

## FIELD                      SERVICE SECTOR

### Review of *Cleaning and Caretaking* qualification

#### **National Certificate in Cleaning and Caretaking (Level 2) with strands in Commercial Cleaning, and Health Care Facilities [Ref: 0214]**

Community Support Services ITO Limited (Careerforce) has completed the review of the qualification listed above.

### Replacement qualification

New Zealand Certificate in Cleaning (Level 2) with optional endorsement in Health Care Facilities Cleaning [Ref: 2316]

### Date new versions published

**March 2014**

The next qualification review is planned to take place during 2018.

### Summary of the review and consultation process

The New Zealand Certificate in Cleaning (Level 2) with optional endorsement in Health Care Facilities Cleaning [Ref: 2316] resulted from a review of the cleaning industry education and employment pathways as part of the Targeted Review of Qualifications (TRoQ). The review process included an analysis of industry learning needs and consultation with providers and industry. The need for a Level 2 qualification was agreed by industry as a critical entry point to education and employment in the cleaning industry. It has been developed as the introductory qualification covering generic skills and knowledge for training pathways in the cleaning industry.

### Main changes resulting from the review

The new Level 2 qualification is a smaller qualification than the replaced National qualification (40-45 credits versus 45-49 credits). The new qualification has only a single optional endorsement following stakeholders' agreement that the outcomes of the previous Commercial Cleaning strand were actually generic to all cleaning contexts.

National Certificate in Cleaning and Caretaking (Level 2) with strands in Commercial Cleaning, and Health Care Facilities [Ref: 0214]  
*replaced by*

**New Zealand Certificate in Cleaning (Level 2) with optional endorsement in Health Care Facilities Cleaning [Ref: 2316]**

Review category	<b>C</b>	See <a href="#">Key to Qualification Review Categories</a> at the end of report
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### Transition

People currently working towards the replaced qualification can either complete the requirements by 31 December 2016 or undertake a credit recognition process to have their achievements recognised in an approved programme leading to the replacement qualification.

The last date for entry into programmes leading to the replaced qualification will be 31 December 2015.

The last date for award of the replaced qualification is 31 December 2016.

It is anticipated that no existing candidates will be disadvantaged by these transition arrangements. However, anyone who feels that they have been disadvantaged may appeal to Careerforce at the address below. Appeals will be considered on a case by case basis.

Careerforce  
PO Box 2637  
Wellington 6140

Telephone 03 371 9295 or 0800 277 486  
Facsimile 03 371 9285  
Email [info@careerforce.org.nz](mailto:info@careerforce.org.nz)  
Website [www.careerforce.org.nz](http://www.careerforce.org.nz)

### Key to Qualification Review Categories

<b>Category A</b> The qualification is published as a new version with the same NQF ID	Changes are made to SSB name, contact details or purpose statement
	No change is made to title, rules or components of the qualification
	No transition arrangements are required
<b>Category B</b> The qualification is published as a new version with the same NQF ID	Changes are made to title, rules or components
	The new version of the qualification recognises a similar skill set to that recognised by the previous version
	The SSB is confident that people awarded the new or previous version are comparable in terms of competence
	Transition arrangements are required if candidates must gain additional/different credits for the new version
<b>Category C</b> A new (replacement) qualification is published with new NQF ID	Significant changes are made to the qualification in terms of components, structure, type or level
	The SSB views people with the replacement qualification as being significantly different in terms of competence from those with the replaced qualification
	Transition arrangements are required
	Transition may be limited to phase-out dates
<b>Category D</b> Qualification will expire. There is no replacement qualification	Qualification is no longer required by industry
	The qualification is designated as expiring and a last date for meeting the qualification requirements is set