Field Service Sector

Review of Visitor Information unit standards

Subfield	Domain	ID
Tourism	Visitor Information	25755 -25758

ServiceIQ has completed the review of the unit standards listed above.

Date new versions published

November 2014

Planned review date

December 2019

Summary

These unit standards, which were due for review, required updating following changes in the structure and name of i-SITE Visitor Information Centres.

Main changes

- The content and titles of standards 25755, 25756 and 25758 were updated.
- Standard 25757 was designated expiring as it was no longer required. Some of its content was integrated into standard 25756.
- The number of credits of standard 25756 was increased to reflect this change.
- A last date for assessment of superseded versions of Category B standards was specified. Results will not be accepted where the assessment date is after the last date for assessment of the superseded version.

The Category D unit standard will expire at the end of December 2016

The last date for assessment of superseded versions of Category B unit standards is end of December 2016

Detailed list of unit standards - classification, title, level, and credits

All changes are in **bold**.

Ke	Key to review category				
Α	Dates changed, but no other changes are made - the new version of the standard carries the same ID and a new				
	version number				
В	Changes made, but the overall outcome remains the same - the new version of the standard carries the same ID				
	and a new version number				
С	Major changes that necessitate the registration of a replacement standard with a new ID				
D	Standard will expire and not be replaced				

Service Sector > Tourism > Visitor Information

ID	Title	Level	Credit	Review Category
25755	Demonstrate knowledge of an i-SITE Visitor Centre operation	4	4	В
	Demonstrate knowledge of an i-SITE Visitor Information Centre operation	3		
25756	Use i-SITE Visitor Centre computer systems Use i-SITE Visitor Information Centre computer systems	4	2 4	В
25757	Perform reconciliation processes on the i-SITE Visitor Centre computer systems	3	2	D
25758	Perform management functions on i-SITE Visitor Centre computer systems Perform management functions on i-SITE Visitor Information Centre computer systems	4	2	В