

## **CMR for ElectroTechnology, Telecommunications, Emergency Services, Offender Management, Security, Financial Services, Insurance Services and Contact Centres [Ref: 0003]**

### **Revision of *ElectroTechnology Industry Training Organisation* CMR**

The ElectroTechnology Industry Training Organisation (ETITO) has revised the Consent and Moderation Requirements (CMR) above.

#### **Date new version published**

**May 2011**

The next CMR review is planned to take place during 2011.

#### **Reason for the revision**

The CMR was revised to restructure all the industry or sector-specific requirements for consent to assess for each sector into one place. Each Appendix now contains all the industry or sector-specific requirements for consent to assess relevant to that sector. In the process of this restructure a new appendix for *Telecommunications* was created.

A new subsection for *Explosive Atmospheres* in the ElectroTechnology Appendix was added in response to new *Explosive Atmospheres* subfield and domains being registered.

#### **Compliance with new requirements**

Requirements for consent to assess will apply with effect from May 2011.

Moderation requirements will apply with effect from May 2011.

Organisations with consent to assess will be expected to be able to demonstrate compliance with CMR requirements from November 2011.

#### **Main changes resulting from the revision**

##### Requirements for Consent to Assess (RCA)

Industry or sector-specific requirements for consent to assess for *Electrotechnology, Telecommunications, Security, Emergency Services, Offender Management, Financial Services, Insurance Services, Contact Centres* and *Explosive Atmospheres* subfields

- Each Appendix to the CMR was updated to contain all industry or sector-specific requirements for consent to assess relevant to that sector.
- Criterion 3 – requirements added for staff involved in their organisation's internal moderation to hold unit standard 11551.

Industry or sector-specific requirements for consent to assess for *Electrotechnology Sector* and *Explosive Atmospheres* subfield

- Legal restrictions on who may supervise on-job training and conduct assessment were revised to reflect amendments to the Electricity Act 1992.

Industry or sector-specific requirements for consent to assess for *Telecommunications* subfield

A new Appendix was added for this sector.

Moderation Requirements (MR)

Moderation System

- The moderation system was amended to reflect the addition of moderation by visit and peer moderation processes to the moderation system.