

FIELD	SERVICE SECTOR
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Review of *Tourism* qualifications

National Certificate in Tourism (Guiding) with strands in Excursion Guiding, and Attraction Guiding [Ref: 0901]

National Certificate in Tourism (Tour Leadership) [Ref: 0902]

The Aviation, Tourism and Travel Training Organisation has completed the review of the qualifications listed above.

Replacement qualifications

National Certificate in Tourism (Tour Guiding) with an optional strand in Extended Tour Guiding [Ref: 1518]

Date new version published

December 2009

The next qualification review is planned to take place during 2014.

Summary of review and consultation process

The review of the National Certificate in Tourism (Guiding) with strands in Excursion Guiding, and Attraction Guiding [Ref: 0901] and the National Certificate in Tourism (Tour Leadership) [Ref: 0902] was initiated as part of the standard setting body's scheduled review cycle and in response to industry feedback.

Representatives of the tourism industry were convened in three consultation groups. These groups comprised 21 representatives from New Zealand tourism: coach tour businesses, Māori Tourism operators, the Department of Conservation, The Museum of New Zealand – Te Papa Tongarewa, and ProGuides New Zealand.

The distinction between excursion guiding and attraction guiding was not considered sufficient to justify strands in the replacement qualification. Extended Tour Guiding was deemed a specialised skill for which a strand in the qualification was formed, including the necessary advanced leadership and process skills.

Main changes resulting from the review

The two reviewed qualifications were designated expiring and replaced by the National Certificate in Tourism (Tour Guiding) with an optional strand in Extended Tour Guiding [Ref: 1518].

National Certificate in Tourism (Guiding) with strands in Excursion Guiding and Attraction Guiding [Ref: 0901]

National Certificate in Tourism (Tour Leadership) [Ref: 0902]

National Certificate in Tourism (Tour Guiding) with an optional strand in Extended Tour Guiding [Ref: 1518]

Review category	C	See Key to Qualification Review Categories at the end of report
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There are substantial differences between the new and replaced qualifications. The changes include:

National Certificate in Tourism (Guiding) with strands in Excursion Guiding and Attraction Guiding [Ref: 0901]

- The National Certificate in Tourism (Core Skills) (Level 3) [Ref: 0876] is not a prerequisite for award of the replacement qualification.
- From the core compulsory section; standards 18317 and 18228 were included in the core compulsory; and standards 6401, 6402, 18221, and 18310 were not included.
- In the core elective: the *Performing Arts* subfield was removed; the *Business Operations and Development* subfield was specified in the *Business* field; the *Generic Computing* domain was removed; the *Communication Skills* and *Outdoor Recreation* subfields were included; the expired *International Languages for Industry* subfield was substituted by the *Languages* subfield; the *Pūtaiao* and *Tourism Māori Practices* domains were specified in the *Māori* subfield; the *Hospitality, Retail, Distribution, and Sales*, the *Retail and Wholesale*, and the *Service Sector Skills* subfields were removed from the *Service Sector* field; the *Driving* subfield was added to the *Service Sector* field; and the *Visitor Interpretation* and *Visitor Services* domains were specified in the *Tourism* subfield.
- The Excursion Guiding strand was not included. From that strand standards 5562 and 18212 were included in the core elective, standard 18365 was included in the core compulsory, and standards 6400 and 18313 were not included.
- The Attraction Guiding strand was not included.

National Certificate in Tourism (Tour Leadership) [Ref: 0902]

- From the compulsory section; standards 18317 and 18365 were included in the core compulsory; standards 5562 and 18212 were included in the core elective; and standards 6400, 6401, 6402, 18221, 18310, 18312, 18314, and 18364 were not included.
- From the core elective; standards 18227 and 18228 were included in the core compulsory; standard 5563 was included in the Extended Tour Guiding optional strand; and standards 3750, 5070, 18207, 18211, 18220, and 18222 were not included.
- The Visitor Interpretation domain was included in the core elective.

Transition

People currently working on programmes leading to the award of the replaced qualifications may complete the requirements of the replaced qualifications or transfer their results to the replacement qualification. People currently enrolled in programmes of study leading towards any of the replaced qualifications have until 31 December 2012 to complete the assessment requirements for that qualification.

This qualification contains standards that replace earlier standards and a standard that has been included as a substitute for an expiring standard. For the purposes of this qualification, people who have gained credit for the expiring standards are exempt from the requirement to gain credit for the replacement standards – see table below.

Credit for	Exempt from
18238	23766
18310	18317
18312	25350
18313	25350
18314	25350
18364	25349

This qualification contains a classification that has been substituted for an expired classification. For the purposes of this qualification, people who have gained credit for standards in the expired classification may use those credits to meet the requirements of the qualification.

Standards from	Are treated as Standards from
Humanities > International Languages for Industry	Humanities > Languages

It is the intention of the Aviation, Tourism and Travel Training Organisation that no existing candidate should be disadvantaged by the changes to this qualification. Any person who considers they have been disadvantaged may appeal to the SSB (see contact details below).

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Key to Qualification Review Categories

Category A The qualification is published as a new version with the same NQF ID	Changes are made to SSB name, contact details or purpose statement
	No change is made to title, rules or components of the qualification
	No transition arrangements are required
Category B The qualification is published as a new version with the same NQF ID	Changes are made to title, rules or components
	The new version of the qualification recognises a similar skill set to that recognised by the previous version
	The SSB is confident that people awarded the new or previous version are comparable in terms of competence
	Transition arrangements are required if candidates must gain additional/different credits for the new version
Category C A new (replacement) qualification is published with new NQF ID	Significant changes are made to the qualification in terms of components, structure, type or level
	The SSB views people with the replacement qualification as being significantly different in terms of competence from those with the replaced qualification
	Transition arrangements are required
	Transition may be limited to phase-out dates
Category D Qualification will expire. There is no replacement qualification	Qualification is no longer required by industry
	The qualification is designated as expiring and a last date for meeting the qualification requirements is set