

FIELD SERVICE SECTOR**Review of *Food and Beverage Service* unit standards**

Subfield	Domain	Id
Hospitality	Food and Beverage Service	14421, 14422, 14435, 14437, 14439, 14446

The Hospitality Standards Institute has completed the review of the unit standards listed above.

Date new versions published

March 2010

Planned review date

December 2015

Summary of review and consultation process

In July, August and October meetings were held with a range of stakeholders including representatives from the hotel, bar, clubs, cafe, restaurant and polytechnic sectors to review the current food and beverage qualifications. As a result of those meetings and the feedback provided from assessors and moderators, the standards listed above were reviewed. The standards were amended to include all the duties undertaken by the role they represented which resulted in changes to titles, level and credits and the replacement of four existing unit standards. Changes were made to the standards and endorsed by the stakeholders in late October.

Main changes resulting from the review

- End of shift procedures were added and an evidence range was added to element two which increased the credits on unit standard 14421 from 4 to 10.
- Unit standards 14422, 14435 and 14437 were replaced by new unit standard 26308.
- Unit standard 14439 was replaced by new unit standard 26309.
- A special note specifying additional evidence requirements was included which increased the credits on unit standard 14446 from 5 to 12.
- Changes were made to titles, special notes, elements, performance criteria and ranges.

Unit standards categorised as category C expire at the end of December 2013.

Impact on existing provider accreditations

Current Accreditation for			Accreditation extended to		
Nature of accreditation	Classification or Id	Level	Nature of accreditation	Id	Level
Domain	Food and Beverage Service	2	Standard	26309	3
Standard	14422	3	Standard	26308	3
Standard	14435	3			
Standard	14437	3			
Standard	14439	2	Standard	26309	3

Impact on existing qualifications

Qualifications that contain the reviewed standards or classifications are tabled below.

Affected	The qualification lists a reviewed classification (domain or subfield) in an elective set The qualification lists a standard that has changes to level or credits The qualification lists a C or D category standard
Not materially affected	The qualification lists a standard that has a new title The qualification lists a standard that has a new classification

The following Hospitality Standards Institute qualifications are affected by the outcome of this review and will be reviewed in 2010.

Qualification title	Classification or standard in the qualification
National Certificate in Hospitality (Food and Beverage Service) (Level 2) with strands in Counter Food Service, Takeaway Food Service, Table Food Service, Buffet Food Service, and Beverage Service [Ref: 0555]	14422, 14439
National Certificate in Hospitality (Food and Beverage Service) (Level 3) with strands in Food Service, Barista, Beverage Service, Bar Service, Wine Service, and Functions Service [Ref: 0556]	14421, 14422, 14435, 14437, 14446
National Certificate in Hospitality (Specialist Food and Beverage Service) (Level 4) with strands in Advanced Food Service, Advanced Beverage Service, Advanced Wine Service, and Gueridon and Silver Service [Ref: 0915]	14421, 14435, 14437, 14446

Review Categories and changes to classification, title, level and credits

All changes are in **bold**.

Key to review category
A Dates changed, but no other changes are made - the new version of the standard carries the same Id and a new version number
B Changes made, but the overall outcome remains the same - the new version of the standard carries the same Id and a new version number
C Major changes that necessitate the registration of a replacement standard with a new Id
D Standard will expire and not be replaced

Subfield Hospitality
Domain Food and Beverage Service

Id	Title	Level	Credit	Review Category
14421	Prepare and serve alcoholic beverages in a licensed commercial environment Provide alcoholic beverage service in a licensed commercial environment	3	4 10	B
14422	Provide a beverage service to tables in a licensed commercial environment	3	2	C
14435	Seat customers and take initial orders in a commercial hospitality environment	3	3	C
14437	Provide restaurant food service in a commercial hospitality environment	3	12	C
26308	Provide restaurant food and beverage service in a commercial hospitality environment	3	20	

Id	Title	Level	Credit	Review Category
14439	Provide buffet service in a commercial hospitality environment	2	4	C
26309	Provide buffet and beverage service in a commercial hospitality environment	3	12	
14446	Provide food and beverage service for functions in a commercial hospitality environment	3	5 12	B