

FIELD	SERVICE SECTOR
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Review of *Tourism* qualifications

- 1 National Certificate in Travel (Level 4) [Ref: 0113]
- 2 National Certificate in Tourism (Visitor Information) with an optional strand in i-SITE Visitor Centre Information [Ref: 0311]
- 3 National Diploma in Tourism (Management) [Ref: 0473]
- 4 National Diploma in Tourism Conventions and Incentives (Level 5) with strands in Conference Organisation, Convention Bureaux, Incentives Planning, and Venue Sales and Operations [Ref: 0724]
- 5 National Certificate in Horse Trek Guiding (Level 3) with an optional strand in Multiday Horse Trek Guiding [Ref: 0844]
- 6 National Certificate in Tourism (Introductory Skills) [Ref: 0875]
- 7 National Certificate in Tourism (Core Skills) (Level 3) [Ref: 0876]
- 8 National Certificate in Adventure Tourism (Level 4) [Ref: 1099]
- 9 National Certificate in Travel (Level 3) with strands in Retail Travel, and Wholesale Travel [Ref: 1481]
- 10 National Certificate in Tourism (Tour Guiding) with an optional strand in Extended Tour Guiding [Ref: 1518]
- 11 National Certificate in Tourism Conventions and Incentives (Level 4) [Ref: 1553]
- 12 National Certificate in Tourism (Business Practice) (Level 4) with an optional strand in Operational Management [Ref: 1595]

ServicelQ has completed the mandatory review of the qualifications listed above.

New and replacement qualifications

- 1 New Zealand Certificate in Tourism (Introductory Skills) (Level 2) [Ref: 2198]
- 2 New Zealand Certificate in Tourism (Level 3) with strands in Visitor Experience, Tourism and Travel, and Aviation [Ref: 2199]
- 3 New Zealand Certificate in Tourism (Level 4) with Operations and Visitor Information endorsements [Ref: 2202]
- 4 New Zealand Certificate in Tour Guiding (Level 4) [Ref: 2203]
- 5 New Zealand Certificate in Travel (Level 4) [Ref: 2204]
- 6 New Zealand Certificate in Travel (Level 5) [Ref: 2205]
- 7 New Zealand Diploma in Tourism and Travel (Level 5) [Ref: 2206]
- 8 New Zealand Diploma in Tourism and Travel (Level 6) [Ref: 2207]
- 9 New Zealand Certificate in Tourism Conventions and Incentives (Level 4) [Ref: 2208]
- 10 New Zealand Diploma in Tourism Conventions and Incentives (Level 5) with strands in Conference Organisation, Convention Bureaux, Incentives Planning, and Venue Sales and Operations [Ref: 2209]

Date published**February 2014**

The next qualification review is planned to take place during 2018.

Summary of review and consultation process

The Tourism qualifications have been reviewed as part of the Targeted Review of Qualifications (TRoQ) process. The mandatory review involved extensive consultation with stakeholders working in and with the industry. Consultation included meetings to discuss the need to review the qualifications, and subsequent meetings considered the proposed content of the qualifications.

Industry confirmed the on-going need for a suite of qualifications in this area that would recognise graduate capabilities and provide an education pathway for trainees.

The existing National qualifications have been replaced by New Zealand qualifications, as detailed below.

Main changes resulting from the review

National Certificate in Tourism (Introductory Skills) [Ref: 0875]

New Zealand Certificate in Tourism (Introductory Skills) (Level 2) [Ref: 2198]

Review category	C	See Key to Qualification Review Categories at the end of report
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National Certificate in Tourism (Core Skills) (Level 3) [Ref: 0876]

New Zealand Certificate in Tourism (Level 3) with strands in Visitor Experience, Tourism and Travel, and Aviation [Ref: 2199]

Review category	C	See Key to Qualification Review Categories at the end of report
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National Certificate in Tourism (Visitor Information) with an optional strand in i-SITE Visitor Centre Information [Ref: 0311]

New Zealand Certificate in Tourism (Level 4) with Operations and Visitor Information endorsements [Ref: 2202]

Review category	C	See Key to Qualification Review Categories at the end of report
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National Certificate in Tourism (Tour Guiding) with an optional strand in Extended Tour Guiding [Ref: 1518]

New Zealand Certificate in Tour Guiding (Level 4) [Ref: 2203]

Review category	C	See Key to Qualification Review Categories at the end of report
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National Diploma in Tourism (Management) [Ref: 0473]

New Zealand Diploma in Tourism and Travel (Level 5) [Ref: 2206]

Review category	C	See Key to Qualification Review Categories at the end of report
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National Certificate in Tourism Conventions and Incentives (Level 4) [Ref: 1553]

New Zealand Certificate in Tourism Conventions and Incentives (Level 4) [Ref: 2208]

Review category	C	See Key to Qualification Review Categories at the end of report
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National Diploma in Tourism Conventions and Incentives (Level 5) with strands in Conference Organisation, Convention Bureaux, Incentives Planning, and Venue Sales and Operations [Ref: 0724]

New Zealand Diploma in Tourism Conventions and Incentives (Level 5) with strands in Conference Organisation, Convention Bureaux, Incentives Planning, and Venue Sales and Operations [Ref: 2209]

Review category	C	See Key to Qualification Review Categories at the end of report
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National Certificate in Travel (Level 3) with strands in Retail Travel, and Wholesale Travel [Ref: 1481]

National Certificate in Travel (Level 4) [Ref: 0113]

New Zealand Certificate in Travel (Level 4) [Ref: 2204]

Review category	C	See Key to Qualification Review Categories at the end of report
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National Certificate in Horse Trek Guiding (Level 3) with an optional strand in Multiday Horse Trek Guiding [Ref: 0844]

National Certificate in Adventure Tourism (Level 4) [Ref: 1099]

National Certificate in Tourism (Business Practice) (Level 4) with an optional strand in Operational Management [Ref: 1595]

Review category	D	See Key to Qualification Review Categories at the end of report
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The three qualifications above have not been replaced.

Transition

Trainees currently enrolled in programmes leading to the **replaced** qualifications may either complete the requirements by 31 December 2017 or transfer to one of the new qualifications.

The last date for entry into programmes leading to the replaced qualifications is 31 December 2015. The last date for award of the replaced qualifications is 31 December 2017.

It is the intention of ServiceIQ that no existing trainee should be disadvantaged by these transition arrangements. Any person who considers they have been disadvantaged may appeal to:

ServiceIQ
PO Box 25522
Wellington 6146

Telephone 0800 863693
Fax 04 8175399
Email qualifications@serviceiq.org.nz

Key to Qualification Review Categories

Category A The qualification is published as a new version with the same NQF ID	Changes are made to SSB name, contact details or purpose statement
	No change is made to title, rules or components of the qualification
	No transition arrangements are required
Category B The qualification is published as a new version with the same NQF ID	Changes are made to title, rules or components
	The new version of the qualification recognises a similar skill set to that recognised by the previous version
	The SSB is confident that people awarded the new or previous version are comparable in terms of competence
Category C A new (replacement) qualification is published with new NQF ID	Transition arrangements are required if candidates must gain additional/different credits for the new version
	Significant changes are made to the qualification in terms of components, structure, type or level
	The SSB views people with the replacement qualification as being significantly different in terms of competence from those with the replaced qualification
	Transition arrangements are required
Category D Qualification will expire. There is no replacement qualification	Transition may be limited to phase-out dates
	Qualification is no longer required by industry
	The qualification is designated as expiring and a last date for meeting the qualification requirements is set