

FIELD SERVICE SECTOR

Review of *Airport Operations* qualification

National Certificate in Airport Operations with strands in Airport Customer Service, Airport Maintenance, and Airport Safety [Ref: 0339]

The Aviation, Tourism and Travel Organisation has completed the review of the qualification listed above.

Date new versions published

June 2009

The next qualification review is planned to take place during 2014.

Summary of review and consultation process

The qualification was reviewed following the review of the related standards to take account of changes made. The content of the Airport Customer Services strand in particular was seen to be in need of reform. A group of representatives from the industry, military airfields, and the Civil Aviation Authority was convened. The group endorsed the structure of the reviewed qualification.

Main changes resulting from the review

Tourism industry standards were added to the core compulsory section, and other standards were added to strands to match the skills required by role holders and to replace expiring standards or provide a wider range of choice. All candidates now have the same minimum credit requirement, and the level for all the strands is now 4.

National Certificate in Airport Operations with strands in Airport Customer Service, Airport Maintenance, and Airport Safety [Ref: 0339]

National Certificate in Airport Operations (Level 4) with strands in Airport Customer Service, Airport Maintenance, and Airport Safety [Ref: 0339]

Review category	B	See Key to Qualification Review Categories at the end of report
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Changes to structure and content

- Standards 497, 1304, 6401 and 6402 were removed from the core compulsory section
- Standards 18226 and 18365 were added to the core compulsory section
- Standard 9680 title updated and credits increased from 2 to 3
- Standards 8879, 17351 and 17353 were moved from the Airport Customer Service strand compulsory to the Airport Customer Service strand elective
- Standard 8875 was moved from the Airport Customer Service strand elective to the Airport Customer Service strand compulsory
- Standards 57 and 376 were added to the Airport Customer Service strand compulsory
- Standard 17350 was replaced by standards 25201 and 25202, and standard 8874 was replaced by standards 25205 and 25206, in the Airport Customer Service strand elective
- Standards 378, 8881, 11818, 16776, 17348, and 23759, were added to the Airport Customer Service strand elective
- Standard 17352 was moved from the Airport Maintenance strand elective to the Airport Maintenance strand compulsory

- Standards 25203 and 25204 were added to the Airport Maintenance strand compulsory
- Standards 11818, 17354, 25200, and 25207 were added to the Airport Maintenance strand elective
- The credit total for the Airport Maintenance strand was increased to 66, and the level was raised from 3 to 4
- Standards 17351 and 17353 were added to the Airport Safety strand compulsory
- Standards 8876, 8879, 8887, 8888, 11666, 11818, 25200-25202 and 25207 were added to the Airport Safety strand elective
- Exemptions for standards 8877, 8883, and 9808 no longer apply
- The level of the qualification was added to the title.

Transition

This qualification contains standards that replace earlier standards. For the purposes of this qualification, people who have gained credit for the expiring standards are exempt from the requirement to gain credit for the replacement standards – see table below.

Credit for	Exempt from
8874	25205, 25206
17350	25201, 25202

People currently working towards version 2, 3 or 4 of the qualification may either complete the requirements of that version or transfer their results to version 5 of the qualification. The final date for assessment to take place for versions 2, 3 and 4 is 31 December 2011.

The following exemptions apply to candidates completing version 2, 3 or 4.

Credit for	Exempt from
9808	1304, 9680
8877	17351, 17354
8883	17352, 17353

It is the intention that no existing candidate be disadvantaged by the changes to this qualification. Any person who considers that they have been disadvantaged may appeal to:

Aviation, Tourism and Travel Training Organisation
 PO Box 6466
 Marion Square
 Wellington 6141

Key to Qualification Review Categories

Category A The qualification is published as a new version with the same NQF ID	Changes are made to SSB name, contact details or purpose statement
	No change is made to title, rules or components of the qualification
	No transition arrangements are required
Category B The qualification is published as a new version with the same NQF ID	Changes are made to title, rules or components
	The new version of the qualification recognises a similar skill set to that recognised by the previous version
	The SSB is confident that people awarded the new or previous version are comparable in terms of competence
	Transition arrangements are required if candidates must gain additional/different credits for the new version
Category C A new (replacement) qualification is published with new NQF ID	Significant changes are made to the qualification in terms of components, structure, type or level
	The SSB views people with the replacement qualification as being significantly different in terms of competence from those with the replaced qualification
	Transition arrangements are required
	Transition may be limited to phase-out dates
Category D Qualification will expire. There is no replacement qualification	Qualification is no longer required by industry
	The qualification is designated as expiring and a last date for meeting the qualification requirements is set