

41087

Provide aircraft movement information to airport users

Kaupae Level	3
Whiwhinga Credit	2
Whāinga Purpose	People credited with this skill standard are able to provide aircraft movement information to airport users, with a focus on compliance, coordination, and communication.

Hua o te ako me Paearu aromatawai | Learning outcomes and assessment criteria

Hua o te ako Learning outcomes	Paearu aromatawai Assessment criteria
1. Provide aircraft movement information to airport users.	<ul style="list-style-type: none"> a. Provide information at an airport on aircraft movements, conforming to IATA conventions, and in accordance with current airline operators, and/or air traffic services (ATS) information. b. Obtain information from airline operators and/or handling agents at an airport on aircraft movements.

Pārongo aromatawai me te taumata paearu | Assessment information and grade criteria

Assessment specifications:

Assessments must be conducted in an active airport environment to ensure practical application to reflect the standards of an aviation workplace.

Evidence presented for assessment against this skill standard must be in accordance with enterprise procedures.

Definitions:

Aerodrome means any defined area of land or water intended or designed to be used either wholly or partly for the landing, departure, and surface movement of aircraft; and includes any building, installations, and equipment on or adjacent to any such area used in connection with the aerodrome or its administration.

Airport refers to aerodrome as per Civil Aviation Rules.

Reference to *enterprise procedures* means that all activities must comply with the requirements contained in the current airport exposition, current airport company manuals and procedures, and any relevant legislative and/or regulatory requirements, which may include but are not limited to: Civil Aviation Act 2023, relevant Civil Aviation Rules, New Zealand Defence Force (NZDF) Policy.

IATA refers to the International Air Transport Association, a commercial association serving airlines, airports, operations and infrastructure, passengers, air cargo, freight forwarding companies, travel agents, and governments.

Ngā momo whiwhinga | Grades available

Achieved

Ihirangi waitohu | Indicative content

Understanding aircraft movement information

- Definition and purpose of aircraft movement in an airport context.
- Overview of airport operations and the role of information services officers.
- Importance of compliance and accuracy in information handling.

IATA abbreviation and conventions

- Common IATA codes and abbreviations: airport codes, airline codes, time formats.
- Interpreting and using IATA codes in verbal and written communication.

Providing aircraft movement information

- Types of information commonly requested by airport users: arrival and departure times, flight numbers and destinations, gate numbers and delays, time zone adjustments and local time.
- Sources of real-time information (e.g. ATS, airline systems, flight information displays).
- Communication techniques for delivering clear, accurate, and timely information.

Obtaining aircraft movement information

- Procedures for sourcing information: airline operators, ground handling agents, ATS.
- Use of internal systems and communication tools (e.g. radios, internal databases).

Rauemi | Resources

[Civil Aviation Rule Part 139 Aerodromes – Certification, Operation and Use](#)

Enterprise procedures.

Pārongo Whakaū Kounga | Quality assurance information

Ngā rōpū whakatau-paerewa Standard Setting Body	Ringa Hora Services Workforce Development Council
Whakaritenga Rārangi Paetae Aromatawai DASS classification	Service Sector > Aviation > Airport Operations
Ko te tohutoro ki ngā Whakaritenga i te Whakamanatanga me te Whakaōritenga CMR	0112

Hātepe Process	Putanga Version	Rā whakaputa Review Date	Rā whakamutunga mō te aromatawai Last date for assessment
Rēhitatanga Registration	1	18 December 2025	N/A
Kōrero whakakapinga Replacement information	This skill standard replaced unit standard 8884.		
Rā arotake Planned review date	31 December 2030		

Please contact Ringa Hora Services Workforce Development Council qualifications@ringahora.nz to suggest changes to the content of this skill standard.