

40490**Operate within scope of practice of a foot care assistant**

Kaupae Level	4
Whiwhinga Credit	5
Whāinga Purpose	People awarded this skill standard will be able to identify situations and conditions requiring immediate referral to a podiatrist, document observations of foot health changes, communicate effectively in a podiatry environment, and maintain clear client information and follow-up actions.

Hua o te ako me Paearu aromatawai | Learning outcomes and assessment criteria

Hua o te ako Learning outcomes	Paearu aromatawai Assessment criteria
1. Identify situations and conditions requiring immediate referral to a podiatrist, and document observations of foot health changes.	a. Identify situations where immediate help is required.
	b. Identify conditions that should be referred to a podiatrist and record the action taken.
	c. Identify signs of infection or injury that require intervention.
	d. Observe and accurately record changes in foot condition that require further assessment.
2. Communicate effectively within the podiatry environment.	a. Communicate observations and concerns with clients, colleagues, and the supervising Podiatrist.
	b. Apply communication protocols and respect cultural preferences with diverse clients.
3. Record and document client information and follow-up actions.	a. Record client information accurately and in line with organisational policies and procedures.
	b. Document outcomes of client interactions, including follow-up actions as required.

Pārongo aromatawai me te taumata paearu | Assessment information and grade criteria*Assessment specifications:*

Competence must be demonstrated by assessing at least five patients with foot care needs.

Ngā momo whiwhinga | Grades available

Achieved.

Ihirangi waitohu | Indicative content

- Situations and conditions requiring referral to a podiatrist.
- Observation skills for identifying changes in foot health.
- Effective communication techniques, including communication with diverse clients.
- Establishing rapport, building trust, respect, and empathy.
- Active listening.
- Clear language.
- Recognising and respecting cultural differences.
- Confidentiality.
- Feedback mechanisms.
- Emergency protocols.
- Documentation practices for health records.
- Procedures for documenting actions, as well as monitoring and following up with patients.

Rauemi | Resources

- Health and Disability Commissioner. (1996). *Code of health and disability services consumers' rights*. Health and Disability Commissioner. Retrieved 21 November, 2024, from <https://www.hdc.org.nz/your-rights/about-the-code/code-of-health-and-disability-services-consumers-rights/>.
- Ministry of Health. (2022, July 1). *Health and Disability Commissioner Act 1994 No 88* (as at 09 February 2021), Public Act Contents – New Zealand Legislation. www.legislation.govt.nz. Retrieved 21 November, 2024, from <https://www.legislation.govt.nz/act/public/1994/0088/latest/DLM333584.html>.
- Privacy Commissioner. (2020). *Privacy Act 2020 and the Privacy Principles*. Privacy.org.nz. Retrieved 21 November, 2024, from <https://www.privacy.org.nz/privacy-act-2020/privacy-principles/>.
- New Zealand Legislation. (2020, June 30). *Privacy Act 2020*. New Zealand Legislation. Retrieved 21 November, 2024, from <https://www.legislation.govt.nz/act/public/2020/0031/latest/LMS23223.html>.
- *Health and Safety at Work Act 2015 No 70* (as at 23 December 2023), Public Act Contents – New Zealand Legislation. (2015). Govt.nz. Retrieved 21 November, 2024, from https://www.legislation.govt.nz/act/public/2015/0070/latest/DLM5976660.html?search=qs_act%40bill%40regulation%40deemedreg_health+and+safety+ resel 25 h&p=1&sr=1.
- *Health Practitioners Competence Assurance Act 2003 No 48* (as at 15 June 2023), Public Act Contents – New Zealand Legislation. (2023). Govt.nz. Retrieved 21 November, 2024, from https://www.legislation.govt.nz/act/public/2003/0048/latest/DLM203312.html?search=qs_act%40bill%40regulation%40deemedreg_health+ resel 25 h&p=1&sr=1.
- Podiatry NZ. (2022). *PodiatryNZ*. Retrieved 21 November, 2024, from <https://www.podnz.org/>.

Pārongo Whakaū Kouna | Quality assurance information

Ngā rōpū whakatau-paerewa Standard Setting Body	Toitū te Waiora Community, Health, Education, and Social Services Workforce Development Council
Whakaritenga Rārangi Paetae Aromatawai DASS classification	Community and Social Services> Health, Disability, and Aged Support > Core Health
Ko te tohutoro ki ngā Whakaritenga i te Whakamanatanga me te Whakaōritenga CMR	0024

Hātepe Process	Putanga Version	Rā whakaputa Review Date	Rā whakamutunga mō te aromatawai Last date for assessment
Rēhitatanga Registration	1	28 November 2024	N/A
Kōrero whakakapinga Replacement information	N/A		
Rā arotake Planned review date	31 December 2029		

Please contact Toitū te Waiora Community, Health, Education, and Social Services Workforce Development Council at qualifications@toitutewaiora.nz to suggest changes to the content of this skill standard.