

National Diploma in Social Services (Level 6)

Level 6

Credits 180

This qualification has been **reviewed** and will not be replaced. The last date to meet the requirements is 31 December 2020.

Transition Arrangements

The last date for entry into programmes leading to the qualification is 31 December 2017. The last date for assessment of programmes leading to the award of the qualification is 31 December 2020, at which stage it will be discontinued.

For detailed information see [Review Summaries](#) on the NZQA website.

NZQF National Qualification Registration Information

Process	Version	Date	Last Date for Assessment
Registration	1	May 2011	December 2020
Review	2	April 2016	December 2020

Standard Setting Body

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National Diploma in Social Services (Level 6)

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Credits 180

Purpose

The National Diploma in Social Services (Level 6) [Ref: 1652] leads on from the National Certificate in Social Services (Level 4) [Ref: 0250] and the National Certificate in Iwi/Māori Social Services (Level 4) [Ref: 0666].

This qualification provides recognition of the level of competence, knowledge, and skills required for professional social service work in a wide range of settings, in statutory and voluntary agencies and organisations, and in private practice. People awarded the Diploma in Social Services (Level 6) [Re:1652] are able to work in the social services industry under professional supervision, with a considerable degree of autonomy and accountability for achieving outcomes as a social services worker. They are able to establish and maintain working relationships with people from user groups of the social services, and provide or facilitate the provision of social work services. They are able to work within a framework for professional social work practice informed by knowledge and skills in the application and implementation of Te Tiriti o Waitangi in the social services. They practice according to ethical and legislative boundaries, and demonstrate an integrated practice theory for professional social work.

The large compulsory section recognises the core skills and knowledge necessary for competent and reflective practitioners within the social services sector. The two elective sections enable people to build on knowledge in a specialist area, such as counselling or abuse, neglect and violence; or investigate an area for further study.

The Diploma in Social Services (Level 6) [Ref: 1652] is designed to be both a stand-alone qualification for competent practitioners in the social services sector and as a workplace academic entry qualification for those people who are seeking further study at degree level. Graduates of this qualification are not eligible for registration as a Social Worker. Graduates of this qualification may be able to transfer directly into year 2 of a number of existing Social work degree programmes.

There are some standards in common between this diploma and the National Diploma in Youth Work (Level 6) [Ref: 0670], the National Diploma in Iwi/Maori Social Services (Level 6) [Ref 0667], the National Diploma in Community Work (Level 6) [Ref: 0987], and the National Diploma in Counselling (Level 6) [Ref: 0988].

Replacement Information

This qualification replaced the National Diploma in Social Work (Level 6) [Ref: 0989].

Special Notes

Recognition of current competence acknowledges the skills and knowledge gained from work and experience, or from courses or study undertaken. Assessment of recognition of current competence may be conducted by an assessor appointed by the Community Support Services ITO Limited (Careerforce), or an accredited provider.

Application for recognition of current competence may be initiated by contacting the Community Support Services ITO Limited (Careerforce).

Credit Range

	Compulsory	Elective 1	Elective 2
Level 4 credits	28	0-3	
Level 5 credits	72	0-8	
Level 6 credits	60	0-8	12
Minimum totals	160	8	12

Requirements for Award of Qualification

Award of NZQF National Qualifications

Credit gained for a standard may be used only once to meet the requirements of this qualification.

Unit standards and achievement standards that are equivalent in outcome are mutually exclusive for the purpose of award. The table of mutually exclusive standards is provided on the New Zealand Qualifications Authority (NZQA) website: <http://www.nzqa.govt.nz/qualifications-standards/standards/standards-exclusion-list/>.

Reviewed standards that continue to recognise the same overall outcome are registered as new versions and retain their identification number (ID). Any version of a standard with the same ID may be used to meet qualification requirements that list the ID and/or that specify the past or current classification of the standard.

Summary of Requirements

- Compulsory standards
- Elective 1 – A minimum of 8 credits as specified
- Elective 2 – A minimum of 12 credits as specified

Detailed Requirements

Compulsory

The following standards are required

Community and Social Services > Social Services > Community Work

ID	Title	Level	Credit
7914	Analyse concerns, issues, needs, and resources in the community	6	6
7996	Facilitate strategies to effect change in social policies, structures, or service delivery	6	9

Community and Social Services > Social Services > Counselling

ID	Title	Level	Credit
7955	Engage in counselling with individuals	5	9

Community and Social Services > Social Services > Manage Social Services

ID	Title	Level	Credit
7943	Deal with violence in a social service workplace	5	6

Community and Social Services > Social Services > Professional Development of Social Service Workers

ID	Title	Level	Credit
7917	Demonstrate self awareness for social service work	6	12
7918	Implement a self care plan for social service work	5	6
7919	Describe the roles and functions of social service workers	4	4
7944	Explain legal structures and laws for social service practice	5	9
19404	Analyse ethics for social service work	5	4

Community and Social Services > Social Services > Provide Social Services

ID	Title	Level	Credit
7913	Undertake assessments of social service user situations	6	6
7925	Establish and maintain working relationships with people of own culture and life experience	5	6
7926	Explain Te Tiriti o Waitangi for social service purposes	4	6
7930	Negotiate service provision with users of social services	4	3
7932	Establish role in the community as a social service worker	5	4
7948	Prepare and write social service reports	5	6
7953	Use Te Reo and waiata in social service work	4	9
7954	Contribute to a noho marae within social service work	4	6
7970	Facilitate conflict resolution in social service work	5	4
7972	Facilitate social service meetings or hui	5	3
7973	Co-ordinate hui on and off marae for social service purposes	5	3
7975	Assist social service users to access social services in the community	5	6
7976	Analyse social service provision in the community	6	9

