

## FIELD                      SERVICE SECTOR

### Review of Service Sector qualifications

**National Certificate in Passenger Service (Small Passenger Vehicle) with an optional strand in Taxi Driving [Ref: 0180]**

**National Certificate in Passenger Service (Large Passenger Vehicle) with strands in School Bus; Urban and Local Route; and Long Distance [Ref: 0190]**

**National Certificate in Commercial Road Transport (Taxi Operations) [Ref: 0970]**

Tranzqual ITO has completed the review of the qualifications listed above.

### Replacement qualification

National Certificate in Passenger Service (Taxi Driver) [Ref: 1695]

### Date new versions published

**August 2011**

The next qualification review is planned to take place during 2012.

### Summary of review and consultation process

This review was conducted concurrently with the planned review of the unit standards in the Passenger Services domain. Two Industry Advisory Groups (IAGs) were established in December 2009 to carry out the review. The Large Passenger Service IAG included bus and coach companies, training providers, industry assessors, and the Bus and Coach Association (NZ). The Small Passenger Service IAG included taxi companies, training providers, and industry assessors.

The IAGs reviewed the unit standards and qualifications at a series of meetings throughout 2010, guided by recommendations from the Tranzqual ITO *Bus and Coach Industry Skills Strategy 2010-2013* and *Taxi Industry Skills Strategy 2010-2013*. The draft unit standards were then circulated for national consultation and endorsed by industry in February 2011.

### Main changes resulting from the review

The National Certificate in Passenger Service (Small Passenger Vehicle) [Ref: 0180] with an optional strand in Taxi Driving was replaced by a new qualification that does not include an optional strand.

The School Bus, Urban and Local Route, and Long Distance strands of the National Certificate in Passenger Service (Large Passenger Vehicle) [Ref: 0190] were renamed as School Bus Driver, Urban Bus Driver, and Coach Driver respectively.

The National Certificate in Commercial Road Transport (Taxi Operations) [Ref: 0970] was designated expiring. It has never been awarded, and is no longer required by industry.

National Certificate in Passenger Service (Small Passenger Vehicle) with an optional strand in Taxi Driving [Ref: 0180]

**National Certificate in Passenger Service (Taxi Driver) [Ref: 1695]**

Review category	<b>C</b>	See <a href="#">Key to Qualification Review Categories</a> at the end of report
-----------------	----------	---

There are significant differences between the qualifications.

#### Differences between the qualifications

- The new qualification [Ref: 1695] does not include strands.
- Standard 18078 from the optional strand in the replaced qualification [Ref: 0180] was not included in Ref: 1695.
- Standards 1752 and 18112 from the optional strand in the replaced qualification were included in the compulsory and elective section of the Ref: 1695, respectively.
- Standards 1277, 1732, 5234, 18113, and 20472 were not included in the Ref: 1695.
- Standards 1777, 1778, 1874, 1979, 1990, 3464, 7117, 7124, 17676, 17678, 20078, 26551, 26552, 26558, and 27309 (which were not included in the replaced qualification) were included in Ref: 1695.
- Standard 3467 from the compulsory section of the replaced qualification was included in the elective section of Ref: 1695.
- Standard 1304 from the elective section of the replaced qualification was included in the compulsory section of Ref: 1695.

#### Transition

People currently working towards version 7 of the replaced qualification may either complete the requirements for that version or transfer their results to the replacement qualification.

The last date for assessments to take place for version 7 of the replaced qualification is 31 December 2013.

All new trainees will be enrolled in programmes leading to the replacement qualification.

This qualification contains standards that replace earlier standards. For the purposes of this qualification, people who have gained credit for the expiring standards are exempt from the requirement to gain credit for the replacement standards – see table below.

Credit for	Exempt from
6400	26551, 26552
6401	26552
6402	26551

National Certificate in Passenger Service (Large Passenger Vehicle) with strands in School Bus; Urban and Local Route; and Long Distance [Ref: 0190]

**National Certificate in Passenger Service with strands in School Bus Driver, Urban Bus Driver, and Coach Driver [Ref: 0190]**

Review category	<b>B</b>	See <a href="#">Key to Qualification Review Categories</a> at the end of report
-----------------	----------	---

#### Changes to structure and content

- Core Compulsory
  - standards 1749 and 17593 were added.

