

FIELD SERVICE SECTOR

Review of *Hospitality* qualification

National Diploma in Hospitality (Operational Management) (Level 5) with strands in Kitchen Management, Food and Beverage Management, Rooms Division Management, and Functions Management [Ref: 1245]

The Hospitality Standards Institute has completed the review of the qualification above.

Date new versions published

February 2011

The next qualification review is planned to take place during 2015.

Summary of review and consultation process

This qualification was reviewed to incorporate two new strands in Quick Service Restaurants Management and Food Services Management. The Advisory Group was made up of industry and provider representatives and looked at the skills and knowledge required for operational managers in these two sectors. Changes were made to the qualification and it was endorsed by the Advisory Group in May 2010.

Main changes resulting from the review

- Two strands in Quick Service Restaurants Management and Food Services Management were added.
- Core elective section was added.
- The strand elective sections were removed from the Kitchen Management strand, the Food and Beverage Management strand and the Rooms Division Management strand.

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National Diploma in Hospitality (Operational Management) (Level 5) with strands in Kitchen Management, Food and Beverage Management, Rooms Division Management, Functions Management, Quick Service Restaurants Management, and Food Services Management [Ref: 1245]

Review category	B	See Key to Qualification Review Categories at the end of report
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Changes to structure and content

- Two strands in Quick Service Restaurants Management and Food Services Management were added.
- Core elective section was added.
- The strand elective sections were removed from the Kitchen Management strand, the Food and Beverage Management strand and the Rooms Division Management strand.
- The title for standard 22031 was updated.

Transition

People currently working towards version 2, 3 or 4 may either complete the requirements of that version or transfer their results to version 5.

The last date for assessment against version 4 is 31 December 2013.

This qualification contains standards that replace earlier standards. For the purposes of this qualification, people who have gained credit for the expiring standards are exempt from the requirement to gain credit for the replacement standards – see table below.

Credit for	Exempt from
16616	23397
11994	23394

Any candidate who thinks they have been disadvantaged by these arrangements should, in the first instance, contact the Hospitality Standards Institute at:

Hospitality Standards Institute
PO Box 9695
Wellington 6141

Telephone 04 385 9563
Email qualifications@hsi.co.nz
Website www.hsi.co.nz

Key to Qualification Review Categories

Category A The qualification is published as a new version with the same NQF ID	Changes are made to SSB name, contact details or purpose statement
	No change is made to title, rules or components of the qualification
	No transition arrangements are required
Category B The qualification is published as a new version with the same NQF ID	Changes are made to title, rules or components
	The new version of the qualification recognises a similar skill set to that recognised by the previous version
	The SSB is confident that people awarded the new or previous version are comparable in terms of competence
Category C A new (replacement) qualification is published with new NQF ID	Transition arrangements are required if candidates must gain additional/different credits for the new version
	Significant changes are made to the qualification in terms of components, structure, type or level
	The SSB views people with the replacement qualification as being significantly different in terms of competence from those with the replaced qualification
	Transition arrangements are required
Category D Qualification will expire. There is no replacement qualification	Transition may be limited to phase-out dates
	Qualification is no longer required by industry
	The qualification is designated as expiring and a last date for meeting the qualification requirements is set