring or replaced standards are exempt from the requirement to gain credit for the replacement standards – see table below.

Credit for	Exempt from
5012	27833
5019	23386, 23387
17029	23920, 23921
23381	25987

NZQF National Qualification Registration Information

Process	Version	Date	Last Date for Assessment
Registration	1	June 2008	December 2012
Revision	2	November 2009	December 2017
Revision	3	October 2013	December 2018
Review	4	November 2014	December 2018
Republished	4	August 2015	December 2018

Reviewed

Standard Setting Body

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Reviewed

National Certificate in Community Support Services (Residential) (Level 3)

Level 3

Credits 56-57

Purpose

This qualification is designed to recognise the knowledge and skills required of residential-based support workers working in a health or disability setting.

The compulsory section of the qualification includes skills and knowledge relating to handling people safely, infection control, supporting a person to take prescribed medication, supporting a person's personal care needs, ageing process, observing and recording changes, responding to loss and grief, and supporting people with dementia.

The elective sections of the qualification enable candidates to select specific standards that support the requirements of their work environment.

This qualification can lead on from the National Certificate in Health, Disability, and Aged Support (Foundation Skills) (Level 2) [Ref: 1291] and the National Certificate in Health, Disability, and Aged Support (Core Competencies) (Level 3) [Ref: 1327].

Replacement Information

This qualification replaced the National Certificate in Support of the Older Person (Level 3) with strands in Community, and Residential [Ref: 0729].

Credit Range

	Compulsory	Elective 1	Elective 2
Level 2 credits	5	-	0-9
Level 3 credits	18	4-5	0-9
Level 4 credits	20	-	-
Minimum totals	43	4	9

Requirements for Award of Qualification

Award of NZQF National Qualifications

Credit gained for a standard may be used only once to meet the requirements of this qualification.

Unit standards and achievement standards that are equivalent in outcome are mutually exclusive for the purpose of award. The table of mutually exclusive standards is provided on the New Zealand Qualifications Authority (NZQA) website: <http://www.nzqa.govt.nz/qualifications-standards/standards/standards-exclusion-list/>.

Reviewed standards that continue to recognise the same overall outcome are registered as new versions and retain their identification number (ID). Any version of a standard with the same ID may be used to meet qualification requirements that list the ID and/or that specify the past or current classification of the standard.

Summary of Requirements

- Prior award of National Certificate in Health, Disability, and Aged Support (Core Competencies) (Level 3) [Ref: 1327]
- Compulsory standards
- Elective 1 – A minimum of 1 standard as specified
- Elective 2 – A minimum of 9 credits as specified

Detailed Requirements

Compulsory

The following standards are required

Community and Social Services > Health, Disability, and Aged Support > Community Support Services

ID	Title	Level	Credit
20827	Support a person to use prescribed medication in a health or disability context	3	3
23386	Support a person to meet personal care needs in an aged care, health, or disability context	3	6
23390	Observe, report, and document changes in a person's condition in a health or disability setting	2	2
23391	Respond to loss and grief in a health, disability, or community setting	3	2

Community and Social Services > Health, Disability, and Aged Support > Health and Disability Principles in Practice

ID	Title	Level	Credit
20826	Demonstrate knowledge of infection control requirements in a health or disability setting	2	3

Community and Social Services > Health, Disability, and Aged Support > Older Persons' Health and Wellbeing

ID	Title	Level	Credit
23387	Demonstrate knowledge of the ageing process and its effects on individual support needs	3	7
23920	Demonstrate knowledge of dementia, person-centred care, and communication for a person living with dementia	4	6
23921	Provide person-centred care when supporting a person living with dementia	4	6
23922	Demonstrate knowledge of effects of dementia and how to manage them, for those caring for a person living with dementia	4	4
23923	Demonstrate knowledge of support for people living with dementia when their behaviour presents challenges	4	4

Elective 1

A minimum of 1 standard

Community and Social Services > Health, Disability, and Aged Support > Community Support Services

ID	Title	Level	Credit
26977	Move a person using equipment and care for equipment in a health, disability, or aged care context	3	4
27833	Support people to use assistive equipment and move in a health, disability, or aged care context	3	5

Elective 2

A minimum of 9 credits

Community and Social Services > Health, Disability, and Aged Support > Community Support Services

ID	Title	Level	Credit
20829	Support a consumer's wellbeing and quality of life in a health or disability setting	2	6
23388	Provide support to a person whose behaviour presents challenges in a health or disability setting	3	4

Community and Social Services > Health, Disability, and Aged Support > Health and Disability Principles in Practice

ID	Title	Level	Credit
20830	Maintain a safe and secure environment in a health or disability setting	2	5
23453	Describe a safe and efficient working environment for support workers in a health or disability setting	2	8
25987	Describe culturally safe principles and Pacific values for a consumer in a health, disability, or community setting	3	6

Transition Arrangements**Version 3**

Version 3 was issued to ensure the achievability of the qualification and to remove barriers to achievement.

Changes to structure and content

- Expiring unit standard 5012 was removed from the Compulsory section
- An additional Elective section, which included unit standards 26977 and 27833, was added to address a barrier to the achievability of the qualification
- Unit standard details were updated to reflect changes made following their reviews
- Overall credit requirements for the qualification were amended.

For detailed information see [Review Summaries](#) on the NZQA website.

People working towards version 2 of this qualification can either complete that version or transfer their results to version 3.

People wishing to complete version 2 of the qualification must gain credit for expiring unit standard 5012 by 31 December 2014 or use the reverse transition below under version 2.

Previous versions of the qualification

Version 2 was issued following the review of standard 23381. Changes to structure and content included: standard 23381 was replaced by standard 25987; the National Certificate in Community Support Services (Core Competencies) (Level 3) [Ref: 1327] became a requirement for award, in line with the National Certificate in Community Support Services (Human Services) (Level 3) [Ref: 1396] and the National Certificate in Community Support Services (Intellectual Disability) (Level 3) [Ref: 1397].

Reverse Transition

Version 2 of this qualification contains an expiring standard. For the purposes of this version of the qualification, people who have gained credit for the replacement standard are exempt from the requirement to gain credit for the earlier standard – see table below.

Credit for	Exempt from
27833	5012

Version 1 of this qualification replaced the National Certificate in Support of the Older Person (Level 3) with strands in Community, and Residential [Ref: 0729].

It is anticipated that no existing trainees will be disadvantaged by these transition arrangements. Any person who feels they have been disadvantaged by these transition arrangements should contact the Community Support Services ITO Limited at the address below.

Certification

This certificate will display the logos of NZQA, the Community Support Services ITO and the organisation that has been granted consent to assess against standards that meet the requirements of the qualification (accredited).

Classification

This qualification is classified according to the classification system listed on the Directory of Assessment Standards (DAS) and the New Zealand Standard Classification of Education (NZSCED) system as specified below.

DAS Classification		NZSCED	
Code	Description	Code	Description

DAS Classification		NZSCED	
Code	Description	Code	Description
2204	Community and Social Services > Health, Disability, and Aged Support > Community Support Services	090511	Society and Culture > Human Welfare Studies and Services > Community Client Care

Quality Management Systems

Providers and Industry Training Organisations must be granted consent to assess by a recognised Quality Assurance Body before they can register credits from assessment against standards. Organisation with consent to assess and Industry Training Organisations assessing against standards must engage with the moderation system that applies to those standards. Consent to assess requirements and the moderation system are outlined in the associated Consent and Moderation Requirements (CMR) for each standard.

Reviewed