

## National Certificate in Community Support Services (Disability Information Provision) (Level 4)

**Level** 4

**Credits** 68

This qualification has been **reviewed**. The last date to meet the requirements is 31 December 2019.

### Transition Arrangements

This qualification has been reviewed and replaced by New Zealand Certificate in Health and Wellbeing (Social and Community Services) (Level 4) with strands in Community Facilitation, Community Health Work, Mental Health and Addiction Support, and Social Services [Ref: 2992]....

The last date for entry into programmes leading to this qualification is 31 December 2017.

The last date for assessment of this qualification is 31 December 2019 when the qualification will be discontinued.

People currently working towards this qualification may either complete the requirements by 31 December 2019 or transfer their results to the replacement qualification.

For detailed information see [Review Summaries](#) on the NZQA website.

Version 2 of this qualification contained expiring unit standards for which replacement unit standards have now been registered. For the purposes of this qualification, people who have gained credit for the replacement unit standards are exempt from the requirement to gain credit for the expiring unit standards.

Credit for	Exempt from
1816	28523
1836	28521
23380	28543
23392	28542

## NQF Registration Information

Process	Version	Date	Last Date for Assessment
Registration	1	August 2008	December 2011
Revision	2	August 2009	December 2019
Review	3	November 2015	December 2019

## Standard Setting Body

Careerforce (Community Support Services Industry Training Organisation Ltd)  
PO Box 2637  
Wellington 6140

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Reviewed

## National Certificate in Community Support Services (Disability Information Provision) (Level 4)

<b>Level</b>	<b>4</b>
<b>Credits</b>	<b>69</b>

### Purpose

This qualification is designed for people already working in the health and disability sector as disability information consultants, or similar, or those wishing to pursue a career within the sector.

Holders of this qualification will be able to demonstrate knowledge of suspected abuse of people using health or disability services, Māori and Pacific culturally safe principles and values, self-advocacy, disability and aging in local and international contexts, the value of relationships in people's lives for disability support, supporting people's aspirations and needs, the impact on siblings when a family/whānau member has a disability, collaboration with and across sectors, supporting people with a communication impairment, analysing personal and community values and attitudes, and ethical behaviour in a health, disability, or community setting.

People awarded this qualification are able to provide disability information on legislation, specific conditions, transport, education, finance, employment, social and recreational activities; and advice and support that empowers individuals and provides them with choices.

Holders of this qualification may have gained credit towards a range of community support services national certificates developed by the Community Support Services ITO Limited.

### Credit Range

Level 3 credits	29
Level 4 credits	13
Level 5 credits	17
Level 6 credits	10
Total	69

## Requirements for Award of Qualification

### Award of NQF Qualifications

Credit gained for a standard may be used only once to meet the requirements of this qualification.

Unit standards and achievement standards that are equivalent in outcome are mutually exclusive for the purpose of award. The table of mutually exclusive standards is provided in section 7 of the New Zealand Qualifications Authority (NZQA) Rules and Procedures publications available at <http://www.nzqa.govt.nz/ncea/acrp/index.html>.

Reviewed standards that continue to recognise the same overall outcome are registered as new versions and retain their identification number (ID). Any version of a standard with the same ID may be used to meet qualification requirements that list the ID and/or that specify the past or current classification of the standard.

### Summary of Requirements

- Compulsory standards

### Detailed Requirements

#### Compulsory

The following standards are required

#### Community and Social Services > Community Support > Community Support Services

ID	Title	Level	Credit
23385	Describe self-advocacy and support a self-advocacy process in a health or disability setting	3	3
25987	Describe culturally safe principles and Pacific values for a consumer in a health, disability, or community setting	3	6

#### Community and Social Services > Community Support > Disability Support Assessment, Planning, and Coordination

ID	Title	Level	Credit
24655	Support people with information needs in a health, disability, or community setting	4	3
24656	Support a person to identify aspirations and needs in a health, disability, or community setting	5	10
24660	Collaborate within and across sectors in a health, disability or community context	5	7
24661	Demonstrate knowledge of disability and aging in local and international contexts	6	10

#### Community and Social Services > Community Support > Human Services

ID	Title	Level	Credit
1811	Demonstrate knowledge of the implications for a sibling when a family/whānau member has a disability	3	3
1818	Demonstrate knowledge of the value of relationships in peoples' lives for disability support	3	4

ID	Title	Level	Credit
16874	Demonstrate an ability to support a person with a communication impairment	4	5

Community and Social Services > Health, Disability, and Aged Support > Health and Disability Principles in Practice

ID	Title	Level	Credit
28521	Recognise and describe responses to vulnerability and abuse in a health or wellbeing setting	3	5
28542	Demonstrate and apply knowledge of professional and ethical behaviour in a health or wellbeing setting	3	5
28543	Describe culturally safe Māori operating principles and values, and their application in a health or wellbeing setting	3	5

Community and Social Services > Health, Disability, and Aged Support > Supporting People with Disabilities

ID	Title	Level	Credit
28523	Describe community values and attitudes and their impact on people with disabilities	3	2

## Transition Arrangements

### Version 2

Version 2 was issued because standards 20032 and 23381 created barriers to achievement of this qualification.

#### Changes to structure and content

- Standard 20032 was removed.
- Standard 23381 was replaced by standard 25987.
- The purpose statement was amended.
- The credit total for the qualification decreased from 75 to 69.

For detailed information see [Review Summaries](#) on the NZQA website.

This qualification contains a standard that replaced an earlier standard. For the purposes of this qualification, people who have gained credit for the expiring standard are exempt from the requirement to gain credit for the replacement standard – see table below.

Credit for	Exempt from
23381	25987
1816	28523
1836	28521
23380	28543

<b>Credit for</b>	<b>Exempt from</b>
23392	28542

People currently working towards version 1 of this qualification may either complete the requirements for that version by 31 December 2011, or transfer their results to version 2.

It is anticipated that no existing trainees will be disadvantaged by these transition arrangements. Any person who feels they have been disadvantaged by these transition arrangements should contact the Community Support Services Industry Training Organisation at the address below.

### Certification

This certificate will display the logos of NZQA, the Community Support Services ITO Limited and the accredited organisation.

### Classification

This qualification is classified according to the NQF classification system and the New Zealand Standard Classification of Education (NZSCED) system as specified below.

<b>DAS Classification</b>		<b>NZSCED</b>	
<b>Code</b>	<b>Description</b>	<b>Code</b>	<b>Description</b>
1922	Community and Social Services > Community Support > Community Support Services	090509	Society and Culture > Human Welfare Studies and Services > Care for People with Disabilities

#### Quality Management Systems

Providers and Industry Training Organisations must be accredited by a recognised Quality Assurance Body before they can register credits from assessment against standards. Accredited providers and Industry Training Organisations assessing against standards must engage with the moderation system that applies to those standards. Accreditation requirements and the moderation system are outlined in the associated Accreditation and Moderation Action Plan (AMAP) for each standard.