

FIELD	SERVICE SECTOR
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Review of *Tourism* qualification**National Certificate in Tourism and Travel (Introductory Skills) (Level 2) [Ref: 0875]**

The Aviation, Tourism and Travel Training Organisation (ATTTO) has completed the review of the qualification above.

Date new version published**September 2008**

The next qualification review is planned to take place during 2013.

Summary of review and consultation process

ATTTO carried out the review following indications from industry there was a need to undertake a major review of some of the tourism and travel qualifications, in particular the National Certificate in Tourism and Travel (Introductory Skills) (Level 2) [Ref: 0875], National Certificate in Tourism and Travel (Core Skills) (Level 3) [Ref: 0876] (completed in June 2008), National Certificate in Travel (Level 3) [Ref: 0112], and the National Certificate in Travel (Level 4) [Ref: 0113]. The review of Refs: 0112 and 0113 is ongoing.

The National Certificate in Tourism (Introductory Skills) [Ref: 0875] was originally developed for secondary schools and the review has been carried out to ensure the qualification meets both industry and secondary school student needs. Industry and secondary school representatives were selected for an advisory group, which met in February 2007. Discussion focussed on the essential skills, knowledge, and attributes required for people wanting to enter the tourism and travel industries. As a result, the qualification has been amended to take account of changes to the standards and to align with current industry requirements.

Main changes resulting from the review

All the standards that were in Elective 1 have been replaced by new standards, which have been placed in Elective 2. Elective 1 now includes two sets, the first of which focuses on literacy skills and the second on numeracy skills.

Elective 2 also has two sets. Set A is intended for New Zealand students and focuses on content specific to the New Zealand tourism industry, and Set B is intended for Cook Islands students and focuses on content specific to the Cook Islands tourism industry.

National Certificate in Tourism and Travel (Introductory Skills) (Level 2) [Ref: 0875]

National Certificate in Tourism (Introductory Skills) [Ref: 0875]

Review category	B	See Key to Qualification Review Categories at the end of report
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Changes to structure and content

- the title of the qualification was changed
- the credit total was changed from 40-42 credits to 54 credits
- standard 18236 has been removed from the Compulsory section
- expiring standards 18231 and 18234 have been replaced

- standards 2989 and 1277 have been substituted for compulsory standards 18232 and 18233 respectively and included in Elective 1 along with domains *English Oral Language* and *English Written Language* and subfields *Mathematics* and *Statistics and Probability*
- standard 18230 has been replaced by standard 23767, which, along with standard 18237, has been moved from the Compulsory section to Elective 2
- standards 24730-24732 have been added to the Compulsory section
- Elective 1 has two sets, Set A covering literacy skills, and Set B covering numeracy skills
- standards 9717 and 9719 from Elective 1 have been replaced and the replacement standards 24724-24727 included in Elective 2
- Elective 2 has two sets, Set A for New Zealand secondary school students, and Set B for Cook Islands secondary school students
- standards 18212, 18224, and 18228 and the classifications have been removed from Elective 2
- standards 16878, 16880-16884, 23761, and 24733 were added to Elective 2
- purpose statement was updated to provide more information
- standard titles, levels, and credits were updated.

Transition

People currently working towards version 2 may either complete the requirements for that version or transfer their results to version 3. The last date for assessments to take place for version 2 is December 2010.

This qualification contains standards that replace earlier standards. For the purposes of this qualification people who have gained credit for the expiring standards are exempt from the requirement to gain credit for the replacement standards.

Credit for	Exempt from
9717	24724
9719	24725, 24726, 24727
18231	24728
18234	24729

It is not intended that any person should be disadvantaged by the review of this qualification. Candidates who feel they have been disadvantaged by these transition arrangements should contact ATTTO at the address below.

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Key to Qualification Review Categories

Category A The qualification is published as a new version with the same NQF ID	Changes are made to SSB name, contact details or purpose statement
	No change is made to title, rules or components of the qualification
	No transition arrangements are required
Category B The qualification is published as a new version with the same NQF ID	Changes are made to title, rules or components
	The new version of the qualification recognises a similar skill set to that recognised by the previous version
	The SSB is confident that people awarded the new or previous version are comparable in terms of competence
	Transition arrangements are required if candidates must gain additional/different credits for the new version
Category C A new (replacement) qualification is published with new NQF ID	Significant changes are made to the qualification in terms of components, structure, type or level
	The SSB views people with the replacement qualification as being significantly different in terms of competence from those with the replaced qualification
	Transition arrangements are required
	Transition may be limited to phase-out dates
Category D Qualification will expire. There is no replacement qualification	Qualification is no longer required by industry
	The qualification is designated as expiring and a last date for meeting the qualification requirements is set