

Field Service Sector**Development of new *Retail, Distribution, and Sales* unit standards**

Subfield	Domain	ID
Retail, Distribution, and Sales	Sales	29290 , 29291, 29292, 29293, 29294

ServiceIQ has developed the new unit standards listed above.

Date new versions published

November 2015

Planned review date

December 2020

Summary

ServiceIQ noted the requirement for retail staff in pharmacies to receive specialist training in the sale and safe handling of pharmacological products. New standards were developed to cover the required skills. The standards were referred to industry experts and endorsed as fit for purpose.

Main changes

- 5 new unit standards were developed.

Detailed list of unit standards – classification, title, level, and credits

Service Sector > Retail, Distribution, and Sales > Sales

ID	Title	Level	Credit
29292	Apply legislation, codes, and standards to the supply of products and services in a retail pharmacy environment	3	5
29293	Apply procedures for handling hazardous substances in a retail pharmacy environment	3	5
29294	Advise customers on personal health care and products to maintain optimal health in a retail pharmacy environment	3	5
29290	Advise customers on treatment of minor health disorders in a retail pharmacy environment	3	15
29291	Provide advice about pharmaceuticals in a retail pharmacy environment	3	5