

FIELD BUSINESS**Review of *Border Management* qualification****National Certificate in Border Management (Customs) [Ref: 0895]**

Learning State Limited has completed the review of the qualification above.

Replacement qualifications

National Certificate in Border Management (Level 3) [Ref: 1591]

National Certificate in Border Management (Level 4) with strands in Customs General, Trade Assurance, and Investigations and Response [Ref: 1592]

Date new versions published**October 2010**

The next qualification review is planned to take place during 2015.

Summary of review and consultation process

This review was carried out in full consultation with the New Zealand Customs Service, including subject experts from key business teams within the organisation. The aim of the review was to ensure the qualification was fit for purpose and met the needs of the industry.

The review panel found that the qualification did not reflect the New Zealand Customs Service's identified career pathways. Consequently the National Certificate in Border Management (Customs) [Ref: 0895] was designated expiring and two new qualifications were developed to ensure a more structured programme of learning for candidates who wish to pursue a career in New Zealand border management.

Main changes resulting from the review

The National Certificate in Border Management (Customs) [Ref: 0895] has been designated expiring and replaced with two new qualifications that more closely align to the New Zealand Customs Service's identified career pathways.

The National Certificate in Border Management (Level 3) [Ref: 1591] is a foundation qualification aimed at providing recognition for the base level skills across roles in the New Zealand Customs Service. The core component of the qualification recognises underpinning skills, knowledge, and competence expected of all Customs Officers. The elective section provides a degree of flexibility to recognise the various skills required to carry out a wide range of Customs duties within the New Zealand Customs Service.

The National Certificate in Border Management (Level 4) with strands in Customs General, Trade Assurance, and Investigations and Response [Ref: 1592] is designed to include the core competencies required by Senior Customs Officers or Customs Officers who are able to demonstrate an equivalent level of knowledge and skill to Senior Customs Officers. These core competencies are supported by strands that recognise specialist skills required in the New Zealand Customs Service.

The Customs General strand has been designed to further reflect the skills and competencies required of Senior Customs Officers. It is intended for those who do not work in one specific area but undertake work in a variety of areas within the New Zealand Customs Service.

The Trade Assurance strand has been designed for those Senior Customs Officers who specialise in this area and whose role it is to undertake audit, excisable goods and duty assessments, and monitor and enforce compliance and legislative requirements.

The Investigations and Response strand has been designed for those Senior Customs Officers who specialise in this area and whose job it is to undertake investigations on behalf of the New Zealand Customs Service. This includes understanding Customs' investigative processes, executing search warrants on behalf of the New Zealand Customs Service, collecting and preserving exhibits during an investigation, and conducting visually recorded interviews as part of a Customs investigation.

National Certificate in Border Management (Customs) [Ref: 0895]

replaced by

National Certificate in Border Management (Level 3) [Ref: 1591]

National Certificate in Border Management (Level 4) with strands in Customs General, Trade Assurance, and Investigations and Response [Ref: 1592]

Review category	C	See Key to Qualification Review Categories at the end of report
-----------------	----------	---

There are significant structural differences between the expiring qualification and the replacement qualifications, and the overall credit requirements have decreased from 120 to 65 [Ref: 1591] or 73-88 [Ref: 1592].

The structure of the National Certificate in Border Management (Level 3) [Ref: 1591] includes:

- A compulsory section that covers the core skills and knowledge expected of all Customs Officers;
- An elective section that allows learners to choose standards that are relevant to their roles and responsibilities.

The structure of the National Certificate in Border Management (Level 4) [Ref: 1592] includes:

- A compulsory section that covers the core skills and knowledge expected of all Senior Customs Officers;
- Three strands that recognise specific areas of work undertaken within the New Zealand Customs Service.

Transition

Candidates currently working on programmes leading to the award of the replaced qualification may complete its requirements or transfer to one of the replacement qualifications. They will need to take into consideration the new compulsory requirements and the options available in the relevant elective sections in each qualification when deciding whether to complete or transfer.

If candidates decide to transfer, they can contact Learning State to determine which qualification they will need to transfer to. Learning State, in consultation with the candidate and the candidate's workplace will determine this based on standards achieved by the candidate to date, their role within their organisation and their professional development plan.

The last date for entry to programmes leading to the award of the expiring qualification is 31 December 2010. Candidates currently enrolled in programmes leading to the replaced qualification have until 31 December 2013 to complete the assessment requirements for that qualification.

The start date for new programmes is upon registration of the new qualifications.

The National Certificate in Border Management (Level 3) [Ref: 1591] contains standards that replace earlier standards. For the purposes of this qualification, people who have gained credit for the expiring standards are exempt from the requirement to gain credit for the replacement standards – see table below.

Credit for	Exempt from
18636	26537
18252	18624

It is not intended that anyone be disadvantaged by this review. However, anyone who feels they have been disadvantaged may appeal to Learning State at the address below.

Learning State Limited
PO Box 25293
The Terrace
Wellington 6146

Telephone 04 495 1410
Email qualifications@learningstate.govt.nz

Key to Qualification Review Categories

Category A The qualification is published as a new version with the same NQF ID	Changes are made to SSB name, contact details or purpose statement
	No change is made to title, rules or components of the qualification
	No transition arrangements are required
Category B The qualification is published as a new version with the same NQF ID	Changes are made to title, rules or components
	The new version of the qualification recognises a similar skill set to that recognised by the previous version
	The SSB is confident that people awarded the new or previous version are comparable in terms of competence
	Transition arrangements are required if candidates must gain additional/different credits for the new version
Category C A new (replacement) qualification is published with new NQF ID	Significant changes are made to the qualification in terms of components, structure, type or level
	The SSB views people with the replacement qualification as being significantly different in terms of competence from those with the replaced qualification
	Transition arrangements are required
	Transition may be limited to phase-out dates
Category D Qualification will expire. There is no replacement qualification	Qualification is no longer required by industry
	The qualification is designated as expiring and a last date for meeting the qualification requirements is set