

| FIELD | SERVICE SECTOR |
|-------|----------------|
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### Review of *Food and Beverage Service* unit standards

| Subfield    | Domain                    | Id  |
|-------------|---------------------------|---|
| Hospitality | Food and Beverage Service | 4637, 4638, 4645, 4646, 14420-14432, 14434-14451, 16705, 17282-17288, 17548-17553, 18497, 22267, 22268, 22427, 22428, 22912, 23060, 24679 |

The Hospitality Standards Institute has completed the review of the standards listed above.

**Date new versions published** **December 2008**

**Planned review date** **December 2013**

### Summary of review and consultation process

In May 2008 the Food and Beverage Advisory Group met to look at the content of the Food and Beverage unit standards from levels 2 to 4 and consider feedback from the assessment and moderation process. Changes were made to obtain consistency across the special notes and some rewording of elements and performance criteria was made for clarity. Standards no longer considered fit for purpose were designated as expiring. The amendments were circulated to all stakeholders and endorsed in June. Element one of 17283 was deleted as the industry did not think it necessary for candidates to have this knowledge.

### Main changes resulting from the review

- Changes in titles.
- Changes in credits.
- 8 standards have been designated as expiring.
- Special notes, elements, performance criteria, and ranges have been updated.

**The unit standards categorised as category D will expire at the end of December 2010.**

### Impact on existing provider accreditations

None.

### Impact on existing qualifications

Qualifications that contain the reviewed standards or classifications are tabled below.

|                                |  |
|--------------------------------|--|
| <b>Affected</b>                | The qualification lists a reviewed classification (domain or subfield) in an elective set<br>The qualification lists a standard that has changes to level or credits<br>The qualification lists a C or D category standard |
| <b>Not materially affected</b> | The qualification lists a standard that has a new title<br>The qualification lists a standard that has a new classification  |

The following Hospitality Standards Institute qualifications are affected by the outcome of this review and will be reviewed in 2009. The items that generated the *Affected* status appear in **bold**.

| Qualification title   | Classification or standard in the qualification   |
|---|---|
| National Certificate in Hospitality (Food and Beverage Service) (Level 2) with strands in Counter Food Service, Takeaway Food Service, Buffet Food Service, and Beverage Service [Ref: 0555]                              | 4645, 14422, 14436, <b>14439</b>  |
| National Certificate in Hospitality (Food and Beverage Service) (Level 3) with strands in Food Service, Barista, Beverage Service, Bar Service, Wine Service, and Functions Service [Ref: 0556]                           | 4645, <b>14420</b> , 14421, 14422, 14426, 14432, 14437, <b>17283</b>  |
| National Certificate in Hospitality (Operations Supervision) (Level 4) with strands in Food and Beverage Service; Gaming; Accommodation; and Front Office [Ref: 0882]   | 17550   |
| National Certificate in Hospitality (Specialist Food and Beverage Service) (Level 4) with strands in Advanced Food Service, Advanced Beverage Service, Advanced Wine Service, and Guéridon and Silver Service [Ref: 0915] | 4645, 14421, 14423, 14424, 14427, <b>14428</b> , 14432, 14437, <b>14438</b> , <b>14449</b> , <b>14450</b> , <b>14451</b> , <b>18497</b> |

The following qualifications are also impacted by the outcome of this review. The standard setting bodies (SSBs) have been advised that they require revision. The items that generated the *Affected* status appear in **bold**.

| Qualification title   | Classification or standard in the qualification | SSB Name  |
|---|---|---|
| National Certificate in Casino Surveillance (Level 4) [Ref: 0406]   | 4645  | Aviation Tourism and Travel Training Organisation |
| National Certificate in Maritime (Commercial In-shore Passenger Vessel Hospitality Crew Member) [Ref: 0524] | 4645, <b>14420</b> , 14421, 14426               | Maritime Qualifications New Zealand Inc           |

### Review Categories and changes to classification, title, level, and credits

All changes are in **bold**.

