

Field Service Sector**Review of *Commercial Road Transport* unit standards**

Subfield	Domain	ID
Commercial Road Transport	Passenger Service	1748-1751, 15157, 15162, 15163, 15165, 15948-15951, 19423, 20472, 27306
	Road Transport Operations	19499

The Motor Industry Training Organisation (Inc) (MITO) has completed the review of the unit standards listed above.

Date new versions published

16 April 2015

Planned review date

31 December 2019

Summary

MITO's Passenger Service Working Group considered the content of these unit standards in conjunction with the development of the new New Zealand qualification for passenger service. The draft unit standards were made publicly available for wider industry consultation, which included tertiary education organisations, throughout August 2014.

The review of these standards has re-aligned the level and credit values to ensure they reflect the NZQA level descriptors, the time required for learning, practice, and assessment to take place; and to ensure they accord rationally with the Graduate Profile outcomes in the New Zealand qualifications.

The Working Group has endorsed the changes made to the standards, and the proposed levels and credits were included within the industry-wide qualification consultation that took place in August 2014.

Main changes

- The level and credits for standard 1749 were increased to reflect the new outcome that has been included and to better align the outcomes to the NZQA level descriptors.
- A new outcome was added to standard 20472.
- The titles of standards 15949 and 20472 were changed to broaden the scope of use to include bus drivers as well as coach drivers.
- The title of standard 15951 was changed to broaden its scope of use to all drivers of passenger transport vehicles.
- Standard 19499 was reclassified from the *Road Transport Operations* domain to the *Passenger Service* domain. The title has changed and the credits reduced to reflect the removal of one outcome from the standard.
- Explanatory note references and hyperlinks were updated for currency.
- Minor amendments to some purpose statements, explanatory notes, outcomes, evidence requirements, and range statements were made to ensure clarity for users.

The last date for assessment of superseded versions of these standards is 31 December 2019. Results will not be accepted where the assessment date is after the last

date for assessment of the superseded version of the standard.

Impact on existing organisations with consent to assess

Current consent for			Consent extended to		
Nature of consent	Classification or ID	Level	Nature of consent	Classification or ID	Level
Subfield	Commercial Road Transport	3	Standard	1749	4
Domain	Passenger Service	3	Standard	1749	4
Domain	Road Transport Operations	3	Standard	19499	3

Detailed list of unit standards – classification, title, level, and credits

Key to review category	
A	Dates changed, but no other changes are made - the new version of the standard carries the same ID and a new version number
B	Changes made, but the overall outcome remains the same - the new version of the standard carries the same ID and a new version number
C	Major changes that necessitate the registration of a replacement standard with a new ID
D	Standard will expire and not be replaced

All changes are in **bold**.

Service Sector > Commercial Road Transport > Passenger Service

ID	Title	Level	Credit	Review Category
1748	Transport passengers with impairments or disabilities	4	6	B
1749	Describe how to protect personal safety as a passenger service vehicle driver	3 4	3 5	B
1750	Foster effective passenger relations	3	4	B
1751	Drive a bus on a scheduled passenger route service	3	8	B
15157	Maintain coach presentation on the road	2	2	A
15162	Drive a school bus	3	6	B
15163	Drive a large passenger service vehicle in a fuel efficient manner	3	5	B
15165	Transport passengers in wheelchairs using total mobility vehicles equipped with hoist or ramp	3	6	B
15948	Meet coach passenger information needs	2	3	B
15949	Attend to coach passenger enquiries and requests Attend to bus or coach passenger enquiries and requests	2	3	B
15950	Manage passenger luggage	2	4	B
15951	Perform calculations as a bus driver Perform calculations as a passenger transport driver	1	3	B
19423	Deliver commentaries to passengers in a vehicle	3	4	B

ID	Title	Level	Credit	Review Category
20472	Manage coach passenger safety at an accident site Manage bus or coach passenger safety at an accident site	3	4	B
27306	Drive a coach	3	8	B
28728	Describe hazards and apply risk reduction techniques and strategies while driving a bus or coach	4	10	New

Service Sector > Commercial Road Transport

ID	Domain	Title	Level	Credit	Review Category
19499	Road Transport Operations Passenger Service	Demonstrate knowledge of large passenger transport vehicles and fleet characteristics Describe the characteristics of large passenger transport vehicles and passenger capacity	3	3 2	B