

FIELD	SERVICE SECTOR
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Review of *Tourism* qualifications

National Certificate in Casino Gaming (Level 3) [Ref: 0376]

National Certificate in Casino Gaming (Level 4) with strands in Table Gaming, and Gaming Machines [Ref: 0377]

National Certificate in Casino Security (Level 3) [Ref: 0404]

National Certificate in Casino Security (Level 4) [Ref: 0405]

National Certificate in Casino Cashiering (Level 3) [Ref: 0490]

National Certificate in Casino Cashiering (Level 4) [Ref: 0491]

National Certificate in Casino Gaming (Inspection and Monitoring) (Level 3) [Ref: 0515]

National Certificate in Casino Gaming (Inspection and Monitoring) (Level 4) [Ref: 0516]

National Diploma in Casino Gaming with strands in Casino Gaming Management, and Casino Inspection and Monitoring [Ref: 0671]

The Aviation, Tourism and Travel Training Organisation has completed the review of the qualifications listed above.

Date new versions published

April 2009

The next qualification review is planned to take place during 2014

Summary of review and consultation process

A group of industry expert representatives met and gave advice on the review of the qualifications. Recommendations were made to remove certain standards as no longer being relevant to the industry. Changes were made to the qualifications to more closely align them with changes in industry practice and to distinguish between the different skills and knowledge sets required by operators and supervisors.

Main changes resulting from the review

The National Certificate in Casino Gaming (Inspection and Monitoring) [Ref: 0515] and the National Certificate in Casino Gaming (Inspection and Monitoring) [Ref: 0516] were designated expiring and will not be replaced, and the Casino Inspection and Monitoring strand was removed from National Diploma in Casino Gaming (Management) [Ref: 0671]. Inspection and Monitoring is no longer required by the Department of Internal Affairs and, therefore, no longer meet industry needs. The remaining qualifications were updated and amended inline with current casino practice.

National Certificate in Casino Gaming (Level 3) [Ref: 0376]

Review category	B	See Key to Qualification Review Categories at the end of report
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Changes to structure and content

- Overall credit total was reduced from 49 to 42 credits.
- Credit requirement for the elective section was reduced from 30 to 19 credits.
- Expiring standards 9880, 9890, 9907 and 19715 were removed from the qualification.

- Expiring standards 18210 and 18223 were replaced by standards 23758 and 23759 respectively.
- Standard 25106 was added to the elective section of the qualification.

Transition

People currently enrolled in programmes leading to the award of version 3 of the qualification may either complete the requirements for that version or transfer their results to version 4. Candidates intending to complete version 3 of this qualification must gain credit for expiring standards 18210 and 18223 by 31 December 2009. The last date for assessments to take place for the remaining standards in version 3 is 31 December 2010.

This qualification contains standards that replace earlier standards. For the purposes of this qualification, people who have gained credit for the expiring standards are exempt from the requirement to gain credit for the replacement standards – see table below.

Credit for	Exempt from
4645	19713
18210	23758
18223	23759

National Certificate in Casino Gaming (Level 4) with strands in Table Gaming, and Gaming Machines [Ref: 0377]

Review category	B	See Key to Qualification Review Categories at the end of report
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Changes to structure and content

- Overall credit total was changed from 52 credits to 50 or 53 credits.
- Standards in the Gaming Machine strand were made compulsory.
- Credit requirement for the Table Gaming strand was reduced from 22 to 20 credits.
- Expiring standards 9881, 9891, 9899, 9904 and 9908 were removed from the qualification.
- Standards 9872 and 17602 were added to the core elective, and standard 25107 was added to the Table Gaming strand.

Transition

People currently working enrolled in programmes leading to the award of version 2 of this qualification may either complete the requirements for that version or transfer their results to version 3. The last date for assessments to take place for version 2 is 31 December 2010.

National Certificate in Casino Security (Level 3) [Ref: 0404]

Review category	B	See Key to Qualification Review Categories at the end of report
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Changes to structure and content

- Overall credit total was increased to 74 credits.
- Expiring standards 18210 and 18223 were replaced by standards 23758 and 23759 respectively.

