

FIELD	SERVICE SECTOR
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Review of *Tourism* qualification

National Certificate in Tourism and Travel (Core Skills) (Level 3) [Ref: 0876]

The Aviation, Tourism and Travel Training Organisation has completed the review of the qualification listed above.

Date new versions published

June 2008

The next qualification review is planned to take place during 2013.

Summary of review and consultation process

The ATTTO carried out the review following indications from industry there was a need to undertake a major review of the tourism and travel qualifications. Several advisory group meetings were held around the country; experienced and qualified industry people, and providers were selected to attend these meetings. Discussions focussed on the essential skills, knowledge, and attributes required for those entering the tourism and travel industries. As a result, the qualification has been amended to take account of changes to the standards and to align with current business practices.

Main changes resulting from the review

The review process has resulted in the following changes to the qualification.

National Certificate in Tourism and Travel (Core Skills) (Level 3) [Ref: 0876]

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Review category	B	See Key to Qualification Review Categories at the end of report
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Changes to the structure and content

- The title of the qualification has changed.
- Overall credit value has decreased from 59 to 54 or 55 credits.
- Expiring standards 5070, 18210, 18223, 18224, 18238, 20489 and 21231 have been replaced.
- Credit value for standard 18237 has been updated to reflect the outcome of review.
- Standards 23761, 23764, 23767, 24871, 24872 and 24873 have been added to the qualification.
- Standards 18226 and 18232 have been removed from the qualification.

This qualification contains standards that replace earlier standards. For the purposes of this qualification people who have gained credit for the expiring standards are exempt from the requirement to gain credit for the replacement standards – see table below.

Credit for	Exempt from
5070	23755, 23756
18210	23758

Credit for	Exempt from
18223	23759
18224	23760
18238	23766
20489	23768
21231	23763, 23769

Transition

People currently working towards version 3 of this qualification may either complete the requirements for that version or transfer their results to version 4 of the qualification. The last date for assessments to take place for version 3 of this qualification is 31 December 2009.

It is the intention of the Aviation, Tourism and Travel Training Organisation that no existing candidate should be disadvantaged by the changes to this qualification. Any person who considers they have been disadvantaged may appeal to the SSB (see contact details below).

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Key to Qualification Review Categories

Category A The qualification is published as a new version with the same NQF ID	Changes are made to SSB name, contact details or purpose statement
	No change is made to title, rules or components of the qualification
	No transition arrangements are required
Category B The qualification is published as a new version with the same NQF ID	Changes are made to title, rules or components
	The new version of the qualification recognises a similar skill set to that recognised by the previous version
	The SSB is confident that people awarded the new or previous version are comparable in terms of competence
	Transition arrangements are required if candidates must gain additional/different credits for the new version
Category C A new (replacement) qualification is published with new NQF ID	Significant changes are made to the qualification in terms of components, structure, type or level
	The SSB views people with the replacement qualification as being significantly different in terms of competence from those with the replaced qualification
	Transition arrangements are required
	Transition may be limited to phase-out dates
Category D Qualification will expire. There is no replacement qualification	Qualification is no longer required by industry
	The qualification is designated as expiring and a last date for meeting the qualification requirements is set