- standards 497 and 17579 were removed.
- standards 15158 and 17972 were moved to the School Bus Driver Strand Elective.
- The School Bus, Urban and Local Route, and Long Distance strands were renamed as School Bus Driver, Urban Bus Driver, and Coach Driver respectively.
- The School Bus Driver strand:
  - the strand elective was restructured to form Set 1 and Set 2, the former comprising optional List A or List B, each containing two standards to accommodate light motor vehicle school buses.
  - standards 548, 4249, 8638, 12349, 15157, 15949, 17574, 17576, and 18138 were removed.
  - standards 1277 and 1749 were added from the former Urban and Local Route strand.
  - standards 3467, 17548, 17592, 17676, 17678, 26558, and 27309 were added.
  - expiring standards 6401 and 6402 were replaced by standards 26551 and 26552.
- The Urban Bus Driver strand:
  - standards 62, 548, 1734, 1748, 1750, 8638, 12349, 15157, 15948, 15949, 17574, 17576, 18138, 19423, 20472, 23758, 23759, and 23766 were removed.
  - standards 1737, 15162, 17592, 22151, 26558, 27307, and 27308 were added.
  - standards 1749 and 15163 were moved from the strand compulsory of the former version's Urban and Local Route strand to the core compulsory of the Urban Bus Driver strand in this version.
  - standard 17677 was moved from the strand elective of the former version's Urban and Local Route strand to the core compulsory of the Urban Bus Driver strand in this version.
  - standard 1277 was moved from the strand compulsory of the former version's Urban and Local Route strand to the strand elective of the Urban Bus Driver strand in this version.
  - expiring standards 6400-6402 were replaced by standards 26551 and 26552.
- The Coach Driver strand:
  - standards 62, 548, 1273, 1734, 1735, 1750, 1751, 4249, 8489, 8491, 8638, 12349, 15951, 17574, 17576, 18138, 23758, 23759, and 23766 were removed.
  - standards 17592, 22151, 26558, and 27306 were added.
  - standards 1748 and 15163 were moved from former qualification's Long Distance strand compulsory to the core compulsory of the Coach driver strand in this version.
  - standard 17677 was moved from former qualification's Long Distance strand elective to the core compulsory of the Coach driver strand in this version.
  - standards 1277 and 1304 were moved from the former qualification's Long Distance strand compulsory to the strand elective of the Coach driver strand in this version.
  - standards 15949, 17373, and 20472 were moved from the former qualification's Long Distance elective to the strand compulsory of the Coach driver strand in this version.
  - expiring standards 6400-6402 were replaced by standards 26551 and 26552.

## Transition

People currently working towards version 7 of this qualification may either complete the requirements for that version or transfer their results to version 8.

All new trainees will be enrolled in programmes leading to version 8 of this qualification.

This qualification contains standards that replace earlier standards. For the purposes of this qualification, people who have gained credit for the expiring standards are exempt from the requirement to gain credit for the replacement standards – see table below.

Credit for	Exempt from
6400	26551, 26552
6401	26552
6402	26551

### National Certificate in Commercial Road Transport (Taxi Operations) [Ref: 0970]

Review category	D	See <a href="#">Key to Qualification Review Categories</a> at the end of report
-----------------	---	---

This qualification will expire and not be replaced.

#### Transition

There are no trainees currently engaged in programmes leading to the award of the National Certificate in Commercial Road Transport (Taxi Operations) [Ref: 0970].

The last date for assessments to take place is 31 December 2011.

#### Appeals

It is not intended that anyone is disadvantaged by this review, and the above arrangements have been designed for a smooth transition. However, anyone who feels they may have been disadvantaged should contact Tranzqual ITO at the address below.

Tranzqual ITO  
PO Box 923  
Wellington 6140

Telephone 04 917 3369  
Email [office@tranzqual.org.nz](mailto:office@tranzqual.org.nz)

## Key to Qualification Review Categories

<b>Category A</b> The qualification is published as a new version with the same NQF ID	Changes are made to SSB name, contact details or purpose statement
	No change is made to title, rules or components of the qualification
	No transition arrangements are required
<b>Category B</b> The qualification is published as a new version with the same NQF ID	Changes are made to title, rules or components
	The new version of the qualification recognises a similar skill set to that recognised by the previous version
	The SSB is confident that people awarded the new or previous version are comparable in terms of competence
	Transition arrangements are required if candidates must gain additional/different credits for the new version
<b>Category C</b> A new (replacement) qualification is published with new NQF ID	Significant changes are made to the qualification in terms of components, structure, type or level
	The SSB views people with the replacement qualification as being significantly different in terms of competence from those with the replaced qualification
	Transition arrangements are required
	Transition may be limited to phase-out dates
<b>Category D</b> Qualification will expire. There is no replacement qualification	Qualification is no longer required by industry
	The qualification is designated as expiring and a last date for meeting the qualification requirements is set