

FIELD	SERVICE SECTOR
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Review of Hospitality qualifications

National Certificate in Hospitality (Bars and Clubs) (Level 3) [Ref: 1555]
 National Certificate in Hospitality (Basic Cookery) (Level 3) [Ref: 0553]
 National Certificate in Hospitality (Cafes) (Level 3) [Ref: 1554]
 National Certificate in Hospitality (Cookery) (Level 4) [Ref: 0554]
 National Certificate in Hospitality (Entry Skills) [Ref: 1257]
 National Certificate in Hospitality (Food Services) (Level 3) [Ref: 1423]
 National Certificate in Hospitality (Food Services) (Level 4) [Ref: 1424]
 National Certificate in Hospitality (Foundation Skills) [Ref: 0587]
 National Certificate in Hospitality (Front Office) (Level 3) [Ref: 0557]
 National Certificate in Hospitality (Functions Coordination) (Level 4) [Ref: 1339]
 National Certificate in Hospitality (Hotel Reservations) (Level 4) [Ref: 1273]
 National Certificate in Hospitality (Introductory Cookery) (Level 2) [Ref: 0552]
 National Certificate in Hospitality (Level 2) with strands in Accommodation Services, and Porter Services [Ref: 1599]
 National Certificate in Hospitality (Level 3) with strands in Restaurant Service, and Functions Service [Ref: 1556]
 National Certificate in Hospitality (Operations Supervision) (Level 4) with strands in Food and Beverage Service, Gaming, Accommodation, and Front Office [Ref: 0882]
 National Certificate in Hospitality (Quick Service Restaurants) (Level 2) [Ref: 1490]
 National Certificate in Hospitality (Quick Service Restaurants) (Level 3) [Ref: 1491]
 National Certificate in Hospitality (Quick Service Restaurants) (Level 4) [Ref: 1492]
 National Certificate in Hospitality (Restaurant Service) (Level 4) [Ref: 1557]

ServiceIQ has completed the review of the qualifications listed above.

Replacement and New qualifications

New Zealand Certificate in Accommodation (Level 3) with strands in Housekeeping, Portering and Reception [Ref: 2103]
 New Zealand Certificate in Catering Services (Level 3) [Ref: 2106]
 New Zealand Certificate in Catering Services (Level 4) [Ref: 2107]
 New Zealand Certificate in Cookery (Level 3) [Ref: 2100]
 New Zealand Certificate in Cookery (Level 4) [Ref: 2101]
 New Zealand Diploma in Cookery (Advanced) (Level 5) with strands in Cookery and Patisserie [Ref: 2102]
 New Zealand Certificate in Food and Beverage Service (Level 3) with strands in Café Services, Bar Services, Restaurant Services, Buffet Services, Functions Services, Barista, and Quick Service Restaurants Services [Ref: 2104]
 New Zealand Certificate in Food and Beverage Service (Level 4) with strands in Restaurant Services and Quick Service Restaurants Services [Ref: 2105]
 New Zealand Certificate in Hospitality (Level 2) [Ref: 2108]
 New Zealand Certificate in Hospitality (Advanced) (Level 5) with strands in Accommodation, Food and Beverage Service, Catering Services and Quick Service Restaurants Services [Ref: 2109]
 New Zealand Certificate in Hotel Reception (Level 4) [Ref: 2111]

Date published

June 2013

The next qualification review is planned to take place during 2018.

Summary of review and consultation process

The review occurred as a result of the mandatory review of Hospitality sector qualifications, part of the Targeted Review of Qualifications (TRoQ). The mandatory review involved extensive consultation with stakeholders working in and with the industry. Consultation included meetings to discuss the need to review the qualifications, and subsequent meetings considered the proposed content of the qualifications.

Industry confirmed the on-going need for a suite of qualifications in this area that would recognise graduate capabilities and provide an education pathway for trainees.

The existing National qualifications have been replaced by New Zealand qualifications, as detailed below.

Main changes resulting from the review

National Certificate in Hospitality (Level 2) with strands in Accommodation Services, and Porter Services [Ref: 1599]

National Certificate in Hospitality (Front Office) (Level 3) [Ref: 0557]

New Zealand Certificate in Accommodation (Level 3) with strands in Housekeeping, Portering and Reception [Ref: 2103]

Review category	C	See Key to Qualification Review Categories at the end of report
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National Certificate in Hospitality (Food Services) (Level 3) [Ref: 1423]

New Zealand Certificate in Catering Services (Level 3) [Ref: 2106]

Review category	C	See Key to Qualification Review Categories at the end of report
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National Certificate in Hospitality (Food Services) (Level 4) [Ref: 1424]

