

**FIELD COMMUNITY AND SOCIAL SERVICES****Review of *Community Support Services* unit standards**

<b>Subfield</b>	<b>Domain</b>	<b>Id</b>
Community Support	Community Support Services	20824-20830

The Community Support Services Industry Training Organisation (CSSITO) has completed the review of the unit standards listed above.

**Date new versions published** **June 2007**

**Planned review date** **December 2012**

**Summary of review and consultation process**

CSSITO has reviewed the unit standards listed above as a result of extensive consultation with the industry over the latter part of 2005 and early 2006. Changes in the service delivery requirements for the industry have resulted in the current unit standards no longer being considered fit for purpose. An Advisory Group, consisting of service provider representatives, Ministry of Health Officials, and representatives from the service user groups, has met regularly over this time to look at the implications of the new health funding models on the unit standard requirements. The feedback provided by the Advisory Group has resulted in major changes being made to the existing unit standards and six new unit standards being developed.

**Main changes resulting from the review**

Main changes resulting from the review include:

- Designating unit standards 20825 and 20828 as expiring.
- Adding new elements to unit standard 20829.
- Adding new performance criteria to unit standard 20830.
- Updating purpose statements in all the unit standards.
- Updating the special notes where required.
- Updating range statements where required.
- Increasing the credits of 20829 and 20830.
- Increasing the level of 20824 and 20827 from two to three.

**Unit standards categorised as category D expire at the end of December 2009.**

**Impact on existing provider accreditations**

<b>Current Accreditation for</b>			<b>Accreditation extended to</b>		
Nature of accreditation	Id	Level	Nature of accreditation	Id	Level
Standard	20824	2	Standard	23686	2
Standard	20827	2	Standard	23685	2
Standard	20828	2	Standard	23454	2
Standard	20825	3	Standard	23454	2

## Impact on Accreditation and Moderation Action Plan (AMAP)

AMAP 0024 has been updated to reflect the registration of new standards.

### Impact on existing qualifications

<b>Affected</b>	The qualification lists a reviewed classification (domain or subfield) in an elective set The qualification lists a standard that has changes to level or credits The qualification lists a C or D category standard
<b>Not materially affected</b>	The qualification lists a standard that has a new title The qualification lists a standard that has a new classification

The following CSSITO qualification is affected by this review. It is currently under review and will be updated to reflect the outcome of this review.

Qualification title	Standards in the qualification
National Certificate in Community Support Services (Foundation Skills) [Ref: 1135]	20824, 20825, 20827-20830

### Review Categories and changes to classification, title, level, and credits

All changes are in **bold**.

Key to review category	
<b>A</b>	Dates changed, but no other changes are made - the new version of the standard carries the same Id and a new version number
<b>B</b>	Changes made, but the overall outcome remains the same - the new version of the standard carries the same Id and a new version number
<b>C</b>	Major changes that necessitate the registration of a replacement standard with a new Id
<b>D</b>	Standard will expire and not be replaced

Subfield      Community Support  
Domain        Community Support Services

Id	Title	Level	Credit	Review Category
20824	Demonstrate knowledge of a consumer's rights and responsibilities in a health or disability setting <b>Apply knowledge of a consumer's rights and responsibilities in a health or disability setting</b>	2 <b>3</b>	2	B
20825	Support consumers to meet personal care needs in a health or disability setting	3	8	D
20826	Demonstrate knowledge of infection control requirements in a health or disability setting	2	3	B
20827	Support a consumer to take prescribed medication in a health or disability setting	2 <b>3</b>	2	B
20828	Support consumers to meet household management needs in a health or disability setting	2	8	D
20829	Support a consumer's well-being and quality of life in a health or disability setting	2	2 <b>6</b>	B
20830	Provide and/or promote a safe and secure environment in a health or disability setting <b>Maintain a safe and secure environment in a health or disability setting</b>	2	3 <b>5</b>	B

<b>Id</b>	<b>Title</b>	<b>Level</b>	<b>Credit</b>	<b>Review Category</b>
23451	Demonstrate knowledge of the role of a support worker in a health or disability setting	2	6	New
23452	Demonstrate knowledge of handling equipment and people safely in a health or disability setting	2	4	New
23453	Describe a safe and efficient working environment for support workers in a health and disability setting	2	8	New
23454	Apply service delivery plan requirements to meet the needs of consumers in a health or disability setting	2	8	New
23685	Demonstrate knowledge of pre-packaged medication used in a health or disability setting	2	2	New
23686	Demonstrate knowledge of a consumer's rights and responsibilities in a health or disability setting	2	1	New