

## **CMR for Electrotechnology, Telecommunications, Emergency Services, Offender Management, Security, Financial Services, Insurance Services, and Contact Centres [Ref: 0003]**

### **Revision of *ETITO* CMR**

ETITO has completed the revision of the Consent and Moderation Requirements (CMR) above.

#### **Date new version published**

**July 2012**

The next CMR review is planned to take place during 2013.

### **Summary of process**

REAL ITO has officially merged with ETITO and there is now a requirement to embed Real Estate industry specific requirements into the ETITO CMR [Ref: 0003]. The intention of the revision was to align ETITO and REAL ITO policies and procedures and to produce a document that is user friendly and contains all information required by organisations whose scope of consent to assess encompasses standards covered by ETITO and REAL ITO CMRs.

All organisations with consent to assess against standards covered by the REAL ITO CMR [Ref: 0070] were contacted during the consultation process, with feedback received informing the process of embedding the Real Estate industry specific requirements into CMR [Ref: 0003].

All current unit standards covered by CMR [Ref: 0070] will be revised and transferred to CMR [Ref: 0003]. When this is completed CMR [Ref: 0070] will be expired and removed from the NZQA website.

### **Compliance with new requirements**

Requirements for consent to assess for the Real Estate sector will apply with effect from August 2012.

Moderation system requirements for the Real Estate sector will apply with effect from August 2012.

Organisations with consent to assess will be expected to be able to demonstrate compliance with the CMR from 1 February 2013.

### **Main changes**

#### **CMR for ETITO [Ref: 0003]**

Requirements for Consent to Assess (RCA)

All REAL ITO requirements for consent to assess from CMR [Ref: 0070] have been embedded into a newly created Appendix 8 of ETITO CMR [Ref: 0003].

#### Industry or sector-specific requirements for consent to assess

- Criterion 1 – Deletion of paragraph two and three as these were seen as no longer required specifically for real estate and also to align with other sectors covered by the CMR [Ref: 0003].
- Criterion 3 – Amendment of criteria for teaching and assessing staff to reflect new required qualifications and specific criteria. The Graduate Diploma in Business Studies was removed as a requirement as this was seen as no longer a valid qualification for this sector. A requirement was also added for the applicant organisation to ensure that staff engaged in moderation of assessment hold unit standard 11551.
- Criterion 6 – Inclusion of requirement for a memorandum of understanding or other written agreement where an applicant organisation is using employer facilities for off-site practical or work-based activities.
- Criterion 7 – Inclusion of statement regarding ETITO's support for best practice in assessment and requirements for applicant organisations to have policies and procedures to support an integrated method of assessment. A requirement for face-to-face role play assessments to be carried out at an appropriate premises or venue that meet health and safety requirements was also included to match assessment practices.

#### Moderation Requirements (MR)

ETITO Moderation Requirements now apply to the Real Estate sector standards that have been transferred to CMR [Ref: 0003].