

FIELD SERVICE SECTOR**Review of *Travel* qualification****National Certificate in Travel (Level 3) [Ref: 0112]**

The Aviation, Tourism and Travel Training Organisation (ATTTO) has completed the review of the qualification listed above.

Replacement qualification

National Certificate in Travel (Level 3) with strands in Retail Travel, and Wholesale Travel [Ref: 1481]

Date new version published**March 2009**

The next qualification review is planned to take place during 2014.

Summary of review and consultation process

ATTTO carried out this review following indications from industry there was a need to undertake a major review of some of the tourism and travel qualifications, in particular the National Certificate in Tourism and Travel (Introductory Skills) (Level 2) [Ref: 0875] (completed in September 2008), National Certificate in Tourism and Travel (Core Skills) (Level 3) [Ref: 0876] (completed in June 2008), National Certificate in Travel (Level 3) [Ref: 0112], and the National Certificate in Travel (Level 4) [Ref: 0113]. The review of Ref: 0113 is still ongoing.

This qualification was reviewed to take into account the needs of retail and wholesale travel. Retail travel covers both leisure and corporate, wholesale travel covers both inbound and outbound.

Feedback regarding the travel qualifications highlighted they were dated – manual processes have been replaced by automated processes, technology has changed, and the current qualifications really only cater for those working in retail travel. Several advisory group meetings were held around the country; experienced and qualified industry people were selected to attend these meetings. Discussions focussed on the essential skills and knowledge required for all sectors of the travel industry.

The final stage of the review process included consulting with the wider travel industry, and as a result, a replacement qualification has been developed to take account of changes to the standards and to align with current industry requirements.

Main changes resulting from the review

This qualification has been replaced by a new qualification that is significantly different, including the introduction of strands for Retail Travel, and Wholesale Travel.

The compulsory section has been replaced by a core compulsory, and the electives with a core elective made up of credits from listed subfields and/or domains. These sections include knowledge and skills for both retail and wholesale travel.

National Certificate in Travel (Level 3) [Ref: 0112]

replaced by

National Certificate in Travel (Level 3) with strands in Retail Travel, and Wholesale Travel [Ref: 1481]

Review category	C	See Key to Qualification Review Categories at the end of report
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The National Certificate in Travel (Level 3) with strands in Retail Travel, and Wholesale Travel [Ref: 1481] replaced the National Certificate in Travel (Level 3) [Ref: 0112].

There are substantial differences between the new and replaced qualifications. Changes include:

- The new qualification has been structured with strands for Retail Travel and Wholesale Travel, each with a compulsory and an elective set.
- Credit totals have changed from 73 credits to 65 or 84 credits depending on the strand.
- A core elective section, which requires credits from listed subfields and/or domains, has been included in the new qualification.
- Standards 18204, 18209, 18216, 18217, 18221, 18280, 18283, and 20490 have not been included in the new qualification, but candidates credited with these standards may use them to count towards satisfying the credit requirement of the core elective.
- Standards 3734 and 18235 from the compulsory section of Ref: 0112 have been replaced by standards 25505 and 25506, and 25508 respectively, and included in the new qualification.
- Standards 18237, 23768, 24872, 25193-25195, and 25503 have been included in the core compulsory section.
- Standards 3750 and 18220 from Elective 1 of Ref: 0112 have been included in the Retail Travel strand elective.
- Standard 25507 has been included in the Retail Travel strand compulsory section.
- Standards 25504 and 25505 have been included in the Retail Travel strand compulsory and the Wholesale Travel strand elective sections.
- Standard 25509 has been included in the Wholesale Travel strand compulsory and the Retail Travel strand elective.
- Standards 25189-25191 and 25500-25502 have been included in the Wholesale Travel strand elective.
- Standards 379, 3727, 18211, 18212, 18215, 18227, 18228, 18282, and 25192 have been included in the elective sections for both strands.

Transition

People currently working towards version 7 of the National Certificate in Travel (Level 3) [Ref: 0112] may either complete the requirements for that version or transfer their results to this qualification.

The final date for assessment to take place for version 7 of the replaced qualification is 31 December 2011.

This qualification contains standards that replace earlier standards. For the purposes of this qualification, people who have gained credit for the expiring standards are exempt from the requirement to gain credit for the replacement standards – see table below.

Credit for	Exempt from
3734	25505, 25506
18235	25508

All versions of the replaced qualification will be recognised by the Aviation, Tourism and Travel Training Organisation. It is not intended that any candidate should be disadvantaged by this review, therefore any person who considers they have been disadvantaged may appeal to the SSB (see contact details below).

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Key to Qualification Review Categories

Category A The qualification is published as a new version with the same NQF ID	Changes are made to SSB name, contact details or purpose statement
	No change is made to title, rules or components of the qualification
	No transition arrangements are required
Category B The qualification is published as a new version with the same NQF ID	Changes are made to title, rules or components
	The new version of the qualification recognises a similar skill set to that recognised by the previous version
	The SSB is confident that people awarded the new or previous version are comparable in terms of competence
Category C A new (replacement) qualification is published with new NQF ID	Transition arrangements are required if candidates must gain additional/different credits for the new version
	Significant changes are made to the qualification in terms of components, structure, type or level
	The SSB views people with the replacement qualification as being significantly different in terms of competence from those with the replaced qualification
	Transition arrangements are required
Category D Qualification will expire. There is no replacement qualification	Transition may be limited to phase-out dates
	Qualification is no longer required by industry
	The qualification is designated as expiring and a last date for meeting the qualification requirements is set