

40308 **Develop and maintain positive work relationships in a construction environment**

Kaupae Level	4
Whiwhinga Credit	4
Whāinga Purpose	<p>This skill standard recognises the skills to develop and maintain positive work relationships as a professional in a construction environment.</p> <p>This skill standard contributes to qualifications designed for the construction environment.</p>

Hua o te ako me Paearu aromatawai | Learning outcomes and assessment criteria

Hua o te ako Learning outcomes	Paearu aromatawai Assessment criteria
1. Develop and maintain positive work relationships in a construction environment.	a. Leadership is provided onsite to peers that supports efficient, quality, and safe work tasks.
	b. Constructive collaboration, and coordination with others are carried out to complete work tasks.
	c. Communication with others is adapted to the purpose and suitable for the audience.
	d. Company behaviour expectations are maintained when communicating with external stakeholders or when working in public areas.

Pārongo aromatawai me te taumata paearu | Assessment information and grade criteria

Assessment specifications:

Candidates must be capable of consistently maintaining positive work relationships as a construction professional to the standards expected of commercial competence.

A construction environment is any environment where construction, modification, or maintenance of buildings, structures, or infrastructure assets takes place.

Evidence must include maintaining relationships with peers onsite, non-peers onsite, and external stakeholders. External stakeholders may include educational organisations, contractors, suppliers, customers, building consent authorities.

Ngā momo whiwhinga | Grades available

Achieved.

Ihirangi waitohu | Indicative content

- Onsite leadership – immediate feedback, hands on support, upholding quality and safety practices.
- Strategies to work constructively with others onsite.
- Strategies to manage conflict with others onsite.
- Working with and accommodating the needs of clients, suppliers, and other trades onsite.
- Reliability, integrity, and accountability to complete job requirements.
- Cultural competence.
- Positive team building strategies.

Rauemi | Resources

Programme Guidance available from qualifications@waihangaararau.nz.

Pārongo Whakaū Kounga | Quality assurance information

Ngā rōpū whakatau-paerewa Standard Setting Body	Waihanga Ara Rau Construction and Infrastructure Workforce Development Council
Whakaritenga Rārangi Paetae Aromatawai DASS classification	Planning and Construction > Construction Trades > Core Construction
Ko te tohutoro ki ngā Whakaritenga i te Whakamanatanga me te Whakaōritenga CMR	0048

Hātepe Process	Putanga Version	Rā whakaputa Review Date	Rā whakamutunga mō te aromatawai Last date for assessment
Rēhitanga Registration	1	28 November 2024	N/A
Kōrero whakakapinga Replacement information	This skill standard and skill standard 40309 replaced unit standard 30869.		
Rā arotake Planned review date	31 December 2029		

Please contact Waihanga Ara Rau Construction and Infrastructure Workforce Development Council at qualifications@waihangaararau.nz to suggest changes to the content of this skill standard.