

FIELD SERVICE SECTOR**Revision and Review of *Hospitality* unit standards****Revision**

Subfield	Domain	Id
Hospitality	Accommodation Services	15893, 15909-15912
	Cookery	15892, 15895-15897, 15900, 15901, 15919-15921, 19770, 19771, 21059
	Food and Beverage Service	15891, 15894, 15899, 15904, 15905, 19768, 19769, 21057
	Hospitality Operations	15914-15918, 21058

Review

Subfield	Domain	Id
Hospitality	Accommodation Services	15913

The Hospitality Standards Institute has completed the revision and review of the unit standards listed above.

Date new versions published**November 2009****Planned review dates**

15891-15897, 15899-15901, 15904, 15905, 15909-15912, 15914-15921, 19768-19771, 21057-21059	December 2013 (unchanged)
15913	December 2014

Summary of revision and review processes

As part of the review of the *Hospitality Operations* unit standards in June 2009, a series of new domains were added to the *Hospitality* subfield. One of these new domains was *Hospitality – Foundation Skills*. In order to assist the accreditation process for training providers, all of the level 1 unit standards in the *Hospitality* subfield were moved to this new domain.

Unit 15913, *Demonstrate knowledge of commercial laundry services and laundry operations* should have been reviewed in 2008 and was reviewed by the Accommodation Services Advisory Group in June 2009.

Main changes resulting from the revision

- Level 1 *Hospitality* unit standards across domains *Accommodation Services*, *Cookery*, *Food and Beverage Service*, and *Hospitality Operations* were moved to new domain *Hospitality – Foundation Skills*.
- References in special notes were updated and some performance criteria and range statements were amended.

Main changes resulting from the review

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- References in special notes and some ranges were updated.
- Unit standard 15913 was moved to new domain *Hospitality – Foundation Skills*.

Impact on existing provider accreditations

Current Accreditation for			Accreditation extended to		
Nature of accreditation	Classification	Level	Nature of accreditation	Classification	Level
Domain	Accommodation Services	1	Domain	Hospitality – Foundation Skills	1
Domain	Cookery	1	Domain	Hospitality – Foundation Skills	1
Domain	Food and Beverage Service	1	Domain	Hospitality – Foundation Skills	1
Domain	Hospitality Operations	1	Domain	Hospitality – Foundation Skills	1

Impact on Accreditation and Moderation Action Plan (AMAP)

AMAP 0112 has been updated to reflect the changes made to the standards.

Impact on existing qualifications

Qualifications that contain the reviewed standards or classifications are tabled below.

Affected	The qualification lists a reviewed classification (domain or subfield) in an elective set The qualification lists a standard that has changes to level or credits The qualification lists a C or D category standard
Not materially affected	The qualification lists a standard that has a new title The qualification lists a standard that has a new classification

The following Hospitality Standards Institute qualifications are not materially affected by the outcome of this revision and review and will be reviewed in 2009.

Qualification title	Standard in the qualification
National Certificate in Hospitality (Food and Beverage Service) (Level 2) with strands in Counter Food Service, Takeaway Food Service, Table Food Service, Buffet Food Service, and Beverage Service [Ref: 0555]	15904
National Certificate in Hospitality (Foundation Skills) [Ref: 0587]	15891-15897, 15899-15901, 15904, 15905, 15909-15921, 19768-19771, 21057-21059

The following table identifies qualifications developed by other SSBs that are affected by the outcome of this revision and review. The SSBs have been advised that the qualifications require revision.

Qualification Title and Reference	Classification	SSB Name
National Certificate in Baking (Level 2) [Ref: 0588]	Cookery, Food and Beverage Service	Competenz
National Certificate in Baking (Level 3) [Ref: 0589]	Cookery, Food and Beverage Service	Competenz
National Certificate in Baking (Plant Baking) (Level 4) with strands in Bread, Biscuit, Cake, and Pastry [Ref: 0591]	Cookery, Food and Beverage Service	Competenz
National Certificate in Baking (Instore/Franchise) (Level 4) [Ref: 1267]	Cookery, Food and Beverage Service	Competenz

Review Categories and changes to classification, title, level and credits

All changes are in **bold**.

