

## Field                      Service Sector

### Expiry of *Aviation* qualifications

National Certificate in Aviation (Ramp Operations) (Level 3) [Ref: 1519]

National Certificate in Aviation (Aircraft Cleaning) (Level 2) [Ref: 1567]

National Certificate in Aviation (Airline Check-in) (Level 3) [Ref: 1654]

ServicelQ has completed the mandatory review of the qualifications listed above.

### New qualifications

New Zealand Certificate in Aviation (Ramp Operations) (Level 3) [Ref: 1948]

New Zealand Certificate in Aviation (Aircraft Cleaning) (Level 2) [Ref: 1946]

New Zealand Certificate in Aviation (Airline Check-in) (Level 3) [Ref: 1947]

### Date expiring versions published

**December 2013**

This report was originally published in March 2013 following the approval of the New Zealand qualifications. It has been republished in December 2013 as the national qualifications have now been designated expiring.

The next qualification review is planned to take place during 2017.

### Summary of review and consultation process

The Aviation ground operations qualifications have been reviewed as part of the Targeted Review of Qualifications (TRoQ) process. The mandatory review involved consultation with stakeholders that represent approximately 95%+ of all ground handling operations in New Zealand, representing 25 airlines operating within New Zealand airspace.

Consultation included initial meetings concerning the need to review the qualifications, and subsequent meetings regarding the proposed content of the qualifications.

Industry confirmed the need for qualifications in this area.

An updated endorsement was also gained from Building Service Contractors Industry Training Organisation (BSCITO) where it was considered a possible overlap of coverage occurred.

The existing National qualifications have been replaced by New Zealand qualifications, as detailed below.

### Main changes resulting from the review

National Certificate in Aviation (Ramp Operations) (Level 3) [Ref: 1519]

*Replaced by*

**New Zealand Certificate in Aviation (Ramp Operations) (Level 3) [Ref: 1948]**

Review category	<b>C</b>	See <a href="#">Key to Qualification Review Categories</a> at the end of report
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National Certificate in Aviation (Aircraft Cleaning) (Level 2) [Ref: 1567]

*Replaced by*

**New Zealand Certificate in Aviation (Aircraft Cleaning) (Level 2) [Ref: 1946]**

Review category	<b>C</b>	See <a href="#">Key to Qualification Review Categories</a> at the end of report
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National Certificate in Aviation (Airline Check-in) (Level 3) [Ref: 1654]

*Replaced by*

**New Zealand Certificate in Aviation (Airline Check-in) (Level 3) [Ref: 1947]**

Review category	<b>C</b>	See <a href="#">Key to Qualification Review Categories</a> at the end of report
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## Transition

As the new qualifications are different in design and content to the expiring National qualifications, it is the industry and SSB's preference and recommendation for trainees to enter into programmes leading to the new qualifications.

Trainees currently enrolled in programmes leading to the **expiring** qualifications may either complete the requirements by 31 December 2015 or transfer to a new qualification.

The last date for entry into programmes leading to the replaced qualifications is 31 December 2013. The last date for award of the replaced qualifications is 31 December 2015, at which time they will be designated as **discontinued**.

It is the intention of ServiceIQ that no existing trainee should be disadvantaged by these transition arrangements. Any person who considers they have been disadvantaged may appeal to:

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## Key to Qualification Review Categories

<b>Category A</b> The qualification is published as a new version with the same NQF ID	Changes are made to SSB name, contact details or purpose statement
	No change is made to title, rules or components of the qualification
	No transition arrangements are required
<b>Category B</b> The qualification is published as a new version with the same NQF ID	Changes are made to title, rules or components
	The new version of the qualification recognises a similar skill set to that recognised by the previous version
	The SSB is confident that people awarded the new or previous version are comparable in terms of competence
	Transition arrangements are required if candidates must gain additional/different credits for the new version
<b>Category C</b> A new (replacement) qualification is published with new NQF ID	Significant changes are made to the qualification in terms of components, structure, type or level
	The SSB views people with the replacement qualification as being significantly different in terms of competence from those with the replaced qualification
	Transition arrangements are required
	Transition may be limited to phase-out dates
<b>Category D</b> Qualification will expire. There is no replacement qualification	Qualification is no longer required by industry
	The qualification is designated as expiring and a last date for meeting the qualification requirements is set