

FIELD	SERVICE SECTOR
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Review of *Hospitality Management* qualifications

National Diploma in Hospitality (Management) (Level 5) [Ref: 0769]

National Diploma in Hospitality (Business Management) (Level 5) [Ref: 0883]

National Diploma in Hospitality (Operational Management) (Level 5) with strands in Kitchen Management, Food and Beverage Management, Rooms Division Management, Functions Management, Quick Service Restaurants Management, and Food Service Management [Ref: 1245]

ServiceIQ has completed the review of the qualifications listed above.

Replacement qualification

New Zealand Diploma in Hospitality Management (Level 5) [Ref: 2539]

New qualification

New Zealand Diploma in Hospitality Management (Level 6) [Ref: 2540]

Date new versions published

March 2015

The next qualification review for the replacement qualifications is planned to take place during 2020.

Summary of review and consultation process

The qualifications were reviewed as required by the *Targeted Review of Qualifications* process. The replacement qualifications received widespread, but not unanimous, support from stakeholders.

Main changes resulting from the review

Two New Zealand Diplomas in Hospitality Management were registered; where the Level 5 diploma [Ref: 2539] replaces the expiring National qualifications and the Level 6 Ref: 2540 is a new qualification.

A large number of existing provider qualifications will expire; as will the following National qualifications:

National Diploma in Hospitality (Management) (Level 5) [Ref: 0769]

National Diploma in Hospitality (Business Management) (Level 5) [Ref: 0883]

National Diploma in Hospitality (Operational Management) (Level 5) with strands in Kitchen Management, Food and Beverage Management, Rooms Division Management, Functions Management, Quick Service Restaurants Management, and Food Service Management [Ref: 1245]

replaced by

New Zealand Diploma in Hospitality Management (Level 5) [Ref: 2539]

Review category	C	See Key to Qualification Review Categories at the end of report
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Qualification specific transition

Ref: 0883 contains expiring classifications in Elective A. With the exception of *Business > Management > First Line Management*, which now cannot be used to gain credit towards this qualification, these have been replaced. While this qualification remains achievable through the other classifications in Elective A, for the purposes of this qualification, people who have gained credit from the replacement classifications are exempt from the requirement to gain credit for the expiring classifications.

<i>Credit from the replacement classification</i>	<i>Treated as credit from the replaced classification</i>
<i>Business > Business Operations and Development > Business Relationships Management</i>	<i>Business > Management > Management - Business Relationships</i>
<i>Business > Business Operations and Development > People Development and Coordination</i>	<i>Business > Management > Management - Developing and Coordinating People</i>
<i>Business > Business Operations and Development > Systems and Resources Management</i>	<i>Business > Management > Management - Systems and Resources</i>
<i>Business > Business Operations and Development > Quality Management</i>	<i>Business > Management > Quality Management</i>

Ref: 1245 contains some expiring unit standards. Any candidate enrolled in an expiring unit standard must complete and report the assessment before the standard's expiry date as follows:

- Standard 1988, in the Core of Ref: 1245, expires 2018.
- Standards 25021 and 25023 in the Food Service Management strand of Ref: 1245, expire 2016.
- Standards 24517 and 24518 in the Functions Management strand of Ref: 1245 expire in 2017.

General Transition

The last date for entry into the replaced national qualifications is 31 December 2017.

The last date for award of these qualifications will be 31 December 2020 at which time they will be **discontinued**. From this date no results can be reported against the qualifications.

People currently working towards the replaced qualifications may either complete the requirements by 31 December 2020 or transfer to the replacement New Zealand qualification.

It is anticipated that no existing candidates will be disadvantaged by these transition arrangements. However, anyone who feels that they have been disadvantaged may appeal to ServicelQ at the address below. Appeals will be considered on a case by case basis.

ServiceIQ
 Box 25522
 Wellington 6146

E-mail qualifications@ServiceIQ.org.nz
 Telephone 0800 863 693
 Website <http://www.serviceiq.org.nz/>

Key to Qualification Review Categories

Category A The qualification is published as a new version with the same NQF ID	Changes are made to SSB name, contact details or purpose statement
	No change is made to title, rules or components of the qualification
	No transition arrangements are required
Category B The qualification is published as a new version with the same NQF ID	Changes are made to title, rules or components
	The new version of the qualification recognises a similar skill set to that recognised by the previous version
	The SSB is confident that people awarded the new or previous version are comparable in terms of competence
	Transition arrangements are required if candidates must gain additional/different credits for the new version
Category C A new (replacement) qualification is published with new NQF ID	Significant changes are made to the qualification in terms of components, structure, type or level
	The SSB views people with the replacement qualification as being significantly different in terms of competence from those with the replaced qualification
	Transition arrangements are required
	Transition may be limited to phase-out dates
Category D Qualification will expire. There is no replacement qualification	Qualification is no longer required by industry
	The qualification is designated as expiring and a last date for meeting the qualification requirements is set