**Field        Business**

## Review of *Public Sector Services* unit standards

| Subfield | Domain | ID |
|---|---|---|
| Public Sector Services | Public Sector Māori | 14943, 14950,16210-16225, 20478, 26529-26536 |

Learning State has completed the review of the unit standards listed above.

**Date new versions published**                                      **April 2011**

**Planned review date**                                                      **December 2015**

### Summary

Learning State has completed a full review of the unit standards in the Public Sector Māori domain.  This was completed in consultation with public sector organisations, including Te Puni Kokiri, and Māori Qualification Services of NZQA (MQS) and the Local Government ITO.  ETITO were consulted regarding the review of 14943 and 16218 as these standards impact on the National Certificate of Offender Management (Level 5).

The purpose of the review was to ensure the unit standards were relevant, logical, fit for purpose and met industry requirements as well as to identify any new unit standards currently required by the sector.

The review found that many of the unit standards had very little or no usage and were no longer fit for purpose.  Based on this information and feedback from the sector, it was decided to designate 13 of the 19 reviewed unit standards expiring.

Amendments were made to the remaining unit standards to ensure they are still relevant and better reflect the requirements of the sector.  In addition, eight new unit standards were developed for the Public Sector Māori domain.  There were no current standards covering these competencies and consultation with public sector organisations confirmed the need of including these standards within some of the public sector qualifications.

### Main changes

* Standards 16210-16213, 16215-16217, 16219-16223 and 20478 are designated expiring as the content is either duplicated in other standards, or they are no longer relevant.
* Explanatory notes have been standardised for consistency, and relevant legislation has been updated.
* Titles of standards 14943 and 14950 were changed from a State sector context to a public sector context to include a wider coverage of the industry.  Public sector includes organisations listed in the Public Sector Directory at http://psd.govt.nz/list/index.php.
* The title, outcomes and evidence requirements for standard 16224 have been amended to clarify its overall outcome and to better reflect sector requirements.
* Outcomes and evidence requirements for standard 16218 were amended to better reflect sector requirements.
* Last dates of assessment for superseded versions of standards were specified.  This date is 31 December 2012.

**The category D unit standards will expire at the end of December 2012**

**Impact on registered qualifications**

| Key to type of impact | |
| --- | --- |
| **Affected** | The qualification lists a reviewed classification (domain or subfield) in an elective set |
| | The qualification lists a standard that has changes to level or credits |
| | The qualification lists a C or D category standard |
| **Not materially affected** | The qualification lists a standard that has a new title |
| | The qualification lists a standard that has a new classification |

The following Learning State qualifications are impacted by the outcome of this review and will be updated when they are reviewed in 2011. The classifications and/or standards that generated the status *Affected* are listed in **bold**.

| Ref | Qualification Title | ID |
| --- | --- | --- |
| 0953 | National Diploma in Public Sector Māori with strands in Management, Policy Advice, and Service Delivery | **14943, 16210-16217,** 16218**, 16219-16223, 16224,** 16225**, 20478,** 26529, 26531-26536 |
| 0642 | National Certificate in Conservation (Trainee Ranger) (Level 3) | **14950** |
| 0659 | National Certificate in Public Sector Services (Level 3) | **14943, 14950** |
| 0660 | National Certificate in Public Sector Services (Level 4) | **14943, 14950** |
| 0950 | National Certificate in Administration of Revenue Law (Introduction) (Level 4) | **14943, 14950** |
| 1019 | National Certificate in Public Sector Services (Leadership Development – Middle Management (Level 5) | **14943** |
| 1106 | National Certificate in Public Sector Services (Field/Community Advisors) | **14943, 20478** |
| 1110 | National Certificate in Public Sector Employment Relations (Partnership for Quality) (Level 4) | **14943, 20478** |
| 1113 | National Diploma in Public Sector Compliance Management (Weights and Measures) (Level 6) | **14950** |
| 1155 | National Diploma in Public Sector Services (Level 5) with strands in Administration of Revenue Law, Adult Education | **14943** |
| 1419 | National Diploma in Public Sector Management (Leadership Development) (Level 6) | **14943** |
| 1453 | National Certificate in Public Sector Services (Induction) (Level 3) | **14950** |

The following table identifies a qualification developed by another SSB that is impacted by the outcome of this review. The SSB has been advised that the qualification requires revision. The standards that generated the status *Affected* are listed in **bold**.

