

40897 Perform initial barbering services

Kaupae Level	3
Whiwhinga Credit	20
Whāinga Purpose	<p>This skill standard is for people who want to learn introductory barbering techniques and perform initial barbering services including client consultation and service completion.</p> <p>It is intended for people considering a career in the barbering industry.</p> <p>This skill standard aligns with the New Zealand Certificate in Commercial Barbering (Level 4) [Ref: 2115].</p>

Hua o te ako me Paearu aromatawai | Learning outcomes and assessment criteria

Hua o te ako Learning outcomes	Paearu aromatawai Assessment criteria
1. Carry out consultation for initial barbering services.	a. Use appropriate communication techniques to establish a connection with the client and gather information about the requested service.
	b. Analyse hair, scalp and skin for any factors that may prevent service.
	c. Confirm the service to be carried out and gain consent.
2. Perform initial barbering services.	a. Prepare client for agreed service, including protective coverings.
	b. Select and use appropriate tools, products and equipment required for service.
	c. Conduct initial service using appropriate finishing products.
	d. Confirm service meets client needs and complete service.
	e. Remove protective coverings and clean any loose hair from client.

Hua o te ako Learning outcomes	Paearu aromatawai Assessment criteria
3. Complete initial barbering services.	a. Process payment and any retail sales.
	b. Sanitise tools and equipment, and clean and tidy work area following service.
	c. Demonstrate culturally appropriate behaviour throughout client service.

Pārongo aromatawai me te taumata paearu | Assessment information and grade criteria

Assessment specifications:

Assessment must take place in a realistic commercial barbering environment and in accordance with workplace requirements.

Initial barbering services include introductory cutting and facial grooming services. Evidence for initial barbering services includes:

- four different haircuts on four different clients demonstrating foundation haircuts – solid form, uniform, increased layer, graduation layer or a combination of these.
- each cutting service to be completed within **45 minutes**.

Evidence for initial facial grooming services includes:

- assessment of **one** beard grooming and **one** moustache trimming service.
- each grooming service to be completed within **20 minutes**.

The facial grooming service provided may be stand alone or may be added to the haircutting service.

All services to be styled and finished with appropriate products.

Ngā momo whiwhinga | Grades available

Achieved.

Ihirangi waitohu | Indicative content

- Introduction to initial barbering services of facial grooming and cutting hair.
- Barbering products and use such as shampoo, conditioners, shaving, skincare and styling products.
- Cutting to a guideline combining foundation forms into haircut – solid form, uniform, increased and graduation layer.
- Introduction to barbering techniques including fading, tapering, balance and shape requirements, cutting, use of scissors, trimmers and clippers with guard.
- Introduction to initial facial grooming techniques such as beard and moustache trimming, shaping and thinning sideburns, neck trimming, one length beard, top lip.
- Consultation and analysis including skin and hair anatomy and physiology, introduction to trichology.

- Hair characteristics, movement, growth patterns, texture, density, length, porosity, elasticity, hair loss.
- Tools such as brushes, combs, scissors, razors, clippers, blow dryers, other electrical tools, neck trimmers, clipper attachments, cutthroat razor, shaving brush, neck brush.
- Analysis of the hair and scalp including scalp irregularities, scalp conditions, any factors that may prevent service, product build up.
- Equipment such as barber's chair, hot towel cabinet, steamer, sharps container, sterilising equipment, towels, neck strips, capes, oils and cleaning agents, mirrors, shampoo basin.
- Hygiene including personal hygiene, hygienic practice, client protection, cleaning and sanitizing tools and work areas.
- Encouraging self-care, setting professional boundaries, and knowing how to refer clients to professionals for help, protecting the barber and the client.
- Professional standards including all relevant health, safety and hygiene obligations.
- Communication and professional behaviour including smile, tone of voice, body language, positioning in relation to client, clear instructions, appropriate physical contact, conversation skills, active listening, humour, positive language, manaakitanga, whanaungatanga.

Rauemi | Resources

Legislation, regulations and/or industry standards relevant to this skill standard include but are not limited to:

- Relevant legislation including [Health and Safety at Work Act 2015](#), [Privacy Act 2020](#), [Consumers Guarantee Act 1993](#), and [Human Rights Act 1993](#).
- [Public Health Guidance for Hairdressers and Barbers 2025](#).
- Relevant industry publications.
- Organisational policies and procedures, including Standard Operating Procedures (SOPs), Material Safety Data Sheets (MSDSs), emergency plans.

Pārongo Whakaū Kounga | Quality assurance information

Ngā rōpū whakatau-paerewa Standard Setting Body	Toi Mai Workforce Development Council
Whakaritenga Rārangi Paetae Aromatawai DASS classification	Service Sector > Beauty Services > Barbering
Ko te tohutoro ki ngā Whakaritenga i te Whakamanatanga me te Whakaōritenga CMR	0099

Hātepe Process	Putanga Version	Rā whakaputa Review Date	Rā whakamutunga mō te aromatawai Last date for assessment
Rēhitatanga Registration	1	30 October 2025	N/A
Kōrero whakakapinga Replacement information	This skill standard replaced unit standard 10646.		
Rā arotake Planned review date	31 December 2030		

Please contact Toi Mai Workforce Development Council at qualifications@toimai.nz to suggest changes to the content of this skill standard.