

40936 Identify and locate airport features and facilities relevant to operational roles

Kaupae Level	4
Whiwhinga Credit	5
Whāinga Purpose	<p>People credited with this skill standard are able to identify landside and airside features and facilities, and secure areas relevant to operational roles at an airport.</p> <p>This skill standard is intended for people who have an operational role at an airport and are required to have a clear understanding of the environment in which they operate.</p>

Hua o te ako me Paearu aromatawai | Learning outcomes and assessment criteria

Hua o te ako Learning outcomes	Paearu aromatawai Assessment criteria
1. Identify and locate airport features and facilities relevant to operational roles.	a. Identify the location of features and facilities landside and airside.
	b. Identify the location of secure areas.
	c. Locate access to landside and airside features and facilities, and secure areas, in terms of the location of entrance and exit, and identify any regulations pertaining to the respective facilities, and secure areas.
	d. Comply with regulations pertaining to access to landside and airside features and facilities, and secure areas.

Pārongo aromatawai me te taumata paearu | Assessment information and grade criteria

Assessment specifications:

Legislative and/or regulatory requirements relevant to this skill standard may include but are not limited to the Civil Aviation Act 2023, relevant Civil Aviation Rules, New Zealand Defence Force (NZDF) Policy.

The assessment context should reflect the role of the candidate i.e. airside and/or landside, security, rescue fire service, airport company employee, etc. The role of the candidate may be an assigned role in a provider setting.

Assessments must be conducted in an active or simulated airport environment to ensure practical application to reflect the standards of an aviation workplace.

Definitions:

Aerodrome means any defined area of land or water intended or designed to be used either wholly or partly for the landing, departure, and surface movement of aircraft; and includes any building, installations, and equipment on or adjacent to any such area used in connection with the aerodrome or its administration.

The term *airport* refers to aerodrome as per Civil Aviation Rules.

Airside refers to the movement area of an airport, adjacent terrain and buildings, or portions thereof, where access is controlled.

Landside refers to the area of an airport and buildings to which both the travelling and non-travelling public have unrestricted access.

Ngā momo whiwhinga | Grades available

Achieved

Ihirangi waitohu | Indicative content**Landside features and facilities at an airport**

- Introduction to landside areas: overview of landside areas, their purpose, and the services provided.
- Exploration of retail, passenger, emergency, airline, and customer service facilities.
- Access points and pathways: interactive maps and scenarios to practice locating and navigating facilities.
- Regulatory compliance: overview of regulations and safety protocols specific to landside facilities.

Airside features and facilities at an airport

- Introduction to airside areas: restricted access zones, security requirements, and purpose of airside facilities.
- Types of facilities: detailed walkthrough of retail, passenger, emergency, airline, and customer service options on the airside.
- Access protocols: identification of entry points, exits, and navigation under controlled access rules.
- Health, safety, and environmental standards when operating airside.

Secure areas at an airport

- Introduction to secure areas: definition, purpose, and examples of secure zones, including offices, cargo handling, and other restricted spaces.
- Access management: key card systems, escorted access, and secure entry procedures.
- Applying the Civil Aviation Rules relevant to secure areas.
- Professional behaviour and decision-making in secure areas.

General learning activities

- Where possible, guided visits to airports to observe operations and access requirements firsthand.

Rauemi | Resources

Airport maps.

Pārongo Whakaū Kounga | Quality assurance information

Ngā rōpū whakatau-paerewa Standard Setting Body	Ringa Hora Services Workforce Development Council
Whakaritenga Rārangi Paetae Aromatawai DASS classification	Service Sector > Aviation > Airport Operations
Ko te tohutoro ki ngā Whakaritenga i te Whakamanatanga me te Whakaōritenga CMR	0112

Hātepe Process	Putanga Version	Rā whakaputa Review Date	Rā whakamutunga mō te aromatawai Last date for assessment
Rēhitatanga Registration	1	27 November 2025	N/A
Kōrero whakakapinga Replacement information	This skill standard replaced unit standard 17357.		
Rā arotake Planned review date	31 December 2030		

Please contact Ringa Hora Services Workforce Development Council qualifications@ringahora.nz to suggest changes to the content of this skill standard.