| Ref | Qualification Title | ID | SSB Name |
|---|---|---|---|
| 0975 | National Certificate in Offender Management (Level 5) | **14943**, 16218 | Electro Technology Industry Training Organisation |

**Detailed list of unit standards – classification, title, level, and credits**

All changes are in **bold**.

| Key to review category | |
|---|---|
| A | Dates changed, but no other changes are made - the new version of the standard carries the same ID and a new version number |
| B | Changes made, but the overall outcome remains the same - the new version of the standard carries the same ID and a new version number |
| C | Major changes that necessitate the registration of a replacement standard with a new ID |
| D | Standard will expire and not be replaced |

Business > Public Sector Services > Public Sector Māori

| ID | Title | Level | Credit | Review Category |
|---|---|---|---|---|
| 14943 | Demonstrate knowledge of Te Tiriti o Waitangi/Treaty of Waitangi in respect to the State sector **Demonstrate knowledge of Te Tiriti o Waitangi/Treaty of Waitangi in respect to the public sector** | 5 | 5 | B |
| 14950 | Describe Te Tiriti o Waitangi/Treaty of Waitangi and its application in the State sector **Describe Te Tiriti o Waitangi/Treaty of Waitangi and its application in the public sector** | 3 | 6 | B |
| 16210 | Develop Māori consultation processes for the development of public policy advice | 5 | 6 | D |
| 16211 | Analyse different processes and structures that ensure Māori input to the public policy process | 5 | 6 | D |
| 16212 | Review a public policy development process or framework to determine Māori input | 6 | 4 | D |
| 16213 | Explain different approaches to public policy analysis which address the needs of Māori | 5 | 6 | D |
| 16214 | Explain the implications of Te Tiriti o Waitangi/Treaty of Waitangi for public policy development | 6 | 6 | B |
| 16215 | Explain issues associated with research and data supporting public policy development for Māori | 7 | 6 | D |
| 16216 | Develop a public policy advice proposal focussed on Māori | 6 | 8 | D |
| 16217 | Analyse a public policy advice proposal in the interest of Māori | 6 | 6 | D |

| ID | Title | Level | Credit | Review Category |
|---|---|---|---|---|
| 16218 | Demonstrate knowledge of kaupapa and tikanga Māori relevant to Māori clients in the public sector | 5 | 6 | B |
| 16219 | Evaluate Māori consultation and networking processes to assist public sector service delivery | 6 | 8 | D |
| 16220 | Develop service strategies in a public sector organisation to meet the needs of Māori | 6 | 6 | D |
| 16221 | Evaluate the effectiveness of public sector service delivery in meeting the needs of Māori | 7 | 6 | D |
| 16222 | Analyse public sector systems and structures which incorporate specific provision for Māori | 7 | 6 | D |
| 16223 | Develop a plan for the development of Māori staff in a public sector organisation | 7 | 8 | D |
| 16224 | Explain the operations of organisations representing Māori with which the government may interact<br>**Explain the structure, activities and governance of Māori organisations that interact with public sector organisations** | 5 | 8 | B |
| 16225 | Explain the history of Te Tiriti o Waitangi/Treaty of Waitangi and its principles in relation to Māori and the Crown | 5 | 8 | B |
| 20478 | Use Te Reo and waiata in a specified public sector context | 4 | 9 | D |
| **26529** | **Facilitate hui with Māori stakeholders in the public sector** | **5** | **5** | **New** |
| **26530** | **Develop and maintain relationships with internal and external Māori stakeholders in the public sector** | **5** | **6** | **New** |
| **26531** | **Participate in the development of public sector service delivery strategies to meet the needs of Māori** | **5** | **8** | **New** |
| **26532** | **Analyse public sector and Māori engagement** | **5** | **10** | **New** |
| **26533** | **Explain and review own contribution to a public sector organisation's Māori responsiveness strategies** | **4** | **5** | **New** |
| **26534** | **Develop and lead a Māori initiative within a public sector organisation** | **5** | **20** | **New** |
| **26535** | **Demonstrate knowledge of involvement of Māori in the development of Māori public policy** | **5** | **15** | **New** |
| **26536** | **Demonstrate knowledge of and analyse Māori policy frameworks** | **5** | **10** | **New** |