

40708 Develop a communication plan for CDEM field operations

Kaupae Level	3
Whiwhinga Credit	2
Whāinga Purpose	<p>This skill standard is designed for people involved in, or preparing to support, Civil Defence Emergency Management (CDEM) at the community, local, or national level.</p> <p>People credited with this skill standard are able to: develop a communication plan to support field activities relevant to CDEM and problem-solve common challenges during field operations.</p> <p>This skill standard can be used for assessment within programmes across the Emergency Management sector.</p>

Hua o te ako me Paearu aromatawai | Learning outcomes and assessment criteria

Hua o te ako Learning outcomes	Paearu aromatawai Assessment criteria
1. Develop a communication plan to support field activities relevant to CDEM.	a. Develop a communication plan including alternative communication technologies as required.
	b. Communicate plan to field users.
	c. Evaluate communication strategies used.
2. Problem-solve common communication challenges during field operations.	a. Identify common communication issues that may arise during field operations.
	b. Identify indicators to switch from primary communication methods to contingency systems.
	c. Implement problem-solving strategies for common communication challenges.

Pārongo aromatawai me te taumata paearu | Assessment information and grade criteria

Assessment specifications:

This skill standard may be assessed in a simulated field scenario.

Ngā momo whiwhinga | Grades available

Achieved.

Ihirangi waitohu | Indicative content

- PACE Framework and application.
- Using PACE Framework in field operations.
- Evaluation of strategies.
- Introduction to current and emerging communication technology.
- The role of emerging technologies in future-proofing communication systems.
- Hands-on practice with alternative communication systems.
- Common communication challenges.
- Resolving failures – hands-on scenarios adapting to mesh networks or satellite systems.
- Overview of evolving technologies.
- Adaptability to new tools.

Rauemi | Resources

Where the resources have been updated, please refer to the latest version.

- Coordinated Incident Management System (CIMS) third edition. National Emergency Management Agency, Te Rākau Whakamarumarū. Retrieved November 28, 2024, from <https://www.civildefence.govt.nz/resources/coordinated-incident-management-system-cims-third-edition>.
- Civil Defence Emergency Management Act 2002. Parliamentary Counsel Office, Te Tari Tohutohu Pāremata. Retrieved November 28, 2024, from <https://www.legislation.govt.nz/act/public/2002/0033/51.0/DLM149789.html>.
- National Civil Defence Emergency Management Plan 2015 and Guide to the Plan. National Emergency Management Agency, Te Rākau Whakamarumarū. Retrieved November 28, 2024, from <https://www.civildefence.govt.nz/cdem-sector/plans-and-strategies/national-civil-defence-emergency-management-plan-and-guide>.

Pārongo Whakaū Kounga | Quality assurance information

Ngā rōpū whakatau-paerewa Standard Setting Body	Toitū te Waiora Community, Health, Education, and Social Services Workforce Development Council
Whakaritenga Rārangi Paetae Aromatawai DASS classification	Community and Social Services > Civil Defence Emergency Management > Comprehensive Emergency Management
Ko te tohutoro ki ngā Whakaritenga i te Whakamanatanga me te Whakaōritenga CMR	0223

Hātepe Process	Putanga Version	Rā whakaputa Review Date	Rā whakamutunga mō te aromatawai Last date for assessment
Rēhitatanga Registration	1	24 July 2025	N/A
Kōrero whakakapinga Replacement information	N/A		
Rā arotake Planned review date	31 December 2030		

Please contact Toitū te Waiora Community, Health, Education, and Social Services Workforce Development Council at qualifications@toitutewaiora.nz to suggest changes to the content of this skill standard.