Transition

People currently enrolled in programmes leading to the award of version 4 of this qualification may either complete the requirements for that version or transfer their results to version 5. Candidates intending to complete version 4 of this qualification must gain credit for expiring standards 18210 and 18223 by 31 December 2009. The last date for assessments to take place for the remaining standards in version 3 is 31 December 2010.

This qualification contains standards that replace earlier standards. For the purposes of this qualification, people who have gained credit for the expiring standards are exempt from the requirement to gain credit for the replacement standards – see table below.

Credit for	Exempt from
18210	23758
18223	23759

National Certificate in Casino Security (Level 4) [Ref: 0405]**National Certificate in Casino Security (Supervisor) (Level 4) [Ref: 0405]**

Review category	B	See Key to Qualification Review Categories at the end of report
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Changes to structure and content

- Title was amended to include the descriptor Supervisor.
- Level of standard 1987 and credits for standard 1297 were updated to reflect changes made at reviews.

Transition

People currently enrolled in programmes leading to the award of version 2 of this qualification may either complete the requirements for that version or transfer their results to version 3. The last date for assessments to take place for version 2 is 31 December 2010.

National Certificate in Casino Cashiering (Level 3) [Ref: 0490]

Review category	B	See Key to Qualification Review Categories at the end of report
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Changes to structure and content

- Overall credit total was reduced from 52 to 50 credits.
- A compulsory section was added to the qualification, and standard 9912 was added to the qualification in the compulsory section.
- Standards 14687-14691 were moved from Elective 1 to the compulsory section.
- Standards 18210 and 18223, in Elective 1, were replaced by standards 23758 and 23759 respectively.
- Standards 9677, 9694, 9896, 9897, 9906, 11097, 14462 and 19713 were added to Elective 1.
- Minimum credit requirement for Elective 1 was reduced to 10 credits, and Elective 2 was made a balance set.

Transition

People currently enrolled in programmes leading to the award of version 2 of this qualification may either complete the requirements for that version or transfer their results to version 3. Candidates intending to complete version 2 of this qualification must gain credit for expiring standards 18210 and 18223 by 31 December 2009. The last date for assessments to take place for the remaining standards in version 2 is 31 December 2010.

This qualification contains standards that replace earlier standards. For the purposes of this qualification, people who have gained credit for the expiring standards are exempt from the requirement to gain credit for the replacement standards – see table below.

Credit for	Exempt from
18210	23758
18223	23759

National Certificate in Casino Cashiering (Level 4) [Ref: 0491]**National Certificate in Casino Cashiering (Supervisor) (Level 4) [Ref: 0491]**

Review category	B	See Key to Qualification Review Categories at the end of report
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Changes to structure and content

- Title was amended to include the descriptor Supervisor.
- A compulsory section was added to the qualification.
- Standards 14693-14697 were moved from Elective 1 to the compulsory section.
- Standards 9872, 9895 and 9911 were added to Elective 1.
- Lapsing domains First Line Management and Management - Developing and Coordinating People, in Elective 2, were replaced in the qualification by the People Development and Coordination domain.
- Minimum credit requirement for Elective 1 was reduced to 20 credits, and Elective 2 was made a balance set.

Transition

People currently enrolled in programmes leading to the award of version 2 of this qualification may either complete the requirements for that version or transfer their results to version 3. The final date for assessments to take place for version 2 is 31 December 2010.

This qualification contains a classification that is used as a substitute for earlier classifications. For the purposes of version 3 of this qualification, people who have gained credit for standards in the lapsed classifications may continue to use those credits to meet the qualification requirements of Elective 2.

