

Fields Core Generic and Service Sector**Revision of Core Generic and Service Sector Skills unit standards**

Subfield	Domain	ID
Core Generic	Self-Management	7127, 12352
	Social and Cooperative Skills	12356
	Work and Study Skills	1982, 4249, 4251, 4252, 10781, 20588
Service Sector Skills	Service Sector - Core Skills	62

NZQA National Qualifications Services has completed the revision of the unit standards listed above.

Date new versions published

March 2012

Planned review date

December 2015

Summary

Feedback from providers indicated minor changes needed to be made to correct inconsistencies in range statements, to clarify ranges, and correct technical aspects of these standards.

Main changes

- Clarification of range statements in: standard 62, evidence requirement (ER) 2.1; standard 1982, ER 1.1; standard 4251, ERs 2.1 and 2.2; standard 4252, ERs 1.1 and 2.7; standard 7127, ER 2.1; standard 10781, ER 2.2; and standard 12356, ER 1.2.
- Clarification of evidence requirements in: standard 4251, ER 2.2; standard 7127 ER 2.1; and standard 12352, ER 1.1.
- Clarification of assessment conditions added to standard 4249, explanatory note (EN) 1; and standard 7127, ENs 1 and 2.
- Rewording of outcome 2 for clarity in standard 7127.
- Spelling corrected in ER 1.1 of standard 20588.

Detailed list of unit standards – classification, title, level, and credits

All changes are in **bold**.

Core Generic > Core Generic > Self-Management

ID	Title	Level	Credit
7127	Exercise informed choice in deciding on a major goods or service purchase	2	2
12352	Describe aspects of one's own lineage, heritage, and cultural identity	2	3

Core Generic > Core Generic > Social and Cooperative Skills

ID	Title	Level	Credit
12356	Demonstrate knowledge of consumer problems and ways to resolve them	1	2

Core Generic > Core Generic > Work and Study Skills

ID	Title	Level	Credit
1982	Demonstrate knowledge of collective employment agreement negotiation processes	3	2
4249	Demonstrate care and timeliness as an employee	1	4
4251	Plan a career pathway	3	2
4252	Produce a targeted resumé	2	2
10781	Produce a plan for own future directions	2	3
20588	Demonstrate knowledge of the Left Brain/Right Brain model of metacognition	3	2

Service Sector > Service Sector Skills > Service Sector - Core Skills

ID	Title	Level	Credit
62	Maintain personal presentation and a positive attitude in a workplace involving customer contact	2	3