ID	Title	Level	Credit
8000	Act as an advocate in social service work	6	3
8071	Establish and maintain working relationships with people of other cultures and life experience	5	6
19496	Facilitate empowerment of people experiencing oppression and marginalisation	6	15

Elective 1

A minimum of 8 credits

Community and Social Services > Social Services > Manage Social Services

ID	Title	Level	Credit
7942	Operate within governance and management in a social service organisation	5	3
7949	Locate, critique, and interpret social service research	5	6
7950	Prepare a proposal for social service research	6	9

Community and Social Services > Social Services > Professional Development of Social Service Workers

ID	Title	Level	Credit
7922	Participate in professional social services supervision as a supervisee	5	9

Community and Social Services > Social Services > Provide Social Services

ID	Title	Level	Credit
7934	Facilitate groups in social service work	5	6
7962	Intervene in crisis situations with individuals, couples, families and whānau	5	6
19494	Establish and maintain working relationships with whānau in social service work	5	6

Community and Social Services > Social Services > Social Service Work with Abuse, Neglect, and Violence

ID	Title	Level	Credit
7984	Identify, respond to, and report in situations of suspected abuse, neglect, or violence	4	3

Community and Social Services > Social Services > Social Work

ID	Title	Level	Credit
19414	Integrate theory and practice in social work	5	12

Elective 2

A minimum of 12 credits

Community and Social Services > Social Services > Counselling

ID	Title	Level	Credit
7959	Engage in counselling with families and whānau	6	12

Community and Social Services > Social Services > Provide Social Services

ID	Title	Level	Credit
7928	Implement Te Tiriti o Waitangi in the social services	6	6

Community and Social Services > Social Services > Social Service Work with Abuse, Neglect, and Violence

ID	Title	Level	Credit
7985	Establish protection and safety plans in social service work with abuse, neglect, or violence	6	9

Community and Social Services > Social Services > Social Work

ID	Title	Level	Credit
7958	Facilitate family meetings and whānau hui	6	6

Transition Arrangements

Version 1

The National Diploma in Social Services (Level 6) [Ref: 1652] was issued following review of the National Diploma in Social Work (Level 6) [Ref: 0989] in order to reflect the current needs of industry. Major changes to structure, title and credits necessitated the creation of a new qualification.

Differences between qualifications

- The new qualification was developed due to the significant nature of the changes required to the Diploma in Social Work which comprises a larger compulsory section and two small elective sections.
- The total credits were reduced from 286 in the replaced qualification Ref: 0989 to 180 in the new qualification Ref: 1652.
- Title of the new qualification is the National Diploma in Social Services to better describe the content, and to ensure that it does not mislead trainees or employers in terms of its relationship with Social Worker registration. It also provides a visible pathway from the National Certificate in Social Services Level 4.
- Removal of supervised clinical placement unit standard 19415, as credit for this standard is not recognised by the Social Workers Registration Board for the purpose of registration as a Social Worker.

For detailed information see Review Summaries on the NZQA website.

People currently working towards the National Diploma in Social Work (Level 6) [Ref: 0989], may either complete the requirements for that qualification or transfer their results to the National Diploma in Social Services (Level 6) [Ref: 1652].

The start date for programmes or courses for the new qualification is June 2011.

Final date for entry to training programmes for the National Diploma in Social Work (Level 6) [Ref: 0989] is 30 June 2012.

Final date for assessment of the National Diploma in Social Work (Level 6) [Ref: 0989] is 30 June 2016.

This qualification contains standards that replace earlier standards. For the purposes of this qualification, people who have gained credit for the expiring standards are exempt from the requirement to gain credit for the replacement standards – see table below.

Credit for	Exempt from
7916	19404
7964, 7965	19496
7920	19414
7929	19494
7964, 7966	19496
7964, 7967	19496
7964, 7968	19496
7964, 7969	19496
7965, 7966	19496
7965, 7967	19496
7965, 7968	19496
7965, 7969	19496
7966, 7967	19496
7966, 7968	19496
7966, 7969	19496
7967, 7968	19496
7967, 7969	19496
7968, 7969	19496

It is the intention of the Community Support Services ITO Limited (Careerforce) that no existing candidate is disadvantaged by these transition arrangements. Any person who considers they have been disadvantaged should contact the Community Support Services ITO Limited (Careerforce) at the address given below.

Certification

This certificate will display the logos of NZQA, the Community Support Services ITO Limited (Careerforce) and the organisation that has been granted consent to assess against standards that meet the requirements of the qualification (accredited).

Classification

This qualification is classified according to the classification system listed on the Directory of Assessment Standards (DAS) and the New Zealand Standard Classification of Education (NZSCED) system as specified below.

DAS Classification		NZSCED	
Code	Description	Code	Description
319	Community and Social Services > Social Services	090501	Society and Culture > Human Welfare Studies and Services > Social Work

Quality Management Systems

Providers and Industry Training Organisations must be granted consent to assess by a recognised Quality Assurance Body before they can register credits from assessment against standards. Organisation with consent to assess and Industry Training Organisations assessing against standards must engage with the moderation system that applies to those standards. Consent to assess requirements and the moderation system are outlined in the associated Consent and Moderation Requirements (CMR) for each standard.