#### Key to review category

- A** Dates changed, but no other changes are made - the new version of the standard carries the same Id and a new version number
- B** Changes made, but the overall outcome remains the same - the new version of the standard carries the same Id and a new version number
- C** Major changes that necessitate the registration of a replacement standard with a new Id
- D** Standard will expire and not be replaced

Subfield Hospitality  
Domain Food and Beverage Service

| Id   | Title   | Level | Credit | Review Category |
|------|---|-------|--------|-----------------|
| 4637 | Demonstrate knowledge of New Zealand wines and wine producers | 4     | 4      | B               |
| 4638 | Demonstrate knowledge of imported wines                       | 4     | 6      | B               |

| Id    | Title   | Level | Credit | Review Category |
|-------|---|-------|--------|-----------------|
| 4645  | Maintain a responsible drinking environment as a server in a licenced commercial environment<br><b>Demonstrate knowledge of maintaining a responsible drinking environment as a server in a licensed commercial environment</b> | 3     | 2      | B               |
| 4646  | Demonstrate knowledge of the Sale of Liquor Act 1989 and its implications for licensed premises   | 4     | 2      | B               |
| 14420 | Demonstrate knowledge of alcoholic and non-alcoholic beverages and beverage service equipment<br><b>Demonstrate knowledge of alcoholic and non-alcoholic beverages</b>  | 3     | 4<br>3 | B               |
| 14421 | Prepare and serve alcoholic beverages in a licenced commercial environment<br><b>Prepare and serve alcoholic beverages in a licensed commercial environment</b>   | 3     | 4      | B               |
| 14422 | Provide a beverage service to tables in a licenced commercial environment<br><b>Provide a beverage service to tables in a licensed commercial environment</b>   | 3     | 2      | B               |
| 14423 | Prepare and serve liqueurs and hot alcoholic beverages in a licenced commercial environment<br><b>Make and serve hot alcoholic beverages in a licensed commercial environment</b>   | 3     | 3<br>2 | B               |
| 14424 | Prepare and serve alcoholic cocktails in a licenced commercial environment<br><b>Prepare and serve alcoholic cocktails in a licensed commercial environment</b>   | 3     | 8      | B               |
| 14425 | Prepare and serve hot and cold non-alcoholic drinks in a commercial hospitality environment   | 2     | 2      | B               |
| 14426 | Prepare, take orders, and serve bottled wines in a licenced commercial environment<br><b>Prepare, take orders, and serve bottled wines in a licensed commercial environment</b>   | 3     | 4      | B               |
| 14427 | Advise and assist customers with wine and serve wine in a licenced commercial environment<br><b>Assist customers with, and serve, bottled wine in a licensed commercial environment</b>   | 4     | 6      | B               |
| 14428 | Maintain bulk beer storage facilities and kegs in a licenced commercial environment   | 3     | 2      | D               |
| 14429 | Maintain beer tank rooms in a licenced commercial environment   | 3     | 4      | D               |
| 14430 | Provide bottle store service for beverages in a licenced commercial environment   | 2     | 3      | D               |
| 14431 | Demonstrate knowledge of food service styles and menu types in the hospitality industry   | 2     | 3      | B               |

