

FIELD	SERVICE SECTOR
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Revision of *Hospitality* qualification**National Certificate in Hospitality (Operations Supervision) (Level 4) with strands in Food and Beverage Service; Gaming; Accommodation; and Front Office [Ref: 0882]**

The Hospitality Standards Institute has revised the qualification above.

Date new version published	July 2010
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The next qualification review is planned to take place during 2012.

Reason for the revision

The qualification has been revised due to changes to domains and unit standards made during the review of the hospitality unit standards in 2009. These changes resulted in a reclassification of some domains and changes to titles, levels and credits. One unit standard was removed from the Accommodation strand because it is expiring. Two unit standards were removed from the Front Office strand as they are at Level 2 and fit better with the National Certificate in Hospitality (Front Office) (Level 3) with an optional strand in Hotel Systems [Ref: 0557].

Main changes resulting from the revision

- Increase in credit range total.
- Removal of a unit standard from the Accommodation strand.
- Removal of two unit standards from the Front Office strand.
- Changes in the titles, levels and credits of the standards in the qualification.

National Certificate in Hospitality (Operations Supervision) (Level 4) with strands in Food and Beverage Service; Gaming; Accommodation; and Front Office [Ref: 0882]

National Certificate in Hospitality (Operations Supervision) (Level 4) with strands in Food and Beverage Service, Gaming, Accommodation, and Front Office [Ref: 0882]**Changes to structure and content**

- Credit range total has increased from 73-107 to 76-115.
- Changes to the titles, levels and credits of the standards in the qualification.
- Standard 14453 has been removed from the Accommodation strand.
- Standards 14433 and 14467 have been removed from the Front Office strand.

Transition

People currently working towards versions 1 or 2 of this qualification may complete the requirements of those versions by December 2010 or transfer their results to this version of the qualification. People currently working towards version 3 of this qualification may either complete the requirements of that version or transfer their results to this version of the qualification. The last date for assessments to take place for version 3 of this qualification is December 2012.

Any candidate who feels that they have been disadvantaged by these transition arrangements should contact the Hospitality Standards Institute at the address given below.

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