

**CMR for Community Support Services Industry Training Organisation Limited [Ref: 0024], and CMR for Support of Mental Health Consumers/Tangata Wahi Ora [Ref: 0150]**

**Review of Careerforce CMRs**

Careerforce, the Community Support Services Industry Training Organisation Limited, has completed the review of the Consent and Moderation Requirements (CMRs) above.

**Date new version published**

**May 2012**

The next CMR review is planned to take place during 2016.

**Summary of review**

The CMRs have been reviewed to merge and amalgamate the requirements of Careerforce's two CMRs. The merger has been undertaken so that education providers whose scope of consent to assess encompasses standards covered by each CMR will no longer need to meet two differing sets of requirements. In carrying out the review, Careerforce has removed barriers and inconsistencies between the two CMRs, particularly in relation to the requirements for staff involved in assessment.

Additional changes have been made based on feedback from stakeholders, with the intention of making the requirements more generic and able to be met in ways that are non-prescriptive but instead align with the applicant organisation's policies and procedures.

All organisations with consent to assess against standards covered by the two CMRs were contacted in the two-round consultation process, with feedback received informing the review.

All current unit standards covered by CMR 0150 were revised, or revised and rolled over, and were moved to CMR 0024. In order to provide for a consistent approach to assessment requirements and moderation, the unit standards within the domain *Support of Mental Health Consumers/Tangata Whai Ora* that are currently expiring have also been moved to CMR 0024.

**Compliance with new requirements**

Requirements for consent to assess will apply with effect from June 2012.

Moderation system requirements will apply with effect from June 2012.

Organisations with consent to assess will be expected to be able to demonstrate compliance with the CMR from 31 December 2013 onwards.

**Main changes**

CMR 0024 has been renamed and amended to incorporate both the scope and the spirit of CMR 0150.

CMR 0150, the CMR for mental health standards, is being expired with its special features and coverage being incorporated into version 6 of CMR 0024, with all standards covered by CMR 0150 now being covered by CMR 0024.

#### Visit waiver conditions

The visit waiver conditions have been expanded to include consideration of the size and scope of application.

#### Industry or sector-specific requirements for consent to assess

- Criterion 1 was amended to include strengthened requirements relating to consultation, particularly in relation to consultation with learners, service providers, clients/consumers and industry.
- Criterion 2 was amended to include strengthened requirements relating to accessing resources, including a requirement for specialist equipment.
- Criterion 3 was amended to become more generic, allowing applicant organisations to meet assessing staff qualification and currency requirements by complying with their own policies and procedures; previously included specific requirements for unit standards in the *Hearing Therapy* domain and for unit standards 23920-23923 were removed.
- Criterion 5 was amended to include general requirements for policies and procedures relating to: ethical, professional and legal issues; the privacy and confidentiality of learners and service users; and safety. For programmes in *Mental Health and Addiction Support*, requirements were included for policies and procedures relating to advising candidates of the procedure and criteria that will be used to assess their suitability to work with consumers/tangata whai ora; ensuring protection of the physical, cultural, emotional, and spiritual safety of candidates, and for supporting and assisting candidates who experience physical, cultural, emotional, or spiritual issues during their training or assessment; and ensuring that candidates are made aware of review and appeal procedures available to them.
- Criterion 6 was amended to include requirements for policies and procedures that will be used to determine whether a candidate is safe to work with clients and/or consumers/tangata whai ora as part of their learning and assessment for off-site, practical or work-based components; and policies in relation to the professional relationship between candidates and clients and/or consumers/tangata whai ora, and procedures for managing alleged breaches of the professional relationship.
- Criterion 7 was amended to update references to the availability of Careerforce assessment material.

#### Moderation Requirements (MR)

The moderation requirements remain unchanged although further detail has been provided to ensure greater clarity of expectations.