Key to review category	
A	Dates changed, but no other changes are made - the new version of the standard carries the same Id and a new version number
B	Changes made, but the overall outcome remains the same - the new version of the standard carries the same Id and a new version number
C	Major changes that necessitate the registration of a replacement standard with a new Id
D	Standard will expire and not be replaced

Subfield Hospitality

Id	Domain	Title	Level	Credit
15891	Food and Beverage Service Hospitality – Foundation Skills	Demonstrate knowledge of commercial cutlery and crockery types and uses in the hospitality industry	1	2
15892	Cookery Hospitality – Foundation Skills	Demonstrate knowledge of terminology used for food and recipes in commercial cookery	1	2
15893	Accommodation Services Hospitality – Foundation Skills	Demonstrate knowledge of commercial guest and accommodation service names and terms	1	2
15894	Food and Beverage Service Hospitality – Foundation Skills	Demonstrate knowledge of basic terminology used in commercial food and beverage service	1	1
15895	Cookery Hospitality – Foundation Skills	Demonstrate knowledge of boiling and baking in the commercial catering industry	1	2

Id	Domain	Title	Level	Credit
15896	Cookery Hospitality – Foundation Skills	Demonstrate knowledge of frying and grilling as cookery methods in the commercial catering industry	1	3
15897	Cookery Hospitality – Foundation Skills	Demonstrate knowledge of common types and uses of commercial catering equipment	1	2
15899	Food and Beverage Service Hospitality – Foundation Skills	Demonstrate knowledge of food and beverage control in the hospitality industry	1	2
15900	Cookery Hospitality – Foundation Skills	Prepare and present meat in the hospitality industry	1	4
15901	Cookery Hospitality – Foundation Skills	Prepare and present fruit and vegetables in the hospitality industry	1	3
15904	Food and Beverage Service Hospitality – Foundation Skills	Demonstrate a basic knowledge of alcoholic beverages and beverage service equipment	1	3
15905	Food and Beverage Service Hospitality – Foundation Skills	Serve non-alcoholic beverages to tables in the hospitality industry	1	2
15909	Accommodation Services Hospitality – Foundation Skills	Demonstrate knowledge of commercial accommodation types and costs	1	2
15910	Accommodation Services Hospitality – Foundation Skills	Demonstrate knowledge of hospitality accommodation servicing and cleaning procedures	1	2
15911	Accommodation Services Hospitality – Foundation Skills	Demonstrate knowledge of stripping beds and making beds in a commercial accommodation environment	1	1

Id	Domain	Title	Level	Credit
15912	Accommodation Services Hospitality – Foundation Skills	Demonstrate knowledge of commercial accommodation service cleaning chemicals and equipment	1	2
15914	Hospitality Operations Hospitality – Foundation Skills	Demonstrate complaint handling principles and procedures in the hospitality industry	1	2
15915	Hospitality Operations Hospitality – Foundation Skills	Demonstrate telephone calling and answering techniques in the hospitality industry	1	2
15916	Hospitality Operations Hospitality – Foundation Skills	Demonstrate knowledge of communication media types and uses in the hospitality industry	1	2
15917	Hospitality Operations Hospitality – Foundation Skills	Demonstrate knowledge of commercial payment systems in the hospitality industry	1	2
15918	Hospitality Operations Hospitality – Foundation Skills	Demonstrate knowledge of roles and jobs in the hospitality industry	1	2
15919	Cookery Hospitality – Foundation Skills	Prepare and present hot finger food in the hospitality industry	1	2
15920	Cookery Hospitality – Foundation Skills	Prepare and present sauce and soup in the hospitality industry	1	2
15921	Cookery Hospitality – Foundation Skills	Prepare and cook a cake, a sponge and a batch of scones in the hospitality industry	1	3
19768	Food and Beverage Service Hospitality – Foundation Skills	Provide wine or equivalent service to the table	1	2

Id	Domain	Title	Level	Credit
19769	Food and Beverage Service Hospitality – Foundation Skills	Provide food service to the table in the hospitality industry	1	3
19770	Cookery Hospitality – Foundation Skills	Prepare and present egg and cheese dishes in the hospitality industry	1	2
19771	Cookery Hospitality – Foundation Skills	Prepare, cook and present seafood in the hospitality industry	1	3
21057	Food and Beverage Service Hospitality – Foundation Skills	Prepare, construct, and garnish mocktails for the hospitality industry	1	2
21058	Hospitality Operations Hospitality – Foundation Skills	Identify career pathways in the hospitality industry	1	2
21059	Cookery Hospitality – Foundation Skills	Demonstrate knowledge of knife care, use, storage, and carrying for the hospitality industry	1	2

Id	Domain	Title	Level	Credit	Review Category
15913	Accommodation Services Hospitality – Foundation Skills	Demonstrate knowledge of commercial laundry services and laundry operations	1	2	B