

## 40604 Assess, value and present reusable goods in a resource recovery environment

<b>Kaupae   Level</b>	3
<b>Whiwhinga   Credit</b>	15
<b>Whāinga   Purpose</b>	<p>This skill standard is intended for people who are already working in a resource recovery environment which sorts reusable goods. People credited with this skill standard will be able to assess, value and present goods for resale in a resource recovery environment.</p> <p>This skill standard aligns with the New Zealand Certificate in Resource Recovery (Level 3) with strands in Organic Materials Processing, Recovery and Recycling, and Metal Recycling [Ref: 2744].</p>

### Hua o te ako me Paearu aromatawai | Learning outcomes and assessment criteria

Hua o te ako   Learning outcomes	Paearu aromatawai   Assessment criteria
1. Assess goods in a resource recovery environment.	a. Identify incoming goods suitable for resale in accordance with workplace acceptance criteria.
	b. Identify incoming goods suitable for parts recovery in accordance with workplace acceptance criteria.
	c. Identify reject goods and reasons for rejection.
	d. Assess goods for resale in terms of financial viability and quality control.
2. Identify demand for reusable goods and recoverable parts.	a. Identify market demand for reusable goods and recoverable parts.
	b. Identify local community demand for reusable goods.
3. Determine prices for reusable goods in a resource recovery environment.	a. Determine prices of reusable goods considering cost recovery factors and comparative pricing.
4. Present goods for resale in a resource recovery environment.	a. Present goods for resale in a physical store or online marketplace.

**Pārongo aromatawai me te taumata paearu | Assessment information and grade criteria****Assessment specifications:**

Evidence presented for assessment against this skill standard must be consistent with safe working practices and be in accordance with applicable service information, workplace procedures and legislative requirements.

**Definitions**

*Cost recovery factors* refer to the costs associated with the acquisition, processing, and resale of reusable goods.

*Market factors* include availability, demand (niche or popular), guarantee, historical significance, or locality.

*Product factors* include condition, completeness, packaging, potential for repair, life expectancy, or accessories.

*Reusable goods* refer to discarded resources that can be recovered without reprocessing or remanufacture. These include clothing, textiles, household items, tools, sports equipment, electronic goods, or furniture.

*Value* refers to the intersection of market demand and pricing, reflecting how much consumers are willing to pay for the benefits they perceive in a good or service.

*Workplace procedures* refer to organisation policies and procedures that are documented in memo, electronic, or manual format and available in the workplace. They may include but are not limited to – standard operating procedures, site specific procedures, site safety procedures, equipment operating procedures, quality assurance procedures, product quality specifications, manufacturer's requirements, references, approved codes of practice, housekeeping standards, environmental considerations, on-site briefings, supervisor's instructions, and procedures to comply with legislative and local body requirements relevant to the resource recovery industry.

**Ngā momo whiwhinga | Grades available**

Achieved.

**Ihirangi waitohu | Indicative content****Goods assessment**

- Use of workplace acceptance criteria for assessing reusable goods, repurposing or recycling.
- Assessment of goods - possible uses, end destination, any repairs required and ownership of goods.
- Causes for rejected goods - contamination, low quality and/or high cost of repair.
- Test and tag of electronic goods (where person holds appropriate certification as competent person).

**Value**

- Product and market factors affecting the value of reusable goods.
- Market check to determine comparative pricing.
- Pricing - cost recovery and profit margins.

### Presentation

- Photographing goods (for online marketplace only).
- Research and communication of product information.
- Shop displays.

### Customer service skills

- Managing customer queries (instore or online).
- Communication skills and empathy.

### Rauemi | Resources

Legislation, regulations and industry guidelines relevant to this skill standard include but are not limited to:

- Consumer Guarantees Act 1993.
- Contract and Commercial Law Act 2017.
- Fair Trading Act 1986.
- Secondhand Dealers and Pawnbrokers Act 2004.
- Standards New Zealand. AS/NZS 3760:2022 In service safety inspection and testing of electrical equipment and RCDs. Available from: <https://www.standards.govt.nz/>.
- Standards New Zealand. AS/NZS 5761:2011 In-service safety inspection and testing - Second-hand electrical equipment prior to sale. Available from: <https://www.standards.govt.nz/>.

Any new, amended or replacement Acts, regulations, standards, codes of practice, guidelines, or authority requirements or conditions affecting this skill standard will take precedence for assessment purposes, pending review of this skill standard. Legislation can be accessed at: <https://www.legislation.govt.nz>.

### Pārongo Whakaū Kouna | Quality assurance information

<b>Ngā rōpū whakatau-paerewa  </b> Standard Setting Body	Hanga-Aro-Rau Manufacturing, Engineering and Logistics Workforce Development Council
<b>Whakaritenga Rārangi Paetae Aromatawai  </b> DASS classification	Service Sector > Resource Recovery > Reusable Goods
<b>Ko te tohutoro ki ngā Whakaritenga i te Whakamanatanga me te Whakaōritenga  </b> CMR	0014

Hātepe   Process	Putanga   Version	Rā whakaputa   Review Date	Rā whakamutunga mō te aromatawai   Last date for assessment
Rēhitatanga   Registration	1	24 April 2025	N/A
Kōrero whakakapinga   Replacement information	N/A		
Rā arotake   Planned review date	31 December 2029		

Please contact Hanga-Aro-Rau Manufacturing, Engineering and Logistics Workforce Development at [qualifications@hangaarorau.nz](mailto:qualifications@hangaarorau.nz) to suggest changes to the content of this skill standard.