FIELD SERVICE SECTOR

Revision of Retail, Distribution, and Sales qualification

National Certificate in Retail (Level 2) [Ref: 0993]

Service IQ has revised the qualification listed above.

Date new versions published

February 2013

The next qualification review is planned to take place during 2016 (unchanged).

Reason for the revision

The SSB determined that 12 credits at Level 2 or above for the Elective section were insufficient to meet the requirement of 40 credits at Level 2 to be a valid qualification at that level. Therefore two additional credits at Level 2 or above were added to the Elective which resulted in an increase to the total credits required for the qualification.

Main changes resulting from the revision

The number of credits required for the qualification was increased from 40 to 42.

National Certificate in Retail (Level 2) [Ref: 0993]

Changes to structure and content

• Credits required for Elective increased from 12 to 14 at Level 2 or above.

Transition

Version 6 was issued after a revision to correct a deficiency in credits in the previous version, which provided only 38 credits at the level of the qualification.

All new trainees will be enrolled in programmes leading to the new version of the qualification. People currently working towards version 5 of this qualification may complete that version or transfer their results to version 6, which requires achievement of an extra 2 credits from the Elective. The last date for assessments to take place for version 5 is 30 June 2013.

This qualification contains a standard that replaced an earlier standard. For the purposes of this qualification, people who have gained credit for the expiring standard are exempt from the requirement to gain credit for the replacement standard – see table below.

Credit for	Exempt from
11970	24997

This qualification contains classifications that replaced lapsed or lapsing classifications. For the purposes of this qualification, people who have gained credit for standards in the lapsed classifications may continue to use those credits to meet the qualification requirements.

Standards from	Are treated as Standards from
Service Sector > Distribution	Service Sector > Retail, Distribution, and Sales
Service Sector > Retail and Wholesale	Service Sector > Retail, Distribution, and Sales
Service Sector > Service Sector Skills > Selling Skills	Service Sector > Retail, Distribution, and Sales
Service Sector > Service Sector Skills > Service Sector - Core Skills	Service Sector > Retail, Distribution, and Sales
Service Sector > Service Sector Skills > Service Sector Skills	Service Sector > Retail, Distribution, and Sales

It is anticipated that no existing trainees will be disadvantaged by these transition arrangements. Any person who feels they have been disadvantaged should contact Service IQ at the address below. Appeals will be considered on a case-by-case basis.

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