

**40732****Demonstrate active engagement in prisoner care and rehabilitation**

<b>Kaupae   Level</b>	3
<b>Whiwhinga   Credit</b>	20
<b>Whāinga   Purpose</b>	<p>This skill standard is for a person working as a Corrections Officer in a prison environment.</p> <p>People credited with this skill standard will be able to recognise, respond to, and document prisoner needs, model active engagement with prisoners, and support, communicate, and document prisoner care and rehabilitation.</p> <p>This skill standard aligns with the New Zealand Certificate in Prisoner Management (Level 3) [Ref: 2658].</p>

**Hua o te ako me Paearu aromatawai | Learning outcomes and assessment criteria**

<b>Hua o te ako   Learning outcomes</b>	<b>Paearu aromatawai   Assessment criteria</b>
1. Respond to prisoner needs.	a. Recognise prisoner needs and respond accordingly.
	b. Identify changes in situation that may impact on prisoner needs and respond accordingly.
	c. Identify prisoner at-risk behaviours and respond accordingly.
2. Model active engagement with prisoners.	a. Demonstrate active engagement as a role model with prisoners.
	b. Model positive behaviours with prisoners.
3. Support prisoner rehabilitation needs.	a. Provide guidance and advice to help prisoners meet their rehabilitation pathway plan.
	b. Identify obstacles to progress of prisoner rehabilitation pathway plan and implement problem-solving strategies.
	c. Document prisoner rehabilitation pathway plan according to organisational requirements and communicate to staff.

**Pārongo aromatawai me te taumata paearu | Assessment information and grade criteria**

Evidence provided for assessment against this skill standard must:

- be gathered in a prison environment.
- be gathered in accordance with organisational policies and procedures.
- be gathered within the boundaries of the Corrections Officer role.

**Definitions:**

- *Organisational requirements* refer to the formal policies and procedures for a specific prison site and its activities, and which are consistent with its lead organisation.
- A *prison environment* refers to a setting that replicates the conditions, structure, and dynamics of a correctional facility. This includes actual prisons, and any time prisoners are managed outside of the confines of a prison.

**Ihirangi waitohu | Indicative content**

- Prisoner needs or requests, decisions, and actions.
- Common changes in situation that impact on a prisoner's needs.
- At-risk behaviours for prisoner safety.
- Prisoner activity and identifying unacceptable prisoner behaviour.
- Services available to address or support prisoner needs.
- Professional presentation and manner with prisoners.
- Reinforcement of positive behaviour change.
- Feedback and guidance in support of rehabilitation activities.
- Documenting and communicating of prisoner care and rehabilitation needs.

**Ngā momo whiwhinga | Grades available**

Achieved.

**Rauemi | Resources**

- Department of Corrections. (n.d.). Policy and legislation. New Zealand Department of Corrections. Available at [https://www.corrections.govt.nz/resources/policy\\_and\\_legislation](https://www.corrections.govt.nz/resources/policy_and_legislation).
- Department of Corrections. (n.d.). Prison Operations Manual. New Zealand Department of Corrections. Available at [https://www.corrections.govt.nz/resources/policy\\_and\\_legislation/Prison-Operations-Manual](https://www.corrections.govt.nz/resources/policy_and_legislation/Prison-Operations-Manual).
- New Zealand Legislation. (2004). Corrections Act 2004 (No. 50). New Zealand Government. Available at <https://www.legislation.govt.nz/act/public/2004/0050/latest/DLM294849.html>.
- New Zealand Legislation. (2005). Corrections (Rehabilitation of Offenders) Regulations 2005 (SR 2005/53). New Zealand Government. Available at <https://www.legislation.govt.nz/regulation/public/2005/0053/latest/DLM315417.html>.
- New Zealand Legislation. (2015). Health and Safety at Work Act 2015 (No. 70). New Zealand Government. Available at <https://www.legislation.govt.nz/act/public/2015/0070/latest/DLM5976660.html>.

- Young, A. (n.d.). Prison policy, prison regime, and prisoners' rights in New Zealand. Human Rights Commission. Available at [https://hrc-nz-resources.s3.ap-southeast-2.amazonaws.com/files/6414/2550/8365/Young\\_year\\_-\\_Prison\\_policy\\_prison\\_regime\\_and\\_prisoners\\_rights\\_in\\_NZ.pdf](https://hrc-nz-resources.s3.ap-southeast-2.amazonaws.com/files/6414/2550/8365/Young_year_-_Prison_policy_prison_regime_and_prisoners_rights_in_NZ.pdf).

### Pārongo Whakaū Kounga | Quality assurance information

<b>Ngā rōpū whakatau-paerewa   Standard Setting Body</b>	Toitū te Waiora Community, Health, Education, and Social Services Workforce Development Council
<b>Whakaritenga Rārangi Paetae Aromatawai   DASS classification</b>	Law and Security > Offender Management > Prisoner Management
<b>Ko te tohutoro ki ngā Whakaritenga i te Whakamanatanga me te Whakaōritenga   CMR</b>	0121

<b>Hātepe   Process</b>	<b>Putanga   Version</b>	<b>Rā whakaputa   Review Date</b>	<b>Rā whakamutunga mō te aromatawai   Last date for assessment</b>
<b>Rēhitatanga   Registration</b>	1	26 June 2025	N/A
<b>Kōrero whakakapinga   Replacement information</b>	This skill standard replaced unit standard 32778.		
<b>Rā arotake   Planned review date</b>	31 December 2030		

Please contact Toitū te Waiora Community, Health, Education, and Social Services Workforce Development Council at [qualifications@toitutewaiora.nz](mailto:qualifications@toitutewaiora.nz) to suggest changes to the content of this skill standard.