

40715**Support coordinated multi-agency recovery**

Kaupae Level	4
Whiwhinga Credit	5
Whāinga Purpose	<p>This skill standard is for people working in recovery operations, including those coordinating with recovery teams, and supporting recovery efforts.</p> <p>People credited with this skill standard are able to: explain the transition between response and recovery phases; determine coordination during recovery; and support operations to achieve recovery plan objectives.</p> <p>This skill standard can be used for assessment within programmes across the Emergency Management sector.</p>
Whakaakoranga me mātua oti Pre-requisites	Skill standard 40714, <i>Outline recovery concepts in emergency management</i> , or demonstrate equivalent knowledge and skill.

Hua o te ako me Paearu aromatawai | Learning outcomes and assessment criteria

Hua o te ako Learning outcomes	Paearu aromatawai Assessment criteria
1. Explain the transition between response and recovery phases.	a. Identify changes in powers, structure, and responsibility during the transition across all levels.
	b. Explain how priorities shift from response to recovery.
	c. Describe recovery planning undertaken during response.
2. Determine coordination during recovery.	a. Explain how recovery aligns with CDEM frameworks and legislative requirements.
	b. Describe governance and reporting lines during recovery.
	c. Identify and describe early steps and outputs to establish recovery.
	d. Identify monitoring and reporting needs for recovery.

Hua o te ako Learning outcomes	Paearu aromatawai Assessment criteria
3. Support operations to achieve recovery plan objectives.	a. Evaluate the scale of recovery and identify the level of multi-agency coordination required.
	b. Identify governance, partner agencies, iwi Māori, and public stakeholders involved in recovery and collate contact details.
	c. Identify, locate and document information needed to support recovery activities.
	d. Contribute to risk assessment and adapt recovery plans as needed.
	e. Support communications to governance and community during recovery.

Pārongo aromatawai me te taumata paearu | Assessment information and grade criteria

Assessment specifications:

- Assessment criterion 1a – includes all levels local, regional and national.
- Assessment criterion 1c – includes the role of holistic consequence.
- Learning outcome 3 must be assessed in simulated conditions.

Definition:

CDEM – acronym for Civil Defence and Emergency Management.

Ngā momo whiwhinga | Grades available

Achieved.

Ihirangi waitohu | Indicative content

- Principles for disaster recovery.
- Transitioning from response to recovery: structure, responsibilities, powers, and priority changes.
- Holistic consequence analysis and recovery planning.
- Four environments for recovery: social, built, economic, and natural.
- Priorities of the recovery phases.
- CDEM legislative context for recovery.
- Multi-agency coordination: communication, documentation and relationship management.
- Risk assessment and plan updates during recovery.
- Reporting and stakeholder engagement: purpose and methods of communication.

Rauemi | Resources

Where the resources have been updated, please refer to the latest version.

- Civil Defence and Emergency Management Act 2002.
<https://www.legislation.govt.nz/act/public/2002/0033/latest/whole.html>.
- Health and Safety at Work Act 2015.
<https://www.legislation.govt.nz/act/public/2015/0070/latest/DLM5976660.html>.
- National Civil Defence Emergency Management Plan Order 2015.
<https://www.legislation.govt.nz/regulation/public/2015/0140/latest/dlm6485804.html>.
- NEMA. (2020). National Civil Defence and Emergency Management Plan 2015 and guide to the plan. <https://www.civildefence.govt.nz/cdem-sector/plans-and-strategies/national-civil-defence-emergency-management-plan-and-guide>.
- NEMA. (2020). National Disaster Resilience Strategy. <https://www.civildefence.govt.nz/cdem-sector/plans-and-strategies/national-disaster-resilience-strategy>.
- NEMA. (2020). Recovery framework and guidance. <https://www.civildefence.govt.nz/cdem-sector/the-4rs/recovery/recovery-framework-and-guidance>.
- NEMA. (2023). Recovery Managers. <https://www.civildefence.govt.nz/cdem-sector/the-4rs/recovery/recovery-managers>.
- New Zealand Government. (2019). Coordinated Incident Management System (CIMS) (3rd ed.). <https://www.civildefence.govt.nz/resources/coordinated-incident-management-system-cims-third-edition>.
- Quality Planning. (n.d.). Emergency powers. <https://www.qualityplanning.org.nz/index.php/node/1068>.

Pārongo Whakaū Kouna | Quality assurance information

Ngā rōpū whakatau-paerewa Standard Setting Body	Toitū te Waiora Community, Health, Education, and Social Services Workforce Development Council
Whakaritenga Rārangi Paetae Aromatawai DASS classification	Community and Social Services > Civil Defence Emergency Management > Comprehensive Emergency Management
Ko te tohutoro ki ngā Whakaritenga i te Whakamanatanga me te Whakaōritenga CMR	0223

Hātepe Process	Putanga Version	Rā whakaputa Review Date	Rā whakamutunga mō te aromatawai Last date for assessment
Rēhitatanga Registration	1	24 July 2025	N/A
Kōrero whakakapinga Replacement information	N/A		
Rā arotake Planned review date	31 December 2030		

Please contact Toitū te Waiora Community, Health, Education, and Social Services Workforce Development Council at qualifications@toitutewaiora.nz to suggest changes to the content of this skill standard.