

FIELD SERVICE SECTOR**Review of *Casino Surveillance* unit standards 12789, 12791-12793, 12795, 12797-12799**

Subfield	Domain	Id
Tourism	Casino Surveillance	12789, 12791-12793, 12795, 12797-12799

The Aviation, Tourism and Travel Training Organisation has completed the review of the standards listed above.

Date new versions published

June 2009

Planned review date

December 2014

Summary of review and consultation process

The Casino Surveillance Advisory Group, comprised of representatives from the casinos of New Zealand, carried out a review of these Casino Surveillance standards as they were due for review. The aim was to determine and discuss whether existing standards were still fit for purpose and to identify any gaps within them. It was deemed important that the standards be achievable by employees in all casinos in New Zealand, not just the larger ones.

Feedback was obtained on the proposed new standard and proposed changes to the remainder and agreement obtained.

Main changes resulting from the review

- A new standard 25672 was created to cover ensuring internal compliance.
- Credits in standard 12791 were raised to 20 to better reflect the time taken for learning and assessment.
- Credits in standard 12793 were increased from 5 to 6, to better reflect the time taken for learning and assessment.
- Level in standard 12795 was decreased from 5 to 4, and credits were decreased from 8 to 6, to better reflect the contents of this standard which is more in line with operator level skills.
- Level in standard 12797 was increased from 4 to 5, and credits were increased from 6 to 8, to better reflect the learning demand, and time taken for learning and assessment.
- Legislation was updated in special notes.
- Amendments were made to titles, elements, performance criteria, ranges, and special notes.

Impact on existing provider accreditations

Current Accreditation for			Accreditation extended to		
Nature of accreditation	Classification	Level	Nature of accreditation	Id	Level
Subfield	Tourism	4	Standard	12797	5

Impact on Accreditation and Moderation Action Plan (AMAP)

None.

Impact on existing qualifications

Qualifications that contain the reviewed standards or classifications are tabled below.

Affected	The qualification lists a reviewed classification (domain or subfield) in an elective set The qualification lists a standard that has changes to level or credits The qualification lists a C or D category standard
Not materially affected	The qualification lists a standard that has a new title The qualification lists a standard that has a new classification

The following Aviation, Tourism and Travel Training Organisation qualifications are affected by the outcome of this review. These qualifications are currently being reviewed.

Qualification title	Standards in the qualification
National Certificate in Casino Surveillance (Level 4) [Ref: 0406]	12791, 12793, 12797
National Certificate in Casino Surveillance (Level 5) [Ref: 0407]	12795

The following qualification is also affected by the outcome of this review. ElectroTechnology Industry Training Organisation has been advised that it requires revision.

Qualification title	Standard in the qualification
National Certificate in Security (Communications) (Level 3) [Ref: 0560]	12791

Review Categories and changes to classification, title, level and credits

All changes are in **bold**.

Key to review category	
A	Dates changed, but no other changes are made - the new version of the standard carries the same Id and a new version number
B	Changes made, but the overall outcome remains the same - the new version of the standard carries the same Id and a new version number
C	Major changes that necessitate the registration of a replacement standard with a new Id
D	Standard will expire and not be replaced

Subfield Tourism
Domain Casino Surveillance

Id	Title	Level	Credit	Review Category
12789	Demonstrate knowledge of casino game protection	4	15	B
12791	Operate a surveillance system in a casino	4	12 20	B
12792	Supervise the operations of casino surveillance	5	12	B
12793	Carry out special surveillance in a casino	4	5 6	B
12795	Control evidential material gathered during casino surveillance procedures	5 4	8 6	B

Id	Title	Level	Credit	Review Category
12797	Present evidence in court on a casino incident Demonstrate knowledge of presenting evidence in court on a casino incident	4 5	6 6	B
12798	Develop, implement, and maintain casino surveillance standards	6	30	B
12799	Carry out a surveillance review of a casino property Carry out a surveillance review of a casino	6	30	B
25672	Ensure compliance with internal controls for casino surveillance purposes	4	20	New