

FIELD SERVICE SECTOR

Review of *Airport Operations* qualifications

National Certificate in Airport Operations (Level 4) with strands in Airport Customer Service, Airport Maintenance, and Airport Safety [Ref: 0339]
National Diploma in Airport Operations (Level 5) [Ref: 0514]

ServiceIQ has completed the review of the qualifications listed above.

Replacement qualifications

New Zealand Certificate in Airport Operations (Level 4) with strands in Airport Customer Service, Airport Maintenance, Airport Safety, and Aviation Security [Ref: 2537]
 New Zealand Diploma in Airport Operations (Level 5) [Ref: 2538]

Date new versions published

January 2015

The next qualification review is planned to take place during 2020.

Summary of review and consultation process

The Aviation qualifications have been reviewed as part of the Targeted Review of Qualifications (TRoQ) process during 2012 to 2014. The mandatory review involved extensive consultation with stakeholders working in and with the industry, most significantly NZ Airports representing 29 New Zealand airports of varying sizes, the Royal New Zealand Air Force, and Aviation Security Service. Consultation included meetings to discuss the need to review the qualifications, and subsequent meetings considered the proposed content of the qualifications.

Industry confirmed the on-going need for a suite of qualifications in this area that would recognise graduate capabilities and provide an education pathway for trainees.

The existing National qualifications have been replaced by New Zealand qualifications, as detailed below.

Main changes resulting from the review

National Certificate in Airport Operations (Level 4) with strands in Airport Customer Service, Airport Maintenance, and Airport Safety [Ref: 0339]

replaced by

New Zealand Certificate in Airport Operations (Level 4) with strands in Airport Customer Service, Airport Maintenance, Airport Safety, and Aviation Security [Ref: 2537]

Review category	C	See Key to Qualification Review Categories at the end of report
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National Diploma in Airport Operations (Level 5) [Ref: 0514]

replaced by

New Zealand Diploma in Airport Operations (Level 5) [Ref: 2538]

Review category	C	See Key to Qualification Review Categories at the end of report
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Transition

As these qualifications are different in design and content to the replaced National qualifications, it is the industry and SSB's preference and recommendation for trainees to enter into programmes leading to the new qualifications.

Trainees currently enrolled in programmes leading to the **replaced** qualifications may either complete the requirements by 31 December 2018 or transfer to one of the new qualifications.

The last date for entry into programmes leading to the replaced qualifications is 31 December 2015.

Any trainee enrolled in expiring unit standard 16776 for award of the replaced qualification, Ref: 0339, must successfully complete assessment before 31 December 2017.

The last date for award of the replaced qualifications is 31 December 2018 at which time they will be designated as discontinued. From that date no results can be reported against the qualifications.

It is the intention of ServiceIQ that no existing trainee should be disadvantaged by these transition arrangements. Any person who considers they have been disadvantaged may appeal to:

ServiceIQ
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Wellington 6146

Telephone 0800 863693
Fax 04 8175399
Email qualifications@serviceiq.org.nz

Key to Qualification Review Categories

Category A The qualification is published as a new version with the same NQF ID	Changes are made to SSB name, contact details or purpose statement
	No change is made to title, rules or components of the qualification
	No transition arrangements are required
Category B The qualification is published as a new version with the same NQF ID	Changes are made to title, rules or components
	The new version of the qualification recognises a similar skill set to that recognised by the previous version
	The SSB is confident that people awarded the new or previous version are comparable in terms of competence
Category C A new (replacement) qualification is published with new NQF ID	Transition arrangements are required if candidates must gain additional/different credits for the new version
	Significant changes are made to the qualification in terms of components, structure, type or level
	The SSB views people with the replacement qualification as being significantly different in terms of competence from those with the replaced qualification
	Transition arrangements are required
Category D Qualification will expire. There is no replacement qualification	Transition may be limited to phase-out dates
	Qualification is no longer required by industry
	The qualification is designated as expiring and a last date for meeting the qualification requirements is set