

FIELD BUSINESS**Review of *First Line Management* unit standard 19021**

Subfield	Domain	Id
Management	First Line Management	19021

NZQA National Qualifications Services (NQS) has completed the review of the unit standard listed above.

Date new versions published**November 2009****Summary of review and consultation process**

In December 2006, NQS reviewed the unit standards in domain *First Line Management*.

Unit standard 19021 was withheld from that review, because the Retail Industry Training Organisation indicated its wish to assume responsibility for this standard. However, the ITO later decided not to take over this responsibility. As consultation with other ITOs and providers indicated a lack of interest in this unit standard, it was designated expiring.

Main changes resulting from the review

Unit 19021, *Plan, implement, and maintain a business operation* was designated expiring.

The unit standard categorised as category D will expire at the end of December 2012.

Impact on existing provider accreditations

None.

Impact on Accreditation and Moderation Action Plan (AMAP)

None.

Impact on existing qualifications

None.

Review Categories and changes to classification, title, level, and credits

All changes are in **bold**.

Key to review category

- A** Dates changed, but no other changes are made - the new version of the standard carries the same Id and a new version number
- B** Changes made, but the overall outcome remains the same - the new version of the standard carries the same Id and a new version number
- C** Major changes that necessitate the registration of a replacement standard with a new Id
- D** Standard will expire and not be replaced

Subfield Management
 Domain First Line Management

Id	Title	Level	Credit	Review Category
19021	Plan, implement, and maintain a business operation	5	12	D