

FIELD	SERVICE SECTOR
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Revision and Review of *Hospitality* qualifications

National Certificate in Hospitality (Operations Supervision) (Level 4) with strands in Food and Beverage Service, Gaming, Accommodation, and Front Office [Ref: 0882]

National Diploma in Hospitality (Business Management) (Level 5) [Ref: 0883]

National Diploma in Hospitality (Operational Management) (Level 5) with strands in Kitchen Management, Food and Beverage Management, and Rooms Division Management [Ref: 1245]

The Hospitality Standards Institute has revised and reviewed the qualifications listed above.

Date new versions published

December 2007

The next qualification review is planned to take place during 2012.

Revision

National Certificate in Hospitality (Operations Supervision) (Level 4) with strands in Food and Beverage Service, Gaming, Accommodation, and Front Office [Ref: 0882]

National Diploma in Hospitality (Business Management) (Level 5) [Ref: 0883]

Reason for the revision

The qualifications have been revised to update standards changed in the Business Management domain and to make changes to the Gaming strand in the National Certificate in Hospitality (Operations Supervision) (Level 4) with strands [Ref: 0882], to reflect changes in industry requirements.

Main changes resulting from the revision

- Business management standards have been updated.
- Gaming strand has been split into a core and elective section.

National Certificate in Hospitality (Operations Supervision) (Level 4) with strands in Food and Beverage Service, Gaming, Accommodation, and Front Office [Ref: 0882]

Changes to structure and content:

- Credit total has changed from 76-110 to 73-107, depending on the strand.
- Details of reviewed standards have been updated.
- Standard 19521 has been removed from the core compulsory section.
- Standard 16616 has been replaced with standard 22397 in the core compulsory section.
- Gaming strand has been split into a core and elective section and standard 21500 has been removed.
- Standard 17497 has been replaced by standard 21335 in the accommodation strand.

National Diploma in Hospitality (Business Management) (Level 5) [Ref: 0883]

Changes to structure and content:

- Elective A details of reviewed subfield and domains have been updated.

Transition

People currently working towards version 2 of these qualifications may either complete the requirements of that version or transfer their results to these versions of the qualifications. The last date for people to complete version 1 or 2 is 31 December 2010.

Review

National Diploma in Hospitality (Operational Management) (Level 5) with strands in Kitchen Management, Food and Beverage Management, and Rooms Division Management [Ref: 1245]

Summary of review and consultation process

The functions management sector has developed a set of new standards to reflect the knowledge and skills required of a person carrying out this role in the hospitality industry. As this is mainly a management role they have added a strand to the National Diploma to encompass their specific skill requirements.

Main changes resulting from the review

- An additional strand in Functions Management.
- The need was identified for a new qualification at Level 4 to provide a lower level entry point for the Functions Management sector – National Certificate in Hospitality (Functions Coordination (Level 4) [Ref: 1339].

Review category	B	See Key to Qualification Review Categories at the end of report
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Changes to structure and content

- Title has been changed to include a new strand.
National Diploma in Hospitality (Operational Management) with strands in Kitchen Management; Food and Beverage Management; Rooms Division Management; and Functions Management
- Purpose statement has been amended to reflect changes in the structure.
- Functions Management Strand has been added to the qualification.
- Details of reviewed standards have been updated.

Transition

People currently working towards version 1 of this qualification may either complete the requirements of that version or transfer their results to this version of the qualification. The last date for people to complete version 1 is 31 December 2010.

People who feel disadvantaged by the transition process should contact the Hospitality Standards Institute.

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Key to Qualification Review Categories

Category A The qualification is published as a new version with the same NQF ID	Changes are made to SSB name, contact details or purpose statement
	No change is made to title, rules or components of the qualification
	No transition arrangements are required
Category B The qualification is published as a new version with the same NQF ID	Changes are made to title, rules or components
	The new version of the qualification recognises a similar skill set to that recognised by the previous version
	The SSB is confident that people awarded the new or previous version are comparable in terms of competence
	Transition arrangements are required if candidates must gain additional/different credits for the new version
Category C A new (replacement) qualification is published with new NQF ID	Significant changes are made to the qualification in terms of components, structure, type or level
	The SSB views people with the replacement qualification as being significantly different in terms of competence from those with the replaced qualification
	Transition arrangements are required
	Transition may be limited to phase-out dates
Category D Qualification will expire. There is no replacement qualification	Qualification is no longer required by industry
	The qualification is designated as expiring and a last date for meeting the qualification requirements is set