New Zealand Certificate in Catering Services (Level 4) [Ref: 2107]

Review category	C	See Key to Qualification Review Categories at the end of report
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National Certificate in Hospitality (Basic Cookery) (Level 3) [Ref: 0553]

New Zealand Certificate in Cookery (Level 3) [Ref: 2100]

Review category	C	See Key to Qualification Review Categories at the end of report
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National Certificate in Hospitality (Cookery) (Level 4) [Ref: 0554]

New Zealand Certificate in Cookery (Level 4) [Ref: 2101]

Review category	C	See Key to Qualification Review Categories at the end of report
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National Certificate in Hospitality (Bars and Clubs) (Level 3) [Ref: 1555]

National Certificate in Hospitality (Cafes) (Level 3) [Ref: 1554]

National Certificate in Hospitality (Level 3) with strands in Restaurant Service, and Functions Service [Ref: 1556]

National Certificate in Hospitality (Quick Service Restaurants) (Level 2) [Ref: 1490]

New Zealand Certificate in Food and Beverage Service (Level 3) with strands in Café

Services, Bar Services, Restaurant Services, Buffet Services, Functions Services, Barista, and Quick Service Restaurants Services [Ref: 2104]

Review category	C	See Key to Qualification Review Categories at the end of report
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National Certificate in Hospitality (Restaurant Service) (Level 4) [Ref: 1557]
 National Certificate in Hospitality (Quick Service Restaurants) (Level 3) [Ref: 1491]
New Zealand Certificate in Food and Beverage Service (Level 4) with strands in Restaurant Services and Quick Service Restaurants Services [Ref: 2105]

Review category	C	See Key to Qualification Review Categories at the end of report
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National Certificate in Hospitality (Entry Skills) [Ref: 1257]
 National Certificate in Hospitality (Foundation Skills) [Ref: 0587]
 National Certificate in Hospitality (Introductory Cookery) (Level 2) [Ref: 0552]
New Zealand Certificate in Hospitality (Level 2) [Ref: 2108]

Review category	C	See Key to Qualification Review Categories at the end of report
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National Certificate in Hospitality (Functions Coordination) (Level 4) [Ref: 1339]
 National Certificate in Hospitality (Operations Supervision) (Level 4) with strands in Food and Beverage Service, Gaming, Accommodation, and Front Office [Ref: 0882]
 National Certificate in Hospitality (Quick Service Restaurants) (Level 4) [Ref: 1492]
New Zealand Certificate in Hospitality (Advanced) (Level 5) with strands in Accommodation, Food and Beverage Service, Catering Services and Quick Service Restaurants Services [Ref: 2109]

Review category	C	See Key to Qualification Review Categories at the end of report
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National Certificate in Hospitality (Hotel Reservations) (Level 4) [Ref: 1273]
New Zealand Certificate in Hotel Reception (Level 4) [Ref: 2111]

Review category	C	See Key to Qualification Review Categories at the end of report
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Transition

Last date for entry into the replaced National Certificates in Hospitality is 31 December 2014.

Last date for award of the replaced National Certificates in Hospitality is 31 December 2016.

It is recommended that candidates currently enrolled in the replaced National Certificates in Hospitality who will be unable to complete the qualifications by the 31 December 2016 transfer to the New Zealand Certificates listed above.

It is anticipated that no existing candidates will be disadvantaged by these transition arrangements. However, anyone who feels that they have been disadvantaged may appeal to ServiceIQ at the address below. Appeals will be considered on a case by case basis.

ServiceIQ
 PO Box 25522

C:\Documents and Settings\tinap\Desktop\nqfdocs\revsumjun13-05.doc

Wellington 6146

Telephone 0800 863 693
 Email info@serviceiq.org.nz

Key to Qualification Review Categories

Category A The qualification is published as a new version with the same NQF ID	Changes are made to SSB name, contact details or purpose statement
	No change is made to title, rules or components of the qualification
	No transition arrangements are required
Category B The qualification is published as a new version with the same NQF ID	Changes are made to title, rules or components
	The new version of the qualification recognises a similar skill set to that recognised by the previous version
	The SSB is confident that people awarded the new or previous version are comparable in terms of competence
Category C A new (replacement) qualification is published with new NQF ID	Transition arrangements are required if candidates must gain additional/different credits for the new version
	Significant changes are made to the qualification in terms of components, structure, type or level
	The SSB views people with the replacement qualification as being significantly different in terms of competence from those with the replaced qualification
	Transition arrangements are required
Category D Qualification will expire. There is no replacement qualification	Transition may be limited to phase-out dates
	Qualification is no longer required by industry
	The qualification is designated as expiring and a last date for meeting the qualification requirements is set