

FIELD HUMANITIES**Revision of *Interpersonal Communications* unit standard 1304**

Subfield	Domain	Id
Communication Skills	Interpersonal Communications	1304

NZQA National Qualifications Services has revised the unit standard listed above.

Date new versions published

August 2009

Planned review date

December 2014

Reason for the revision

This revision was carried out to correct typographical errors introduced during the previous review of standard 1304.

At the *Communication Skills* review completed in April 2009, it was intended that the level of standard 1304 be raised from 2 to 3 to reflect the skills and knowledge required to meet the standard. The registered version of the standard included an increase to the credit value of the standard (from 2 to 3) rather than the level of the standard.

Main changes resulting from the revision

- The level has been raised from 2 to 3.
- The credit value has been decreased from 3 to 2.

Impact on existing provider accreditations

Current Accreditation for			Accreditation extended to		
Nature of accreditation	Classification	Level	Nature of accreditation	Id	Level
Subfield	Communication Skills	2	Standard	1304	3
Domain	Interpersonal Communications	2	Standard	1304	3

Impact on Accreditation and Moderation Action Plan (AMAP)

None.

Impact on existing qualifications

Qualifications that contain the revised standards are tabled below.

Affected	The qualification lists a revised classification (domain or subfield) in an elective set The qualification lists a standard that has changes to level or credits
Not materially affected	The qualification lists a standard that has a new title The qualification lists a standard that has a new classification

The following NZQA National Qualifications Services qualifications are affected by the changes. Ref: 0231 will be reviewed in 2009 and Ref: 1431 will be revised in 2009.

Qualification title	Classification or standard in the qualification
National Certificate in Employment Skills [Ref: 0231]	1304
National Certificate in Business (Level 3) [Ref: 1431]	

The following qualifications are also affected by the changes. The standard setting bodies (SSBs) have been advised that they require revision.

Qualification title	Classification or standard in the qualification	SSB Name
National Certificate in Cleaning and Caretaking (Supervisor) [Ref: 1115]	1304	Building Service Contractors of New Zealand Incorporated
National Certificate in Electricity Supply (Retail) (Level 3) [Ref: 1418]	1304	Electricity Supply Industry Training Organisation
National Certificate in Security (Level 2) [Ref: 0176]	1304	ElectroTechnology Industry Training Organisation
National Certificate in Security with strands in Court Security, Event Security, Mobile Patrol, Noise Control, Retail Security, Secure Transport, Site Security, and Community Security [Ref: 0227]	1304	
National Certificate in Offender Management (Level 3) [Ref: 0678]	1304	
National Certificate in Community and Workplace Fire and Emergency Management (Level 2) [Ref: 0910]	1304	Fire and Rescue Services Industry Training Organisation
National Certificate in Urban Search and Rescue – Operations (Level 3) with strands in Canine Search Specialist, Response Leader, Response Medic, Rope Operations, Technician, and Training [Ref: 1114]	1304	
National Certificate in Biosecurity (Border Quarantine) with strands in International Cargo Clearance, International Vessel Clearance, International Aircraft Clearance, and International Mail Clearance [Ref: 0952]	1304	Forest Industries Training and Education Council (FITEC)
National Diploma in Surveying (Level 6) with an optional strand in Mine Surveying [Ref: 0453]	1304	InfraTrain New Zealand

National Certificate in Compliance and Regulatory Control (Animal Welfare) [Ref: 0460]	1304	Learning State (trading name of the Public Sector Training Organisation)
National Certificate in Public Sector Services (Client/Customer Services) (Level 3) [Ref: 0659]	1304	
National Certificate in Administration of Revenue Law (Introduction) (Level 4) [Ref: 0950]	1304	
National Certificate in Public Sector Services (Prison Instruction) (Level 4) [Ref: 1095]	1304	
National Certificate in Public Sector Compliance Management (Road Transport) (Level 4) [Ref: 1170]	1304	
National Certificate in Compliance and Regulatory Control (Parking Enforcement) (Level 3) [Ref: 0464]	1304	Local Government Industry Training Organisation
National Certificate in Compliance and Regulatory Control (Animal Control) (Level 2) [Ref: 0532]	1304	
National Certificate in Equine (RDA Coach) (Level 5) [Ref: 0715]	1304	New Zealand Equine Industry Training Organisation
National Certificate in Meat Processing (Further Processing) (Level 2) with strands in Boning, Trimming, Saw Operations, Quartering, Packaging, and Dispatching [Ref: 0690]	1304	New Zealand Industry Training Organisation
National Certificate in Meat Processing (Preparation of Livestock) [Ref: 0693]	1304	
National Certificate in Meat Processing (Slaughter and Dressing) with strands in Slaughter; Evisceration; and Opening and Clearing Skins [Ref: 0694]	1304	
National Certificate in Meat Processing (Smallgoods) (Level 1) [Ref: 0955]	1304	

