

CMRs for Community Support Services Industry Training Organisation Limited (Careerforce) – Health, Disability, and Aged Support, including Mental Health and Addiction Support [Ref: 0024]

Review of Careerforce CMRs [Refs: 0004, 0024, and 0222]

Careerforce, the Community Support Services Industry Training Organisation Limited, has completed the review of the Consent and Moderation Requirements (CMRs) above.

Date new versions published

April 2015

The next CMR review is planned to take place during 2019.

Summary of review

The CMRs have been reviewed to merge and amalgamate the requirements of Careerforce's three CMRs. The merging has been undertaken to publish a single set of requirements to promote operational consistency for the ITO and for organisations that need to comply with these requirements for Consent to Assess and/or for Moderation. In carrying out the review Careerforce has amended wording of comparable requirements within the CMRs.

Additional changes have been made with the intention of making the requirements more generic and able to be met in ways that are non-prescriptive.

All organisations with consent to assess against standards covered by the three CMRs were invited to participate in a web-based consultation process, with feedback received confirming the review amendments.

CMR 0024 was selected as the 'master' CMR and CMRs 0004 and 0222 were updated to mirror the appropriate sections of CMR 0024.

Compliance with new requirements

Requirements for consent to assess will apply with effect from April 2015.

Moderation system requirements will apply with effect from April 2015.

Organisations with consent to assess will be expected to be able to demonstrate compliance with the CMR from 31 December 2015 onwards.

Main changes

CMR for Community Support Services Industry Training Organisation Limited (Careerforce) - Health, Disability, and Aged Support, including Mental Health and Addiction Support [Ref: 0024]

CMR for Community Support Services Industry Training Organisation Limited (Careerforce) – Urban Pest Management, and Cleaning and Caretaking [Ref: 0004]

CMR for Social Services [Ref: 0222]

CMR for Community Support; Health, Disability, and Aged Support; Human Services; Social Services; Urban Pest Management; and Cleaning and Caretaking [Ref: 0024]

CMR 0024 has been renamed to incorporate the additional scope.

Industry or sector-specific requirements for consent to assess

- Criterion 2 was amended to future-proof the CMR by referring to a resource facility rather than a library, and to specify generic requirements for specialist equipment in place of naming any particular specialist area.
- Criterion 3 was amended to include staff involved in training as well as those involved in assessment. The requirements for maintaining currency were amended, as was the requirement covering content knowledge.
- Criterion 4 was amended to include police vetting/disclosure of record of convictions.
- In Criterion 5, the reference to *Mental Health and Addiction Support* was removed but the requirements retained as they will apply to all applicant organisations.
- The wording of Criterion 6 was amended to reflect the merging of the three CMRs.
- Criterion 7 was amended to reflect current and future methods of accessing assessment resources.

Moderation Requirements (MR)

- The moderation plan cycle was changed from 5 years to 3 years.
- A section on confidentiality and intellectual property was added.
- The non-compliance section was amended to remove an unnecessary statement regarding on-going non-compliance.

CMRs 0004 and 0222 have been updated with details that mirror CMR 0024.