Standards from	Are treated as Standards from
Business > Management > First Line Management	Business > Business Operations and Development > People Development and Coordination
Business > Management > Management - Developing and Coordinating People	Business > Business Operations and Development > People Development and Coordination

National Certificate in Casino Gaming (Inspection and Monitoring) (Level 3) [Ref: 0515]

Review category	D	See Key to Qualification Review Categories at the end of report
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Transition

There are no candidates currently enrolled in programmes leading to the award of this qualification. As a result of this, there are no transition implications. The last date for assessment for the qualification is 31 December 2010.

National Certificate in Casino Gaming (Inspection and Monitoring) (Level 4) [Ref: 0516]

Review category	D	See Key to Qualification Review Categories at the end of report
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Transition

There are no candidates currently enrolled in programmes leading to the award of this qualification. As a result of this, there are no transition implications. The last date for assessment for the qualification is 31 December 2010.

National Diploma in Casino Gaming with strands in Casino Gaming Management, and Casino Inspection and Monitoring [Ref: 0671] National Diploma in Casino Gaming (Management) [Ref: 0671]

Review category	B	See Key to Qualification Review Categories at the end of report
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Changes to structure and content

- Overall credit total was reduced from 122-149 to 120 credits.

- The strands were removed, as a qualification in Casino Inspection and Monitoring was no longer required by the Department of Internal Affairs. The Casino Gaming Management strand, therefore, was integrated into the core of the qualification.
- Title was amended to include the descriptor Management.
- A balance set was added to the qualification.
- Standards 15714-15716, which made up the Casino Inspection and Monitoring strand, were removed from the qualification, but may be used to satisfy the requirements of Elective 2.
- Expiring standard 7447 was substituted with standard 11646, its recommended alternative, in the compulsory section.
- Standards 15701, 15704-15708 and 15713 were moved from the core compulsory to Elective 1.
- Standard 2931 was moved to the compulsory section, and standards 15702, 15703, 15709-157012 were moved to Elective 1, from the Casino Gaming Management strand.
- The lapsing subfield Management was replaced in the qualification by Business Operations and Development and was added to Elective 2, along with the Casino Gaming domain.
- The Marketing subfield was moved from the core elective to Elective 2.

Transition

There are no candidates currently enrolled in programmes leading to the award of version 2 of this qualification. As a result of this, there are no transition implications. All new candidates will be enrolled in programmes leading to the new qualification.

This qualification contains a standard that is used as a substitute for an earlier standard. For the purposes of this qualification, people who have gained credit for the expiring standard are exempt from the requirement to gain credit for the substitute standard – see table below.

Credit for	Exempt from
7447	11646

This qualification contains a classification that is used as substitutes for an earlier classification. For the purposes of version 3 of this qualification, people who have gained credit for standards in the lapsed classification may continue to use those credits to meet the qualification requirements of Elective 2.

Standards from	Are treated as Standards from
Business > Management	Business > Business Operations and Development

General Transition

All versions of these qualifications will be recognised by the Aviation, Tourism and Travel Training Organisation.

It is the intention of the Aviation, Tourism and Travel Training Organisation that no existing candidate should be disadvantaged by the changes to this qualification. Any person who considers they have been disadvantaged may appeal to the SSB (see contact details below).

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Key to Qualification Review Categories

Category A The qualification is published as a new version with the same NQF ID	Changes are made to SSB name, contact details or purpose statement
	No change is made to title, rules or components of the qualification
	No transition arrangements are required
Category B The qualification is published as a new version with the same NQF ID	Changes are made to title, rules or components
	The new version of the qualification recognises a similar skill set to that recognised by the previous version
	The SSB is confident that people awarded the new or previous version are comparable in terms of competence
	Transition arrangements are required if candidates must gain additional/different credits for the new version
Category C A new (replacement) qualification is published with new NQF ID	Significant changes are made to the qualification in terms of components, structure, type or level
	The SSB views people with the replacement qualification as being significantly different in terms of competence from those with the replaced qualification
	Transition arrangements are required
	Transition may be limited to phase-out dates
Category D Qualification will expire. There is no replacement qualification	Qualification is no longer required by industry
	The qualification is designated as expiring and a last date for meeting the qualification requirements is set