

FIELD Service Sector**Review of *Cleaning and Caretaking* qualifications**

National Certificate in Cleaning and Caretaking (Level 3) [Ref: 0754]

National Certificate in Cleaning and Caretaking (Supervisor) (Level 3) [Ref: 1115]

National Certificate in Carpet and Textile Cleaning with optional strands in Carpet Colour Restoration, Restoring Water Affected Carpet, and Establishing a Carpet Maintenance Schedule (Level 3) [Ref: 1107]

National Certificate in Cleaning and Caretaking (Level 4) [Ref: 0755]

Community Support Services ITO Limited (Careerforce) has completed the review of the qualifications listed above.

Replacement qualification

New Zealand Certificate in Cleaning (Level 3) with optional strands in Specialist Cleaning and Supervision [Ref: 3025].

Date new versions published**December 2015**

The next qualification review is planned to take place during 2019.

Summary of the review and consultation process

The New Zealand Certificate in Cleaning (Level 3) with optional strands in Specialist Cleaning and Supervision [Ref: 3025] resulted from a review of education and employment pathways for cleaners as part of the Targeted Review of Qualifications (TRoQ). The review process included an analysis of industry learning needs and consultation with providers and industry. The need for a level 3 qualification in cleaning, building on the New Zealand Certificate in Cleaning (Level 2) with optional endorsement in Health Care Facilities Cleaning [Ref: 2316] was agreed by the cleaning industry.

Main changes resulting from the review

The previous three Level 3 and one Level 4 qualifications have been replaced by a single qualification with optional strands. The 'Specialist Cleaning' optional strand allows for a variety of specialisms to be included in training programmes leading to the qualification. The replacement qualification comprises a lower credit requirement for completion than each of the qualifications being replaced: 40 - 50 credits down from 53 - 66.

National Certificate in Cleaning and Caretaking (Level 3) [Ref: 0754];
 National Certificate in Cleaning and Caretaking (Supervisor) [(Level 3) Ref: 1115];
 National Certificate in Carpet and Textile Cleaning with optional strands in Carpet Colour Restoration, Restoring Water Affected Carpet, and Establishing a Carpet Maintenance Schedule (Level 3) [Ref: 1107];
 National Certificate in Cleaning and Caretaking (Level 4) [Ref: 0755],
 replaced by

New Zealand Certificate in Cleaning (Level 3) with optional strands in Specialist Cleaning and Supervision [Ref: 3025].

Review category	C	See Key to Qualification Review Categories at the end of report
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Transition

People currently working towards the replaced qualifications can either complete the requirements by 31 December 2017 or undertake a credit recognition process to have their achievements recognised in an approved programme leading to the replacement qualification.

The last date for entry into programmes leading to the replaced qualifications will be 31 December 2016.

The last date for award of the replaced qualifications is 31 December 2017.

It is anticipated that no existing candidates will be disadvantaged by these transition arrangements. However, anyone who feels that they have been disadvantaged may appeal to Careerforce at the address below. Appeals will be considered on a case by case basis.

Careerforce
 PO Box 2637
 Wellington 6140

Telephone 04 915 7704 or 0800 277 486
 Facsimile 03 371 9285
 Email info@careerforce.org.nz
 Website www.careerforce.org.nz

Key to Qualification Review Categories

Category A The qualification is published as a new version with the same NQF ID	Changes are made to SSB name, contact details or purpose statement
	No change is made to title, rules or components of the qualification
	No transition arrangements are required
Category B The qualification is published as a new version with the same NQF ID	Changes are made to title, rules or components
	The new version of the qualification recognises a similar skill set to that recognised by the previous version
	The SSB is confident that people awarded the new or previous version are comparable in terms of competence
	Transition arrangements are required if candidates must gain additional/different credits for the new version

Category C A new (replacement) qualification is published with new NQF ID	Significant changes are made to the qualification in terms of components, structure, type or level
	The SSB views people with the replacement qualification as being significantly different in terms of competence from those with the replaced qualification
	Transition arrangements are required
	Transition may be limited to phase-out dates
Category D Qualification will expire. There is no replacement qualification	Qualification is no longer required by industry
	The qualification is designated as expiring and a last date for meeting the qualification requirements is set