

**Field Law and Security****Review of Security Staff Services unit standards**

<b>Subfield</b>	<b>Domain</b>	<b>ID</b>
Security	Security Staff Services	20596, 21105, 21106, 21107, 21108

The ElectroTechnology Industry Training Organisation (ETITO) has completed the review of the unit standards listed above.

**Date new versions published**

**May 2011**

**Planned review date**

**December 2016**

**Summary**

These standards were reviewed to ensure that they continue to meet industry and legislative requirements for security personnel.

Consultation group members consisting of representatives from the security industry, ETITO, training providers, and key stakeholders reviewed the standards. New standards were created to address emerging industry needs.

Members considered the standards in terms of advances in technology, equipment, industry best practice and requirements, moderation and stakeholder feedback, and changes to legislation governing security personnel which took place in 2010. The standards were endorsed by the consultation group.

**Main changes**

- Explanatory notes were amended to reflect current legal requirements and to clarify definitions and assessment requirements.
- Standard 21105 was designated expiring while any relevant content was amended and moved to other standards.
- Standard 20596 was designated expiring.
- Some content was removed from standard 21106 and will be covered in a higher level standard. The credit value of standard 21106 was changed to better reflect the time required for learning and assessment.
- Standard 21107 was replaced by two standards; 27357 which focuses on interpersonal communication skills and 27362 which focuses on operational communication skills.
- Some content from standard 21108 was moved to other standards. The title of the standard was amended to reflect the change in outcomes, and the credit value was altered to better reflect the time required for learning and assessment.
- New standards were developed to meet current industry needs.

**Category C and D unit standards will expire at the end of June 2012**

### Impact on existing organisations with consent to assess

Current consent for			Consent extended to		
Nature of consent	Classification or ID	Level	Nature of consent	Classification or ID	Level
Standard	21107	2	Standard	27362, 27357	2

### Impact on registered qualifications

Key to type of impact	
<b>Affected</b>	The qualification lists a reviewed classification (domain or subfield) in an elective set The qualification lists a standard that has changes to level or credits The qualification lists a C or D category standard
<b>Not materially affected</b>	The qualification lists a standard that has a new title The qualification lists a standard that has a new classification

The following ElectroTechnology Industry Training Organisation (ETITO) qualifications are impacted by the outcome of this review and the impact of these changes will be addressed by the SSB in 2011. The classifications and/or standards that generated the status *Affected* are listed in **bold**.

Ref	Qualification Title	ID
0176	National Certificate in Security (Level 2)	<b>20596, 21105, 21106, 21107</b>
0227	National Certificate in Security with strands in Court Security, Event Security, Mobile Patrol, Noise Control, Retail Security, Secure Transport, Site Security, and Community Security	<b>20596, 21105, 21106, 21107, 21108</b>
1479	National Certificate in Security (Level 4) with strands in Senior Security Officer, and Team Leader	<b>21106</b>

### Detailed list of unit standards – classification, title, level, and credits

All changes are in **bold**.

Key to review category	
<b>A</b>	Dates changed, but no other changes are made - the new version of the standard carries the same ID and a new version number
<b>B</b>	Changes made, but the overall outcome remains the same - the new version of the standard carries the same ID and a new version number
<b>C</b>	Major changes that necessitate the registration of a replacement standard with a new ID
<b>D</b>	Standard will expire and not be replaced

### Law and Security > Security > Security Staff Services

ID	Title	Level	Credit	Review Category
20596	Demonstrate knowledge required for employment in the security industry	2	5	D
21105	Demonstrate introductory knowledge of the security industry	2	2	D
21106	Demonstrate knowledge of law relevant to security officers <b>Demonstrate knowledge of law relevant to security personnel</b>	2	7 <b>4</b>	B

ID	Title	Level	Credit	Review Category
21107	Demonstrate communication skills as a security officer	2	10	C
27362	<b>Demonstrate and apply knowledge of operational communication skills in a security context</b>	2	3	
27357	<b>Demonstrate and apply knowledge of interpersonal communication skills in a security context</b>	2	3	
21108	Demonstrate knowledge of professional standards required of a security officer	2	6	B
	<b>Demonstrate knowledge of personal and professional requirements of security personnel</b>		2	
27358	<b>Demonstrate knowledge of personal risk management in a security context</b>	2	2	New
27359	<b>Demonstrate knowledge of response to emergencies as security personnel</b>	2	3	New
27363	<b>Demonstrate knowledge of observation skills and threat identification in a security context</b>	2	4	New
27364	<b>Demonstrate knowledge of the security industry in the pre-employment context</b>	2	4	New
27365	<b>Demonstrate knowledge of customer service in a security context</b>	2	2	New
27366	<b>Demonstrate knowledge of crowd control in a security context</b>	2	3	New
27367	<b>Demonstrate knowledge of operational requirements of security personnel</b>	2	2	New
27368	<b>Demonstrate and apply knowledge of entry and exit control in a security context</b>	2	4	New
27369	<b>Demonstrate and apply knowledge of liaison with other organisations in a security context</b>	3	2	New