| Id    | Title   | Level | Credit  | Review Category |
|-------|---|-------|---------|-----------------|
| 14432 | Take, amend, and cancel reservations for food and beverage service in a commercial environment<br><b>Take, amend, and cancel reservations for food and beverage service in a commercial hospitality environment</b> | 3     | 3       | B               |
| 14434 | Prepare and clear areas for table service in a commercial hospitality environment   | 2     | 3       | B               |
| 14435 | Seat customers and take initial orders in a commercial hospitality environment  | 3     | 3       | B               |
| 14436 | Provide basic table service in a commercial hospitality environment<br><b>Provide table service in a commercial hospitality environment</b>   | 2     | 4       | B               |
| 14437 | Provide advanced restaurant food service in a commercial hospitality environment<br><b>Provide restaurant food service in a commercial hospitality environment</b>  | 3     | 12      | B               |
| 14438 | Provide restaurant silver service to customers in a commercial hospitality environment  | 4     | 10<br>3 | B               |
| 14439 | Provide buffet service in a commercial hospitality environment  | 2     | 3<br>4  | B               |
| 14440 | Prepare and clear areas for counter food service in a commercial hospitality environment  | 2     | 2       | B               |
| 14441 | Provide counter food and beverage service in a commercial hospitality environment   | 3     | 3       | B               |
| 14442 | Provide takeaway food service in a commercial hospitality environment   | 3     | 4       | B               |
| 14443 | Pack food and beverage orders for takeaway in a commercial hospitality environment  | 2     | 2       | B               |
| 14444 | Provide a trolley food and beverage service in a commercial hospitality environment   | 3     | 3       | D               |
| 14445 | Maintain rooms for functions in a commercial hospitality environment  | 3     | 3       | B               |
| 14446 | Provide food and beverage service for functions in a commercial hospitality environment   | 3     | 5       | B               |
| 14447 | Provide room service in a commercial hospitality environment  | 3     | 8<br>6  | B               |
| 14448 | Service customer mini-bars in a commercial hospitality environment  | 2     | 2       | B               |
| 14449 | Provide a carvery service in a commercial hospitality environment   | 3     | 2       | D               |
| 14450 | Provide guéridon service in a commercial hospitality environment  | 3     | 10      | D               |
| 14451 | Provide specialist guéridon food service to customers in a commercial hospitality environment   | 4     | 12      | D               |
| 16705 | Demonstrate knowledge of host responsibility requirements as a duty manager of licensed premises  | 4     | 3       | B               |

| <b>Id</b> | <b>Title</b>  | <b>Level</b> | <b>Credit</b> | <b>Review Category</b> |
|-----------|---|--------------|---------------|------------------------|
| 17282     | Demonstrate an appreciation of beer heritage, styles and flavours   | 4            | 4             | B                      |
| 17283     | Demonstrate knowledge of beer and beer service  | 3            | 3<br>4        | B                      |
| 17284     | Demonstrate knowledge of coffee origin and production   | 3            | 3             | B                      |
| 17285     | Demonstrate knowledge of espresso coffee equipment and recipes and prepare espresso beverages under supervision                   | 2            | 4             | B                      |
| 17286     | Prepare and present pressed coffee for service  | 2            | 2             | B                      |
| 17287     | Prepare and present filtered coffee for service   | 2            | 2             | B                      |
| 17288     | Prepare and present espresso beverages for service  | 3            | 5             | B                      |
| 17548     | Demonstrate knowledge of food and beverage stock control in a commercial hospitality environment                                  | 4            | 3             | B                      |
| 17549     | Demonstrate knowledge of beverage products  | 4            | 8             | B                      |
| 17550     | Set-up and supervise service at food and beverage functions<br><b>Set up and supervise service at food and beverage functions</b> | 4            | 5             | B                      |
| 17551     | Prepare and supervise daily beverage service operations   | 4            | 3             | B                      |
| 17552     | Plan and supervise daily food service operations  | 4            | 5             | B                      |
| 17553     | Plan and implement hospitality staff rosters  | 4            | 4             | B                      |
| 18497     | Demonstrate knowledge of culinary products and terms  | 3            | 4<br>8        | B                      |
| 22267     | Demonstrate knowledge of matching beer and wine with food   | 3            | 3             | B                      |
| 22268     | Apply specialist knowledge to match food and beverage items on an establishment's menu  | 4            | 8             | B                      |
| 22427     | Demonstrate knowledge of tea production and varieties   | 3            | 3             | D                      |
| 22428     | Prepare and present tea for service   | 2            | 2             | B                      |
| 22912     | Evaluate Wine   | 4            | 4             | B                      |
| 23060     | Demonstrate knowledge of viticulture and wine making  | 3            | 4             | B                      |
| 24679     | Plan and coordinate espresso beverage service   | 4            | 20            | B                      |