National Certificate in Meat Processing (Smallgoods) (Level 2) with strands in Raw Processing; Cooked Processing; and Slicing, Packaging and Dispatching; and with optional strands in Workplace Safety and Health; and Workplace Communications [Ref: 0956]	1304	
National Certificate in Meat Processing (Smallgoods) (Level 3) with an optional strand in On-job Training [Ref: 0957]	1304	
National Certificate in Sports Turf Management (Level 4) [Ref: 0203]	1304	New Zealand Sports Turf Industry Training Organisation
National Certificate in Amenity Turf Maintenance (Level 3) [Ref: 1078]	1304	
National Certificate in Plastics Processing Technology (Technical) (Level 2) with strands in Injection Moulding, Extrusion, Blow Moulding, Pressure Thermoforming, Vacuum Thermoforming, Blown Film Extrusion, Film Conversion, Injection Stretch-Blow Moulding, and Rotational Moulding [Ref: 0394]	1304	Plastics and Materials Processing Industry Training Organisation Incorporated
National Certificate in Cablemaking (Level 2) with strands in Wiredrawing, Conductor Assembly, Extrusion, Cable Assembly, and Cable Testing [Ref: 0566]	1304	
National Certificate in Cablemaking (Level 3) with strands in Wiredrawing, Conductor Assembly, Extrusion, Cable Assembly, and Cable Testing [Ref: 0738]	1304	
National Certificate in Pharmaceutical and Allied Products Manufacturing (Level 2) [Ref: 1234]	1304	

National Certificate in Engineering and Technology (Plastics Engineering) (Level 4) with strands in Injection Moulding, Extrusion, Blow Moulding, Pressure Thermoforming, Vacuum Thermoforming, Blown Film Extrusion, Film Conversion, Injection Stretch-Blow Moulding, and Rotational Moulding [Ref: 1407]	1304	
National Certificate in Distribution (Level 2) [Ref: 0990]	1304	Retail Institute
National Certificate in Snowsport with strands in Aerial Lift Operation, Road and Carpark Services, and Surface Lift Operation [Ref: 0439]	1304	Skills Active Aotearoa Limited
National Certificate in Snowsport Equipment [Ref: 0440]	1304	
National Certificate in Snowsport (Patrol) (Level 4) [Ref: 0443]	1304	
National Certificate in Sport (Coaching) (Level 4) [Ref: 0444]	1304	
National Certificate in Sport (Umpiring-Officiating) (Level 3) [Ref: 0445]	1304	
National Certificate in Sport (Level 3) with strands in Event Management, Sport Administration, and Team Management [Ref: 0446]	1304	
National Certificate in Community Recreation (Community Art Work) (Level 4) [Ref: 0450]	1304	
National Certificate in Sport (Level 2) [Ref: 0493]	1304	
National Certificate in Community Recreation (Aquatics) (Level 3) [Ref: 0937]	1304	
National Certificate in Fitness (Foundation Skills) (Level 2) [Ref: 1239]	1304	
National Diploma in Fitness (Applied) (Level 5) [Ref: 1240]	1304	
National Certificate in Community Recreation (Level 3) [Ref: 1289]	1304	
National Certificate in Parks and Recreation (Park Ranger) (Level 3) [Ref: 1475]	1304	

National Certificate in Passenger Service (Small Passenger Vehicle) with an optional strand in Taxi Driving [Ref: 0180]	1304	Tranzqual ITO
National Certificate in Passenger Service (Large Passenger Vehicle) with strands in School Bus; Urban and Local Route; and Long Distance [Ref: 0190]	1304	
National Certificate in Transportation of Waste and Recoverable Resources (Liquid and Hazardous Waste) [Ref: 1226]	1304	

Summary of main changes

All changes are in **bold**.

Subfield Communication Skills
Domain Interpersonal Communications

Id	Title	Level	Credit
1304	Communicate with people from other cultures	2	3
		3	2