

FIELD	SERVICE SECTOR
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### Review of *Aviation* qualification

#### National Certificate in Aviation (Flight Attendants) [Ref: 1193]

The Aviation, Tourism and Travel Training Organisation (ATTTO) has completed the review of the qualification listed above.

#### Date new versions published

**January 2009**

The next qualification review is planned to take place during 2014.

#### Summary of review and consultation process

The qualification had a poor uptake due to issues with assessment of standards. Consultation with Air New Zealand and other major operators in the New Zealand domestic passenger market were undertaken. The aim was to review the National Certificate in Aviation (Flight Attendants) [Ref: 1193], and its associated standards.

The consultation groups were asked to consider the following:

- The currency of the standards and their suitability for the qualification.
- The accuracy and appropriateness of the content of the qualification.
- Whether level and credit values were commensurate with performance outcomes and training needs.
- Any gaps in skills and/or knowledge that could be captured by the development of new standards.
- The attainability of the qualification.

#### Main changes resulting from the review

The compulsory section of the qualification has been pared down by the removal of 12 standards, reducing the credit value of the qualification from 110 to 79. The level of the qualification is unchanged.

The elective section has been altered to better reflect the requirements of industry. This includes adding two domains (Travel and Visitor Services) to the section, along with eight pre-existing and two new standards.

#### National Certificate in Aviation (Flight Attendants) [Ref: 1193]

Review category	<b>B</b>	See <a href="#">Key to Qualification Review Categories</a> at the end of report
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#### Changes to structure and content

- Overall credit value reduced from 110 to 79.
- Credit value and title for standard 18227 updated to reflect the outcome of review and the standard moved from the elective to the compulsory section.
- Standards 21838 and 21839 replaced by standard 25457.
- Standards 497, 1312, 6400, 6401, 6402, 17593, 18210, 18223, 18224, 18231, 19587, 20677, and 21836 removed from the compulsory section.

- Standards 16688, 25453, and 25454, added to the compulsory section.
- Standards 5070, 18212, 18234, 18282, 20676, and 21231 removed from the elective section.
- Standards 1987, 3490, 4646, 16705, 18336, 21840, 21841, 21842, 25455, and 25456 added to the elective section.
- Compulsory standard 18226 moved to elective section.
- Domains Travel and Visitor Services added to the elective section.
- Elective credit requirements increased from 23 to 28.

## Transition

People currently working towards version 1 may either complete the requirements for that version or transfer their results to version 2. The last date for assessments to take place for version 1 is December 2011.

This qualification contains standards that replace earlier standards. For the purposes of this qualification, people who have gained credit for the expiring standards are exempt from the requirement to gain credit for the replacement standards - see table below.

Credit for	Exempt from
21838, 21839	25457

It is not intended that any person should be disadvantaged by the review of this qualification. Candidates who feel they have been disadvantaged by these transition arrangements should contact ATTTO at the address below.

Aviation, Tourism and Travel Training Organisation  
 PO Box 6466  
 Marion Square  
 Wellington 6141

Telephone 04 499 6570  
 Email [info@attto.org.nz](mailto:info@attto.org.nz)

## Key to Qualification Review Categories

<b>Category A</b> The qualification is published as a new version with the same NQF ID	Changes are made to SSB name, contact details or purpose statement
	No change is made to title, rules or components of the qualification
	No transition arrangements are required
<b>Category B</b> The qualification is published as a new version with the same NQF ID	Changes are made to title, rules or components
	The new version of the qualification recognises a similar skill set to that recognised by the previous version
	The SSB is confident that people awarded the new or previous version are comparable in terms of competence
	Transition arrangements are required if candidates must gain additional/different credits for the new version
<b>Category C</b> A new (replacement) qualification is published with new NQF ID	Significant changes are made to the qualification in terms of components, structure, type or level
	The SSB views people with the replacement qualification as being significantly different in terms of competence from those with the replaced qualification
	Transition arrangements are required
	Transition may be limited to phase-out dates
<b>Category D</b> Qualification will expire. There is no replacement qualification	Qualification is no longer required by industry
	The qualification is designated as expiring and a last date for meeting the qualification requirements is set