

FIELD	SERVICE SECTOR
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### Review of *Tourism* qualification

#### National Diploma in Tourism (Management) (Level 5) [Ref: 0473]

The Aviation, Tourism and Travel Training Organisation (ATTTO) has completed the review of the qualification listed above.

#### Date new versions published

**June 2012**

The next qualification review is planned to take place during 2013.

#### Summary of review and consultation process

ATTTO carried out the review of this qualification following indications from industry there was a need to undertake a major review of some of the tourism and travel qualifications to reflect changes within the tourism, travel, and museum industries.

Consultation with representatives from the tourism and travel industries as well as education providers began in June 2009 and an industry advisory group was formed to review the existing unit standards and qualification, and identify any changes to required skill sets for the sector. Changes to the standards and qualification were signed off by the industry advisory group in July 2010.

#### Main changes resulting from the review

The total credits were increased from 120 to 240 to meet requirements of a consensus of training providers that a qualification of this size would harmonize with immigration conditions for foreign students. A classification exemption was added to version 2 to allow existing candidates to complete that version of the qualification. The exemption covers the Management Subfield which was replaced by other classifications and allows candidates to complete version 2 using standards either from the expiring sub-field or from the new replacement classifications.

National Diploma in Tourism (Management) (Level 5) [Ref: 0473]

#### National Diploma in Tourism (Management) [Ref: 0473]

Review category	<b>B</b>	See <a href="#">Key to Qualification Review Categories</a> at the end of report
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Changes to structure and content:

- Level removed from title.
- Total credit requirement increased from 131 to 240 credits.
- Inclusion of credit transfer arrangements for NZDipBus papers.
- All prerequisite entry requirements removed.
- Titles, levels, and credits of reviewed standards were updated.
- Standard 20486 removed from the compulsory section and standard 1991 added.
- Expiring compulsory standard 20487 replaced by standard 26262.
- Elective 1 modified by changing the credit requirement from 12 credits at Level 5 or above to 60 credits of which 40 credits must be at level 4 or above.
- Elective 2 modified by removing the elective sets and expanding the elective to all standards in *Business*, and *Computing and Information Technology* fields.

- Elective 2 credit requirement increased from 60 credits at Level 5 or above to 127 credits of which 27 credits at Level 5 or above.
- All standards from the *Museum Services* subfield were added to both Elective 1 and Elective 2.

## Transition

All new trainees will be enrolled in programmes leading to version 3 of the qualification. People currently working towards version 2 of this qualification may either complete the requirements for that version or transfer their results to version 3. The last date for assessments to take place for version 2 is 31 December 2015.

This qualification contains a standard that replaced an earlier standard. For the purposes of this qualification, people who have gained credit for the expiring standard are exempt from the requirement to gain credit for the replacement standard - see table below.

Credit for	Exempt from
20487	26262

## Credit Transfer Arrangements

Candidates may claim credit exemptions against compulsory unit standards 8637, 13172, 13173, and 20488 and *Business and Computing and Information Technology* fields listed in Elective 2 for A, B, or C grade passes in NZDipBus papers as specified in the table below.

A **maximum of three** NZDipBus papers can be used for credit transfer.

Exemptions will apply only for the purposes of award of this qualification and will not appear on the candidate's Record of Achievement.

The exemptions must be applied for on the application form in the qualification Appendix and should be reported as part of the normal reporting of results. The current NZQA credit fees will apply. The fee must also be paid before the application is processed.

Credit for			Exempt from
Ref	No.	Title	Standard ID
580	95014	Principles of Tourism	8637, 13173, 20488
685	95029	Tourism Industry Management	13172

Credit for			Exempt from		
Ref	No.	Title	Classification	Level	Credit
501	95006	Accounting Practices	Business > Financial Management > Financial Skills	5	20
510	95007	Introduction to Commercial Law	Business > Business Environment > Business Law	5	20

Credit for			Exempt from		
Ref	No.	Title	Classification	Level	Credit
530	95009	Organisations and Management	Business > Business Operations and Development > People Development and Coordination	5	20
541	95010	Fundamentals of Marketing	Business > Marketing > Generic Marketing	5	20
550	95011	Business Computing	Computing and Information Technology > Computing > Generic Computing	5	20
605	95018	Internal Auditing	Business > Business Operations and Development > Quality Management	6	20
631	95024	Strategic Planning for Small Business	Business > Business Operations and Development > Organisational Direction and Strategy	6	20
632	94895	Operations Management	Business > Business Operations and Development > Systems and Resources Management	6	20
633	94890	Human Resource Management	Business > Business Operations and Development > Human Resource Management	6	20
635	95025	Employment Relations	Business > Business Operations and Development > Human Resource Management	6	20
642	94891	Marketing Research	Business > Marketing > Generic Marketing	6	20
644	94889	Buyer Behaviour and Communication Strategies	Business > Marketing > Generic Marketing	6	20
648	95027	Marketing Planning and Control	Business > Marketing > Generic Marketing	6	20

Version 2 of this qualification contains classifications which have been replaced by later classifications. For the purpose of version 2, people who have gained credit for standards in the replacement classification, are exempt from the requirement to gain credit for standards in the lapsing classification – see table below.

Standards from	Are treated as Standards from
Business > Business Environment >	Business > Management > Business Law

<b>Standards from</b>	<b>Are treated as Standards from</b>
Business Law	
Business > Business Operations and Development > Employment Relations	Business > Management > Employment Relations
Business > Business Administration > Business Information Management	Business > Management > First Line Management
Business > Business Environment > Business Culture and Environment	Business > Management > First Line Management
Business > Business Operations and Development > Systems and Resources Management	Business > Management > First Line Management
Business > Business Operations and Development > People Development and Coordination	Business > Management > First Line Management
Business > Financial Management > Financial Skills	Business > Management > First Line Management
Health > Occupational Health and Safety > Workplace Health and Safety Management	Business > Management > First Line Management
Humanities > Communication Skills > Interpersonal Communications	Business > Management > First Line Management
Business > Business Operations and Development > Human Resource Management	Business > Management > Human Resource Management
Business > Business Operations and Development > Business Relationships Management	Business > Management > Management - Business Relationships
Business > Business Operations and Development > Business Relationships Management	Business > Management > Management - Developing and Coordinating People
Business > Business Operations and Development > People Development and Coordination	Business > Management > Management - Developing and Coordinating People
Business > Business Operations and Development > Organisational Direction and Strategy	Business > Management > Management - Organisational Direction and Strategy
Business > Business Operations and Development > Systems and Resources Management	Business > Management > Management - Systems and Resources
Business > Business Operations and Development > Quality Management	Business > Management > Quality Management
Business > Business Environment > Business Culture and Environment	Business > Management > Small Business Management
Business > Financial Management > Financial Skills	Business > Management > Small Business Management
Business > Marketing > Generic Marketing	Business > Management > Small Business Management

It is not intended that any candidate should be disadvantaged by this review. However, any person who considers they have been disadvantaged may appeal to the SSB (see contact details below).

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### Key to Qualification Review Categories

<b>Category A</b> The qualification is published as a new version with the same NQF ID	Changes are made to SSB name, contact details or purpose statement
	No change is made to title, rules or components of the qualification
	No transition arrangements are required
<b>Category B</b> The qualification is published as a new version with the same NQF ID	Changes are made to title, rules or components
	The new version of the qualification recognises a similar skill set to that recognised by the previous version
	The SSB is confident that people awarded the new or previous version are comparable in terms of competence
	Transition arrangements are required if candidates must gain additional/different credits for the new version
<b>Category C</b> A new (replacement) qualification is published with new NQF ID	Significant changes are made to the qualification in terms of components, structure, type or level
	The SSB views people with the replacement qualification as being significantly different in terms of competence from those with the replaced qualification
	Transition arrangements are required
	Transition may be limited to phase-out dates
<b>Category D</b> Qualification will expire. There is no replacement qualification	Qualification is no longer required by industry
	The qualification is designated as expiring and a last date for meeting the qualification requirements is set